

ID	Task Name	Duration	Start	Finish	Predecessors
0	CoPA Transition to Transformation RFP Project Plan	511 d	Tue 3/3/09	Tue 2/15/11	
1	Customer RFP Milestones	135 d	Tue 3/3/09	Mon 9/7/09	
2	RFP Submission	0 d	Tue 3/3/09	Tue 3/3/09	
3	VzB presents RFP to CoPA	0 d	Tue 3/24/09	Tue 3/24/09	
4	VzB Provides RFP response clarifications	0 d	Tue 3/31/09	Tue 3/31/09	
5	CoPA Selects VzB as Vendor	0 d	Mon 6/29/09	Mon 6/29/09	
6	VzB allowed to perform Due Diligence	0 d	Mon 6/29/09	Mon 6/29/09	5
7	CoPA and VzB Contract Discussions	31 d	Mon 6/29/09	Mon 8/10/09	5
8	CoPA and VzB T&C Discussions	31 d	Mon 6/29/09	Mon 8/10/09	5
9	CoPA and VzB finalize documents for approval	20 d	Tue 8/11/09	Mon 9/7/09	8
10	Letter of Authorization to Start - Contract Signature	0 d	Mon 8/10/09	Mon 8/10/09	7
11	Due Diligence and Transition Preparation	54 d	Mon 6/29/09	Thu 9/10/09	6
12	Due Diligence	50 d	Mon 6/29/09	Mon 9/7/09	
13	CoPA Subject Matter Expert (SME) Confirmation Discussions	30 d	Mon 6/29/09	Mon 8/10/09	6SS+1 d
14	CoPA SME kickoff call	0 d	Mon 6/29/09	Mon 6/29/09	
15	WAN (Data Network) SME Discussions	10 d	Tue 6/30/09	Mon 7/13/09	
16	Voice Network SME Discussions	10 d	Tue 6/30/09	Mon 7/13/09	
17	Managed Network Services SME discussions	10 d	Tue 6/30/09	Mon 7/13/09	
18	Agency SME Discussions	10 d	Tue 6/30/09	Mon 7/13/09	
19	eBonding Preparation Work - Data Gathering	20 d	Tue 6/30/09	Mon 7/27/09	
20	Knowledge Transfer - Process Review	30 d	Tue 6/30/09	Mon 8/10/09	
21	CoPA TPV & Carrier Discussion	45 d	Tue 7/7/09	Mon 9/7/09	13SS+5 d
22	Information Exchange (TPVs & Carrier)	15 d	Tue 7/7/09	Mon 7/27/09	
23	TPV & Carrier Communications Plan Development	15 d	Tue 7/28/09	Mon 8/17/09	22
24	Clarify roles and responsibilities	15 d	Tue 7/28/09	Mon 8/17/09	22
25	Secure letters of agency (as required)	15 d	Tue 8/18/09	Mon 9/7/09	23
26	Transition Preparation	54 d	Mon 6/29/09	Thu 9/10/09	
27	Kickoff	43 d	Mon 6/29/09	Wed 8/26/09	
28	VzB Internal Implementation Kickoff Call	0 d	Mon 6/29/09	Mon 6/29/09	
29	Process & Methods Review	10 d	Mon 6/29/09	Fri 7/10/09	
30	VzB Internal Implementation	33 d	Mon 7/13/09	Wed 8/26/09	29
31	Implementation work breakdown	3 d	Mon 7/13/09	Wed 7/15/09	
32	Kickoff project planning	1 d	Mon 7/13/09	Mon 7/13/09	
33	Project plan work effort	30 d	Tue 7/14/09	Mon 8/24/09	32
34	Review project plan	2 d	Tue 8/25/09	Wed 8/26/09	33
35	Managed Device (current and Future) - Management Take Over (MTO) Preparation	5 d	Mon 6/29/09	Fri 7/3/09	
36	Determine Agencies, if any, remaining to be converted to Impact platform	5 d	Mon 6/29/09	Fri 7/3/09	
37	Discussions with CoPA on additional Agencies that are considering adding Managed Services (if any)	5 d	Mon 6/29/09	Fri 7/3/09	
38	Process and Procedure Manual (PPM)	36 d	Tue 7/14/09	Tue 9/1/09	13FS-20 d
39	Create/Draft PPM	20 d	Tue 7/14/09	Mon 8/10/09	

ID	Task Name	Duration	Start	Finish	Predecessors
40	Submit PPM draft for review	0 d	Mon 8/10/09	Mon 8/10/09	39
41	PPM Review by CoPA	7 d	Tue 8/11/09	Wed 8/19/09	40
42	Update PPM	7 d	Thu 8/20/09	Fri 8/28/09	41
43	Submit final document	0 d	Fri 8/28/09	Fri 8/28/09	42
44	CoPA Acceptance of PPM	2 d	Mon 8/31/09	Tue 9/1/09	43
45	Change Management (PPM)	13 d	Tue 7/21/09	Thu 8/6/09	39FS-15 d
46	Meeting to discuss Change Management procedures.	3 d	Tue 7/21/09	Thu 7/23/09	
47	Document Change Management process with CoPA and Managed Network Servic	5 d	Fri 7/24/09	Thu 7/30/09	46
48	PPM distribution to internal team for review	1 d	Fri 7/31/09	Fri 7/31/09	47
49	Meeting with CoPA to present PPM	1 d	Mon 8/3/09	Mon 8/3/09	48
50	Revise Change Management process	3 d	Tue 8/4/09	Thu 8/6/09	49
51	Incident Management (PPM)	13 d	Tue 7/21/09	Thu 8/6/09	39FS-15 d
52	Meeting to discuss Incident Management procedures with CoPA and Managed Ne	3 d	Tue 7/21/09	Thu 7/23/09	
53	Document Incident Management process	5 d	Fri 7/24/09	Thu 7/30/09	52
54	PPM distribution to internal team for review	1 d	Fri 7/31/09	Fri 7/31/09	53
55	Meeting with AXP to present PPM	1 d	Mon 8/3/09	Mon 8/3/09	54
56	Revise Incident Management process	3 d	Tue 8/4/09	Thu 8/6/09	55
57	Operational Readiness	7 d	Wed 9/2/09	Thu 9/10/09	44
58	Knowledge transfer of process and procedures	5 d	Wed 9/2/09	Tue 9/8/09	
59	Physical MAC support	2 d	Wed 9/9/09	Thu 9/10/09	58
60	Logical MAC support	2 d	Wed 9/9/09	Thu 9/10/09	58
61	CPE Maintenance process and procedures	1 d	Wed 9/9/09	Wed 9/9/09	58
62	VzB operational process for incident management	1 d	Wed 9/9/09	Wed 9/9/09	58
63	VzB operational process for change management	1 d	Wed 9/9/09	Wed 9/9/09	58
64	WAN (Data Network) Transition Preparation	15 d	Tue 8/11/09	Mon 8/31/09	33FS-10 d
65	Team Introduction & Base Plan Review	1 d	Tue 8/11/09	Tue 8/11/09	
66	PMO Essential Personnel	5 d	Tue 8/11/09	Mon 8/17/09	
67	Program Manager	5 d	Tue 8/11/09	Mon 8/17/09	
68	Data Network Team	5 d	Tue 8/11/09	Mon 8/17/09	
69	Help Desk Team	10 d	Tue 8/11/09	Mon 8/24/09	
70	Third Party Vendor	5 d	Tue 8/11/09	Mon 8/17/09	
71	Customer Contacts	10 d	Tue 8/11/09	Mon 8/24/09	
72	Environmental assessment (Discovery)	15 d	Tue 8/11/09	Mon 8/31/09	
73	Review detailed "as-is" network diagrams - physical and logical	10 d	Tue 8/11/09	Mon 8/24/09	
74	Gather and compile performance requirements	5 d	Tue 8/11/09	Mon 8/17/09	
75	Gather and compile operational requirements	10 d	Tue 8/11/09	Mon 8/24/09	
76	Gather and compile growth projections - scalability requirements	5 d	Tue 8/11/09	Mon 8/17/09	
77	Gather and compile data volumes for each Agency	15 d	Tue 8/11/09	Mon 8/31/09	
78	Voice Transition Preparation	15 d	Tue 8/11/09	Mon 8/31/09	33FS-10 d
79	Team Introduction & Base Plan Review	1 d	Tue 8/11/09	Tue 8/11/09	
80	PMO Essential Personnel	5 d	Tue 8/11/09	Mon 8/17/09	

ID	Task Name	Duration	Start	Finish	Predecessors
81	Program Manager	5 d	Tue 8/11/09	Mon 8/17/09	
82	Voice Team	5 d	Tue 8/11/09	Mon 8/17/09	
83	Help Desk Team	10 d	Tue 8/11/09	Mon 8/24/09	
84	Third Party Vendor	5 d	Tue 8/11/09	Mon 8/17/09	
85	Customer Contacts	10 d	Tue 8/11/09	Mon 8/24/09	
86	Environmental assessment (Discovery)	15 d	Tue 8/11/09	Mon 8/31/09	
87	Review detailed "as-is" voice network diagrams - physical and logical	10 d	Tue 8/11/09	Mon 8/24/09	
88	Review existing call flow diagrams	10 d	Tue 8/11/09	Mon 8/24/09	
89	Gather and compile performance requirements	10 d	Tue 8/11/09	Mon 8/24/09	
90	Gather and compile operational requirements	15 d	Tue 8/11/09	Mon 8/31/09	
91	Gather and compile growth projections - scalability requirements	5 d	Tue 8/11/09	Mon 8/17/09	
92	Gather and compile call volumes for each Agency	15 d	Tue 8/11/09	Mon 8/31/09	
93	IT Systems eBonding and CTMS	186 d	Tue 8/11/09	Tue 4/27/10	10
94	eBonding	135 d	Tue 8/11/09	Mon 2/15/10	
95	eBonding Due Diligence	25 d	Tue 8/11/09	Mon 9/14/09	
96	Pre-Implementation Kickoff	5 d	Tue 8/11/09	Mon 8/17/09	
97	Data and Process Mapping	20 d	Tue 8/18/09	Mon 9/14/09	96
98	eBonding Plan Execution	135 d	Tue 8/11/09	Mon 2/15/10	
99	Swivel chair, interim support during eBonding development	135 d	Tue 8/11/09	Mon 2/15/10	
100	Customer Development	20 d	Tue 9/15/09	Mon 10/12/09	97
101	Connectivity	40 d	Tue 9/15/09	Mon 11/9/09	97
102	Verizon Customer Setup (UAT)	20 d	Tue 10/13/09	Mon 11/9/09	100
103	Verizon Customer Setup (Production)	20 d	Tue 10/13/09	Mon 11/9/09	100
104	Integration Testing	20 d	Tue 11/10/09	Mon 12/7/09	103
105	User Acceptance Testing	20 d	Tue 12/8/09	Mon 1/4/10	104
106	Production	5 d	Tue 1/5/10	Mon 1/11/10	105
107	Post-Production Closeout	5 d	Tue 1/12/10	Mon 1/18/10	106
108	Phase out swivel chair support	20 d	Tue 1/19/10	Mon 2/15/10	107
109	eBonding Completion	0 d	Mon 2/15/10	Mon 2/15/10	107,108
110	CTMS Transition to Transformation	186 d	Tue 8/11/09	Tue 4/27/10	
111	CTMS Refresh Due Diligence	50 d	Tue 8/11/09	Mon 10/19/09	
112	Gather system specifications and business requirements	20 d	Tue 8/11/09	Mon 9/7/09	
113	Design new system specifications	10 d	Tue 9/8/09	Mon 9/21/09	112
114	Develop refresh and migration plan	20 d	Tue 9/22/09	Mon 10/19/09	113
115	Execute CTMS Refresh and Migration Plan	136 d	Tue 10/20/09	Tue 4/27/10	
116	Order new hardware/software platforms	60 d	Tue 10/20/09	Mon 1/11/10	114
117	Stage/Test/Build new platform	30 d	Tue 1/12/10	Mon 2/22/10	116
118	Migrate existing CTMS data	10 d	Tue 2/23/10	Mon 3/8/10	117
119	Perform User Acceptance Testing	20 d	Tue 3/9/10	Mon 4/5/10	118
120	Implement bug fixes and enhancements	15 d	Tue 4/6/10	Mon 4/26/10	119
121	New CTMS Platform Go Live	1 d	Tue 4/27/10	Tue 4/27/10	120

ID	Task Name	Duration	Start	Finish	Predecessors
122	Decommission legacy CTMS platform	0 d	Tue 4/27/10	Tue 4/27/10	115
123	VzB HR Staffing	80 d	Tue 7/28/09	Mon 11/16/09	10FS-10 d
124	Create Job Descriptions	15 d	Tue 7/28/09	Mon 8/17/09	
125	EPSR approvals	15 d	Tue 8/4/09	Mon 8/24/09	124FS-10 d
126	Interface to HR/Recruiting	45 d	Tue 8/11/09	Mon 10/12/09	125FS-10 d
127	Program Exec on-boarding	15 d	Tue 8/4/09	Mon 8/24/09	124FS-10 d
128	Leveraged Resource assignment	20 d	Tue 8/4/09	Mon 8/31/09	124FS-10 d
129	Employee on-boarding	70 d	Tue 8/11/09	Mon 11/16/09	128FS-15 d
130	Staff Tools/VPN fulfillment	70 d	Tue 8/11/09	Mon 11/16/09	128FS-15 d
131	Reporting (SLA and Performance)	90 d	Tue 8/11/09	Mon 12/14/09	10
132	Determine source, frequency and delivery method	30 d	Tue 8/11/09	Mon 9/21/09	
133	Develop custom reporting as required by contract.	30 d	Tue 9/8/09	Mon 10/19/09	132FS-10 d
134	Review reports with customer	5 d	Tue 10/20/09	Mon 10/26/09	133
135	Review first cycle for contractual compliance	5 d	Tue 10/27/09	Mon 11/2/09	134
136	Address issues, review second and third cycle reporting	30 d	Tue 11/3/09	Mon 12/14/09	135
137	Place standard reporting into Production	0 d	Mon 12/14/09	Mon 12/14/09	136
138	Establish Custom Reporting process	15 d	Tue 9/1/09	Mon 9/21/09	132FS-15 d
139	Financial Management	30 d	Tue 8/11/09	Mon 9/21/09	10
140	Billing process development	30 d	Tue 8/11/09	Mon 9/21/09	
141	TPV Vendor Invoice process development	30 d	Tue 8/11/09	Mon 9/21/09	140SS
142	Consolidated Billing	20 d	Tue 8/11/09	Mon 9/7/09	
143	Help Desk	52 d	Tue 7/14/09	Wed 9/23/09	10FS-20 d
144	Plan for Transition Support	2 d	Tue 7/14/09	Wed 7/15/09	
145	Create Overall Schema and Design	5 d	Thu 7/16/09	Wed 7/22/09	144
146	Consolidate documents from site discovery activities	12 d	Thu 7/23/09	Fri 8/7/09	145
147	Capture CoPA process on current help desk, and the customer or platform generated trouble tickets; to include client follow up	10 d	Thu 7/16/09	Wed 7/29/09	144
148	Create Help Desk Statement of Requirements (SOR)	15 d	Thu 7/16/09	Wed 8/5/09	144
149	Help Desk SOR Review	3 d	Thu 8/6/09	Mon 8/10/09	148
150	Help Desk SOR Final	1 d	Tue 8/11/09	Tue 8/11/09	149
151	Helpdesk Implementation	31 d	Wed 8/12/09	Wed 9/23/09	150
152	Call Flows	30 d	Wed 8/12/09	Tue 9/22/09	
153	IVRU and ACD Processes	30 d	Wed 8/12/09	Tue 9/22/09	
154	Infrastructure Build out (as required)	30 d	Wed 8/12/09	Tue 9/22/09	
155	Phones	30 d	Wed 8/12/09	Tue 9/22/09	
156	ACD	30 d	Wed 8/12/09	Tue 9/22/09	
157	Problem Management Process & Tools	30 d	Wed 8/12/09	Tue 9/22/09	
158	Problem management tools	30 d	Wed 8/12/09	Tue 9/22/09	
159	Reporting & Tracking in Tool	30 d	Wed 8/12/09	Tue 9/22/09	
160	Document Knowledgebase tool	30 d	Wed 8/12/09	Tue 9/22/09	
161	Document Paging & Escalation tool	30 d	Wed 8/12/09	Tue 9/22/09	

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162	Problem management processes	30 d	Wed 8/12/09	Tue 9/22/09	
163	Document vendor processes	15 d	Wed 8/12/09	Tue 9/1/09	
164	System Access	10 d	Wed 8/12/09	Tue 8/25/09	
165	Staff scheduling	20 d	Wed 8/12/09	Tue 9/8/09	
166	Verizon Help Desk Consultant Training	30 d	Wed 8/12/09	Tue 9/22/09	
167	Implement Help Desk Procedures	3 d	Wed 9/2/09	Fri 9/4/09	166FS-15 d
168	Place test tickets to all parties	5 d	Mon 9/7/09	Fri 9/11/09	167
169	Confirm routing and escalation procedures are in place	3 d	Mon 9/14/09	Wed 9/16/09	168
170	Trial Run Testing (Full integrated test)	3 d	Thu 9/17/09	Mon 9/21/09	169
171	End-User Communication (Confirm cut-over)	2 d	Tue 9/22/09	Wed 9/23/09	170
172	Begin Taking Live Calls	0 d	Wed 9/23/09	Wed 9/23/09	171
173	Help Desk In Service	0 d	Wed 9/23/09	Wed 9/23/09	172
174	WAN, Voice, Network Hardware Transition and Transformation	396 d	Tue 8/11/09	Tue 2/15/11	10
175	Convert current Verizon managed agencies remaining (if any) Impact Management Platform	52 d	Tue 8/11/09	Wed 10/21/09	
176	Tools	5 d	Tue 8/11/09	Mon 8/17/09	
177	System/tools credentials	5 d	Tue 8/11/09	Mon 8/17/09	
178	QPM licensing	5 d	Tue 8/11/09	Mon 8/17/09	
179	TACACS & Concord access	5 d	Tue 8/11/09	Mon 8/17/09	
180	Dashboard and management portal	5 d	Tue 8/11/09	Mon 8/17/09	
181	Prepare MTO Schedule	5 d	Tue 8/11/09	Mon 8/17/09	
182	Confirm precise sites and devices	5 d	Tue 8/11/09	Mon 8/17/09	
183	Collect data	18 d	Tue 8/18/09	Thu 9/10/09	181
184	Collected data	10 d	Tue 8/18/09	Mon 8/31/09	
185	Data analysis and acceptance	2 d	Tue 9/1/09	Wed 9/2/09	184
186	Communicate data issues to CoPA	4 d	Thu 9/3/09	Tue 9/8/09	185
187	Data issue resolution	2 d	Wed 9/9/09	Thu 9/10/09	186
188	Execute MTO	20 d	Fri 9/11/09	Thu 10/8/09	183
189	Provision ESP	10 d	Fri 9/11/09	Thu 9/24/09	
190	Load data into ESP	10 d	Fri 9/11/09	Thu 9/24/09	
191	Resolve load failures	5 d	Fri 9/11/09	Thu 9/17/09	
192	Schedule ESP orders	5 d	Fri 9/11/09	Thu 9/17/09	
193	Implement MTO plan	15 d	Fri 9/18/09	Thu 10/8/09	192
194	Configure devices	15 d	Fri 9/18/09	Thu 10/8/09	
195	Activate ESP orders	10 d	Fri 9/18/09	Thu 10/1/09	192,194SS
196	Report status	5 d	Fri 9/18/09	Thu 9/24/09	
197	Close MTO	9 d	Fri 10/9/09	Wed 10/21/09	188
198	MNSO Acceptance	5 d	Fri 10/9/09	Thu 10/15/09	
199	Manage ESP orders	5 d	Fri 10/9/09	Thu 10/15/09	195
200	Customer Acceptance	0 d	Thu 10/15/09	Thu 10/15/09	198
201	Customer acceptance	0 d	Thu 10/15/09	Thu 10/15/09	

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202	Reports and Handoffs	4 d	Fri 10/16/09	Wed 10/21/09	200
203	Open Issues Summary	3 d	Fri 10/16/09	Tue 10/20/09	
204	Handoff to Steady State (MACDs)	1 d	Wed 10/21/09	Wed 10/21/09	203
205	Release Implementation Team Resources	1 d	Fri 10/16/09	Fri 10/16/09	
206	Lessons Learned Summary	1 d	Mon 10/19/09	Mon 10/19/09	205
207	WAN Transition and Transformation	389 d	Tue 8/11/09	Fri 2/4/11	
208	Prepare for transition	20 d	Tue 8/11/09	Mon 9/7/09	
209	Confirm precise sites and devices	10 d	Tue 8/11/09	Mon 8/24/09	
210	Identify CoPA Agency resources	5 d	Tue 8/11/09	Mon 8/17/09	
211	Develop Site Transition Schedule by Agency	20 d	Tue 8/11/09	Mon 9/7/09	
212	WAN Transformation	389 d	Tue 8/11/09	Fri 2/4/11	
213	Internet Services	150 d	Tue 8/11/09	Mon 3/8/10	
214	Philadelphia	150 d	Tue 8/11/09	Mon 3/8/10	
215	Circuits	120 d	Tue 8/11/09	Mon 1/25/10	
216	Internet - Gb Ethernet	120 d	Tue 8/11/09	Mon 1/25/10	
217	PIP Gb Ethernet Connection	120 d	Tue 8/11/09	Mon 1/25/10	
218	Internet Gateway & Firewall Management Services	145 d	Tue 8/11/09	Mon 3/1/10	
219	Design	35 d	Tue 8/11/09	Mon 9/28/09	
220	Complete detailed design	15 d	Tue 8/11/09	Mon 8/31/09	
221	Review design with CoPA	5 d	Tue 9/1/09	Mon 9/7/09	220
222	Develop FW Rules	20 d	Tue 9/1/09	Mon 9/28/09	220
223	Hardware	85 d	Tue 8/11/09	Mon 12/7/09	
224	Hardware Order Process	60 d	Tue 8/11/09	Mon 11/2/09	
225	Confirm rack location in CO, Power, Cabling, etc...	5 d	Tue 9/22/09	Mon 9/28/09	224FS-30 d
226	Rack and stack hardware with Console Access	5 d	Tue 11/3/09	Mon 11/9/09	224
227	Patch Cable installation	5 d	Tue 11/10/09	Mon 11/16/09	226
228	Hardware configuration Process	15 d	Tue 11/17/09	Mon 12/7/09	227
229	VzB Internal Activation Process	85 d	Tue 11/3/09	Mon 3/1/10	
230	RFC submitted	7 d	Tue 11/3/09	Wed 11/11/09	224
231	RFC approved	0 d	Wed 11/11/09	Wed 11/11/09	230
232	Complete hardware configuration load and test	10 d	Tue 12/8/09	Mon 12/21/09	228
233	Activate FW Gateway	10 d	Tue 1/26/10	Mon 2/8/10	232,215
234	Test FW Gateway	15 d	Tue 2/9/10	Mon 3/1/10	233
235	Place Internet & FW into Production	5 d	Tue 3/2/10	Mon 3/8/10	218
236	Pittsburgh	125 d	Tue 8/11/09	Mon 2/1/10	
237	Circuits	120 d	Tue 8/11/09	Mon 1/25/10	
238	Internet - Gb Ethernet	120 d	Tue 8/11/09	Mon 1/25/10	
239	PIP Gb Ethernet Connection	120 d	Tue 8/11/09	Mon 1/25/10	
240	Internet Gateway & Firewall Management Services	120 d	Tue 8/11/09	Mon 1/25/10	
241	Design	35 d	Tue 8/11/09	Mon 9/28/09	
242	Complete detailed design	15 d	Tue 8/11/09	Mon 8/31/09	

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243	Review design with CoPA	5 d	Tue 9/1/09	Mon 9/7/09	242
244	Develop FW Rules	20 d	Tue 9/1/09	Mon 9/28/09	242
245	Hardware	85 d	Tue 8/11/09	Mon 12/7/09	
246	Hardware Order Process	60 d	Tue 8/11/09	Mon 11/2/09	
247	Confirm rack location in CO, Power, Cabling, etc...	5 d	Tue 9/22/09	Mon 9/28/09	246FS-30 d
248	Rack and stack hardware with Console Access	5 d	Tue 11/3/09	Mon 11/9/09	246
249	Patch Cable installation	5 d	Tue 11/10/09	Mon 11/16/09	248
250	Hardware configuration Process	15 d	Tue 11/17/09	Mon 12/7/09	249
251	VzB Internal Activation Process	60 d	Tue 11/3/09	Mon 1/25/10	
252	RFC submitted	7 d	Tue 11/3/09	Wed 11/11/09	246
253	RFC approved	0 d	Wed 11/11/09	Wed 11/11/09	252
254	Complete hardware configuration load and test	10 d	Tue 12/8/09	Mon 12/21/09	250
255	Activate FW Gateway	10 d	Tue 12/22/09	Mon 1/4/10	254
256	Test FW Gateway	15 d	Tue 1/5/10	Mon 1/25/10	255
257	Place Internet & FW into Production	5 d	Tue 1/26/10	Mon 2/1/10	240
258	Harrisburg Core - COPANET	140 d	Tue 8/11/09	Mon 2/22/10	
259	Gb Ethernet overall delivery	140 d	Tue 8/11/09	Mon 2/22/10	
260	State Wide Agency Core	170 d	Tue 9/8/09	Mon 5/3/10	211
261	119 Gb Ethernet Ethernet Circuits overall delivery to Agencies	140 d	Tue 9/8/09	Mon 3/22/10	
262	Agency Transformation	30 d	Tue 3/23/10	Mon 5/3/10	261
263	Large Agency Remote Connections	210 d	Tue 1/5/10	Mon 10/25/10	260FS-85 d
264	Office of Administration (OA/OIT) ~100 Circuits	210 d	Tue 1/5/10	Mon 10/25/10	
265	Phase1	75 d	Tue 1/5/10	Mon 4/19/10	
266	Remote T1 Phase1 VZ (ILEC) Order	60 d	Tue 1/5/10	Mon 3/29/10	
267	Remote T1 Phase1 VzB PVC Order	60 d	Tue 1/5/10	Mon 3/29/10	
268	Remote T1 Phase1 VzB PIP Order	60 d	Tue 1/5/10	Mon 3/29/10	
269	Transformation	15 d	Tue 3/30/10	Mon 4/19/10	266,267,268
270	Phase2	75 d	Tue 3/9/10	Mon 6/21/10	265FS-30 d
271	Remote T1 Phase2 VZ (ILEC) Order	60 d	Tue 3/9/10	Mon 5/31/10	
272	Remote T1 Phase2 VzB PVC Order	60 d	Tue 3/9/10	Mon 5/31/10	
273	Remote T1 Phase2 VzB PIP Order	60 d	Tue 3/9/10	Mon 5/31/10	
274	Transformation	15 d	Tue 6/1/10	Mon 6/21/10	271,272,273
275	Phase3	75 d	Tue 5/11/10	Mon 8/23/10	270FS-30 d
276	Remote T1 Phase3 VZ (ILEC) Order	60 d	Tue 5/11/10	Mon 8/2/10	
277	Remote T1 Phase3 VzB PVC Order	60 d	Tue 5/11/10	Mon 8/2/10	
278	Remote T1 Phase3 VzB PIP Order	60 d	Tue 5/11/10	Mon 8/2/10	
279	Transformation	15 d	Tue 8/3/10	Mon 8/23/10	276,277,278
280	Phase4	75 d	Tue 7/13/10	Mon 10/25/10	275FS-30 d
281	Remote T1 Phase4 VZ (ILEC) Order	60 d	Tue 7/13/10	Mon 10/4/10	
282	Remote T1 Phase4 VzB PVC Order	60 d	Tue 7/13/10	Mon 10/4/10	
283	Remote T1 Phase4 VzB PIP Order	60 d	Tue 7/13/10	Mon 10/4/10	

ID	Task Name	Duration	Start	Finish	Predecessors
284	Transformation	15 d	Tue 10/5/10	Mon 10/25/10	281,282,283
285	Department of Public Welfare (DPW) ~200 Circuits	210 d	Tue 1/5/10	Mon 10/25/10	
286	Phase1	75 d	Tue 1/5/10	Mon 4/19/10	
287	Remote T1 Phase1 VZ (ILEC) Order	60 d	Tue 1/5/10	Mon 3/29/10	
288	Remote T1 Phase1 VzB PVC Order	60 d	Tue 1/5/10	Mon 3/29/10	
289	Remote T1 Phase1 VzB PIP Order	60 d	Tue 1/5/10	Mon 3/29/10	
290	Transformation	15 d	Tue 3/30/10	Mon 4/19/10	287,288,289
291	Phase2	75 d	Tue 3/9/10	Mon 6/21/10	286FS-30 d
292	Remote T1 Phase2 VZ (ILEC) Order	60 d	Tue 3/9/10	Mon 5/31/10	
293	Remote T1 Phase2 VzB PVC Order	60 d	Tue 3/9/10	Mon 5/31/10	
294	Remote T1 Phase2 VzB PIP Order	60 d	Tue 3/9/10	Mon 5/31/10	
295	Transformation	15 d	Tue 6/1/10	Mon 6/21/10	292,293,294
296	Phase3	75 d	Tue 5/11/10	Mon 8/23/10	291FS-30 d
297	Remote T1 Phase3 VZ (ILEC) Order	60 d	Tue 5/11/10	Mon 8/2/10	
298	Remote T1 Phase3 VzB PVC Order	60 d	Tue 5/11/10	Mon 8/2/10	
299	Remote T1 Phase3 VzB PIP Order	60 d	Tue 5/11/10	Mon 8/2/10	
300	Transformation	15 d	Tue 8/3/10	Mon 8/23/10	297,298,299
301	Phase4	75 d	Tue 7/13/10	Mon 10/25/10	296FS-30 d
302	Remote T1 Phase4 VZ (ILEC) Order	60 d	Tue 7/13/10	Mon 10/4/10	
303	Remote T1 Phase4 VzB PVC Order	60 d	Tue 7/13/10	Mon 10/4/10	
304	Remote T1 Phase4 VzB PIP Order	60 d	Tue 7/13/10	Mon 10/4/10	
305	Transformation	15 d	Tue 10/5/10	Mon 10/25/10	302,303,304
306	Department of Transport (PENDOT) ~ 200 Circuits	210 d	Tue 1/5/10	Mon 10/25/10	
307	Phase1	75 d	Tue 1/5/10	Mon 4/19/10	
308	Remote T1 Phase1 VZ (ILEC) Order	60 d	Tue 1/5/10	Mon 3/29/10	
309	Remote T1 Phase1 VzB PVC Order	60 d	Tue 1/5/10	Mon 3/29/10	
310	Remote T1 Phase1 VzB PIP Order	60 d	Tue 1/5/10	Mon 3/29/10	
311	Transformation	15 d	Tue 3/30/10	Mon 4/19/10	308,309,310
312	Phase2	75 d	Tue 3/9/10	Mon 6/21/10	307FS-30 d
313	Remote T1 Phase2 VZ (ILEC) Order	60 d	Tue 3/9/10	Mon 5/31/10	
314	Remote T1 Phase2 VzB PVC Order	60 d	Tue 3/9/10	Mon 5/31/10	
315	Remote T1 Phase2 VzB PIP Order	60 d	Tue 3/9/10	Mon 5/31/10	
316	Transformation	15 d	Tue 6/1/10	Mon 6/21/10	313,314,315
317	Phase3	75 d	Tue 5/11/10	Mon 8/23/10	312FS-30 d
318	Remote T1 Phase3 VZ (ILEC) Order	60 d	Tue 5/11/10	Mon 8/2/10	
319	Remote T1 Phase3 VzB PVC Order	60 d	Tue 5/11/10	Mon 8/2/10	
320	Remote T1 Phase3 VzB PIP Order	60 d	Tue 5/11/10	Mon 8/2/10	
321	Transformation	15 d	Tue 8/3/10	Mon 8/23/10	318,319,320
322	Phase4	75 d	Tue 7/13/10	Mon 10/25/10	317FS-30 d
323	Remote T1 Phase4 VZ (ILEC) Order	60 d	Tue 7/13/10	Mon 10/4/10	
324	Remote T1 Phase4 VzB PVC Order	60 d	Tue 7/13/10	Mon 10/4/10	

ID	Task Name	Duration	Start	Finish	Predecessors
325	Remote T1 Phase4 VzB PIP Order	60 d	Tue 7/13/10	Mon 10/4/10	
326	Transformation	15 d	Tue 10/5/10	Mon 10/25/10	323,324,325
327	PA State Police (PSP) ~ 200 Circuits	210 d	Tue 1/5/10	Mon 10/25/10	
328	Phase1	75 d	Tue 1/5/10	Mon 4/19/10	
329	Remote T1 Phase1 VZ (ILEC) Order	60 d	Tue 1/5/10	Mon 3/29/10	
330	Remote T1 Phase1 VzB PVC Order	60 d	Tue 1/5/10	Mon 3/29/10	
331	Remote T1 Phase1 VzB PIP Order	60 d	Tue 1/5/10	Mon 3/29/10	
332	Transformation	15 d	Tue 3/30/10	Mon 4/19/10	329,330,331
333	Phase2	75 d	Tue 3/9/10	Mon 6/21/10	328FS-30 d
334	Remote T1 Phase2 VZ (ILEC) Order	60 d	Tue 3/9/10	Mon 5/31/10	
335	Remote T1 Phase2 VzB PVC Order	60 d	Tue 3/9/10	Mon 5/31/10	
336	Remote T1 Phase2 VzB PIP Order	60 d	Tue 3/9/10	Mon 5/31/10	
337	Transformation	15 d	Tue 6/1/10	Mon 6/21/10	334,335,336
338	Phase3	75 d	Tue 5/11/10	Mon 8/23/10	333FS-30 d
339	Remote T1 Phase3 VZ (ILEC) Order	60 d	Tue 5/11/10	Mon 8/2/10	
340	Remote T1 Phase3 VzB PVC Order	60 d	Tue 5/11/10	Mon 8/2/10	
341	Remote T1 Phase3 VzB PIP Order	60 d	Tue 5/11/10	Mon 8/2/10	
342	Transformation	15 d	Tue 8/3/10	Mon 8/23/10	339,340,341
343	Phase4	75 d	Tue 7/13/10	Mon 10/25/10	338FS-30 d
344	Remote T1 Phase4 VZ (ILEC) Order	60 d	Tue 7/13/10	Mon 10/4/10	
345	Remote T1 Phase4 VzB PVC Order	60 d	Tue 7/13/10	Mon 10/4/10	
346	Remote T1 Phase4 VzB PIP Order	60 d	Tue 7/13/10	Mon 10/4/10	
347	Transformation	15 d	Tue 10/5/10	Mon 10/25/10	344,345,346
348	Department of Environmental Protection (DEP) ~ 200 Circuits	210 d	Tue 1/5/10	Mon 10/25/10	
349	Phase1	75 d	Tue 1/5/10	Mon 4/19/10	
350	Remote T1 Phase1 VZ (ILEC) Order	60 d	Tue 1/5/10	Mon 3/29/10	
351	Remote T1 Phase1 VzB PVC Order	60 d	Tue 1/5/10	Mon 3/29/10	
352	Remote T1 Phase1 VzB PIP Order	60 d	Tue 1/5/10	Mon 3/29/10	
353	Transformation	15 d	Tue 3/30/10	Mon 4/19/10	350,351,352
354	Phase2	75 d	Tue 3/9/10	Mon 6/21/10	349FS-30 d
355	Remote T1 Phase2 VZ (ILEC) Order	60 d	Tue 3/9/10	Mon 5/31/10	
356	Remote T1 Phase2 VzB PVC Order	60 d	Tue 3/9/10	Mon 5/31/10	
357	Remote T1 Phase2 VzB PIP Order	60 d	Tue 3/9/10	Mon 5/31/10	
358	Transformation	15 d	Tue 6/1/10	Mon 6/21/10	355,356,357
359	Phase3	75 d	Tue 5/11/10	Mon 8/23/10	354FS-30 d
360	Remote T1 Phase3 VZ (ILEC) Order	60 d	Tue 5/11/10	Mon 8/2/10	
361	Remote T1 Phase3 VzB PVC Order	60 d	Tue 5/11/10	Mon 8/2/10	
362	Remote T1 Phase3 VzB PIP Order	60 d	Tue 5/11/10	Mon 8/2/10	
363	Transformation	15 d	Tue 8/3/10	Mon 8/23/10	360,361,362
364	Phase4	75 d	Tue 7/13/10	Mon 10/25/10	359FS-30 d
365	Remote T1 Phase4 VZ (ILEC) Order	60 d	Tue 7/13/10	Mon 10/4/10	

ID	Task Name	Duration	Start	Finish	Predecessors
366	Remote T1 Phase4 VzB PVC Order	60 d	Tue 7/13/10	Mon 10/4/10	
367	Remote T1 Phase4 VzB PIP Order	60 d	Tue 7/13/10	Mon 10/4/10	
368	Transformation	15 d	Tue 10/5/10	Mon 10/25/10	365,366,367
369	Department of Conservation and Natural Resources (DCNR) ~ 200 Circuits	210 d	Tue 1/5/10	Mon 10/25/10	
370	Phase1	75 d	Tue 1/5/10	Mon 4/19/10	
371	Remote T1 Phase1 VZ (ILEC) Order	60 d	Tue 1/5/10	Mon 3/29/10	
372	Remote T1 Phase1 VzB PVC Order	60 d	Tue 1/5/10	Mon 3/29/10	
373	Remote T1 Phase1 VzB PIP Order	60 d	Tue 1/5/10	Mon 3/29/10	
374	Transformation	15 d	Tue 3/30/10	Mon 4/19/10	371,372,373
375	Phase2	75 d	Tue 3/9/10	Mon 6/21/10	370FS-30 d
376	Remote T1 Phase2 VZ (ILEC) Order	60 d	Tue 3/9/10	Mon 5/31/10	
377	Remote T1 Phase2 VzB PVC Order	60 d	Tue 3/9/10	Mon 5/31/10	
378	Remote T1 Phase2 VzB PIP Order	60 d	Tue 3/9/10	Mon 5/31/10	
379	Transformation	15 d	Tue 6/1/10	Mon 6/21/10	376,377,378
380	Phase3	75 d	Tue 5/11/10	Mon 8/23/10	375FS-30 d
381	Remote T1 Phase3 VZ (ILEC) Order	60 d	Tue 5/11/10	Mon 8/2/10	
382	Remote T1 Phase3 VzB PVC Order	60 d	Tue 5/11/10	Mon 8/2/10	
383	Remote T1 Phase3 VzB PIP Order	60 d	Tue 5/11/10	Mon 8/2/10	
384	Transformation	15 d	Tue 8/3/10	Mon 8/23/10	381,382,383
385	Phase4	75 d	Tue 7/13/10	Mon 10/25/10	380FS-30 d
386	Remote T1 Phase4 VZ (ILEC) Order	60 d	Tue 7/13/10	Mon 10/4/10	
387	Remote T1 Phase4 VzB PVC Order	60 d	Tue 7/13/10	Mon 10/4/10	
388	Remote T1 Phase4 VzB PIP Order	60 d	Tue 7/13/10	Mon 10/4/10	
389	Transformation	15 d	Tue 10/5/10	Mon 10/25/10	386,387,388
390	Department of Health (DOH) ~ 150 Circuits	210 d	Tue 1/5/10	Mon 10/25/10	
391	Phase1	75 d	Tue 1/5/10	Mon 4/19/10	
392	Remote T1 Phase1 VZ (ILEC) Order	60 d	Tue 1/5/10	Mon 3/29/10	
393	Remote T1 Phase1 VzB PVC Order	60 d	Tue 1/5/10	Mon 3/29/10	
394	Remote T1 Phase1 VzB PIP Order	60 d	Tue 1/5/10	Mon 3/29/10	
395	Transformation	15 d	Tue 3/30/10	Mon 4/19/10	392,393,394
396	Phase2	75 d	Tue 3/9/10	Mon 6/21/10	391FS-30 d
397	Remote T1 Phase2 VZ (ILEC) Order	60 d	Tue 3/9/10	Mon 5/31/10	
398	Remote T1 Phase2 VzB PVC Order	60 d	Tue 3/9/10	Mon 5/31/10	
399	Remote T1 Phase2 VzB PIP Order	60 d	Tue 3/9/10	Mon 5/31/10	
400	Transformation	15 d	Tue 6/1/10	Mon 6/21/10	397,398,399
401	Phase3	75 d	Tue 5/11/10	Mon 8/23/10	396FS-30 d
402	Remote T1 Phase3 VZ (ILEC) Order	60 d	Tue 5/11/10	Mon 8/2/10	
403	Remote T1 Phase3 VzB PVC Order	60 d	Tue 5/11/10	Mon 8/2/10	
404	Remote T1 Phase3 VzB PIP Order	60 d	Tue 5/11/10	Mon 8/2/10	
405	Transformation	15 d	Tue 8/3/10	Mon 8/23/10	402,403,404
406	Phase4	75 d	Tue 7/13/10	Mon 10/25/10	401FS-30 d

ID	Task Name	Duration	Start	Finish	Predecessors
407	Remote T1 Phase4 VZ (ILEC) Order	60 d	Tue 7/13/10	Mon 10/4/10	
408	Remote T1 Phase4 VzB PVC Order	60 d	Tue 7/13/10	Mon 10/4/10	
409	Remote T1 Phase4 VzB PIP Order	60 d	Tue 7/13/10	Mon 10/4/10	
410	Transformation	15 d	Tue 10/5/10	Mon 10/25/10	407,408,409
411	Department of Labor & Industry (L&I) ~ 150 Circuits	210 d	Tue 1/5/10	Mon 10/25/10	
412	Phase1	75 d	Tue 1/5/10	Mon 4/19/10	
413	Remote T1 Phase1 VZ (ILEC) Order	60 d	Tue 1/5/10	Mon 3/29/10	
414	Remote T1 Phase1 VzB PVC Order	60 d	Tue 1/5/10	Mon 3/29/10	
415	Remote T1 Phase1 VzB PIP Order	60 d	Tue 1/5/10	Mon 3/29/10	
416	Transformation	15 d	Tue 3/30/10	Mon 4/19/10	413,414,415
417	Phase2	75 d	Tue 3/9/10	Mon 6/21/10	412FS-30 d
418	Remote T1 Phase2 VZ (ILEC) Order	60 d	Tue 3/9/10	Mon 5/31/10	
419	Remote T1 Phase2 VzB PVC Order	60 d	Tue 3/9/10	Mon 5/31/10	
420	Remote T1 Phase2 VzB PIP Order	60 d	Tue 3/9/10	Mon 5/31/10	
421	Transformation	15 d	Tue 6/1/10	Mon 6/21/10	418,419,420
422	Phase3	75 d	Tue 5/11/10	Mon 8/23/10	417FS-30 d
423	Remote T1 Phase3 VZ (ILEC) Order	60 d	Tue 5/11/10	Mon 8/2/10	
424	Remote T1 Phase3 VzB PVC Order	60 d	Tue 5/11/10	Mon 8/2/10	
425	Remote T1 Phase3 VzB PIP Order	60 d	Tue 5/11/10	Mon 8/2/10	
426	Transformation	15 d	Tue 8/3/10	Mon 8/23/10	423,424,425
427	Phase4	75 d	Tue 7/13/10	Mon 10/25/10	422FS-30 d
428	Remote T1 Phase4 VZ (ILEC) Order	60 d	Tue 7/13/10	Mon 10/4/10	
429	Remote T1 Phase4 VzB PVC Order	60 d	Tue 7/13/10	Mon 10/4/10	
430	Remote T1 Phase4 VzB PIP Order	60 d	Tue 7/13/10	Mon 10/4/10	
431	Transformation	15 d	Tue 10/5/10	Mon 10/25/10	428,429,430
432	Commonwealth County Network (CCN) ~ 75 Circuits	210 d	Tue 1/5/10	Mon 10/25/10	
433	Phase1	75 d	Tue 1/5/10	Mon 4/19/10	
434	Remote T1 Phase1 VZ (ILEC) Order	60 d	Tue 1/5/10	Mon 3/29/10	
435	Remote T1 Phase1 VzB PVC Order	60 d	Tue 1/5/10	Mon 3/29/10	
436	Remote T1 Phase1 VzB PIP Order	60 d	Tue 1/5/10	Mon 3/29/10	
437	Transformation	15 d	Tue 3/30/10	Mon 4/19/10	434,435,436
438	Phase2	75 d	Tue 3/9/10	Mon 6/21/10	433FS-30 d
439	Remote T1 Phase2 VZ (ILEC) Order	60 d	Tue 3/9/10	Mon 5/31/10	
440	Remote T1 Phase2 VzB PVC Order	60 d	Tue 3/9/10	Mon 5/31/10	
441	Remote T1 Phase2 VzB PIP Order	60 d	Tue 3/9/10	Mon 5/31/10	
442	Transformation	15 d	Tue 6/1/10	Mon 6/21/10	439,440,441
443	Phase3	75 d	Tue 5/11/10	Mon 8/23/10	438FS-30 d
444	Remote T1 Phase3 VZ (ILEC) Order	60 d	Tue 5/11/10	Mon 8/2/10	
445	Remote T1 Phase3 VzB PVC Order	60 d	Tue 5/11/10	Mon 8/2/10	
446	Remote T1 Phase3 VzB PIP Order	60 d	Tue 5/11/10	Mon 8/2/10	
447	Transformation	15 d	Tue 8/3/10	Mon 8/23/10	444,445,446

ID	Task Name	Duration	Start	Finish	Predecessors
448	Phase4	75 d	Tue 7/13/10	Mon 10/25/10	443FS-30 d
449	Remote T1 Phase4 VZ (ILEC) Order	60 d	Tue 7/13/10	Mon 10/4/10	
450	Remote T1 Phase4 VzB PVC Order	60 d	Tue 7/13/10	Mon 10/4/10	
451	Remote T1 Phase4 VzB PIP Order	60 d	Tue 7/13/10	Mon 10/4/10	
452	Transformation	15 d	Tue 10/5/10	Mon 10/25/10	449,450,451
453	PA Public Television Network (PPTN) ~100 Circuits	210 d	Tue 1/5/10	Mon 10/25/10	
454	Phase1	75 d	Tue 1/5/10	Mon 4/19/10	
455	Remote T1 Phase1 VZ (ILEC) Order	60 d	Tue 1/5/10	Mon 3/29/10	
456	Remote T1 Phase1 VzB PVC Order	60 d	Tue 1/5/10	Mon 3/29/10	
457	Remote T1 Phase1 VzB PIP Order	60 d	Tue 1/5/10	Mon 3/29/10	
458	Transformation	15 d	Tue 3/30/10	Mon 4/19/10	455,456,457
459	Phase2	75 d	Tue 3/9/10	Mon 6/21/10	454FS-30 d
460	Remote T1 Phase2 VZ (ILEC) Order	60 d	Tue 3/9/10	Mon 5/31/10	
461	Remote T1 Phase2 VzB PVC Order	60 d	Tue 3/9/10	Mon 5/31/10	
462	Remote T1 Phase2 VzB PIP Order	60 d	Tue 3/9/10	Mon 5/31/10	
463	Transformation	15 d	Tue 6/1/10	Mon 6/21/10	460,461,462
464	Phase3	75 d	Tue 5/11/10	Mon 8/23/10	459FS-30 d
465	Remote T1 Phase3 VZ (ILEC) Order	60 d	Tue 5/11/10	Mon 8/2/10	
466	Remote T1 Phase3 VzB PVC Order	60 d	Tue 5/11/10	Mon 8/2/10	
467	Remote T1 Phase3 VzB PIP Order	60 d	Tue 5/11/10	Mon 8/2/10	
468	Transformation	15 d	Tue 8/3/10	Mon 8/23/10	465,466,467
469	Phase4	75 d	Tue 7/13/10	Mon 10/25/10	464FS-30 d
470	Remote T1 Phase4 VZ (ILEC) Order	60 d	Tue 7/13/10	Mon 10/4/10	
471	Remote T1 Phase4 VzB PVC Order	60 d	Tue 7/13/10	Mon 10/4/10	
472	Remote T1 Phase4 VzB PIP Order	60 d	Tue 7/13/10	Mon 10/4/10	
473	Transformation	15 d	Tue 10/5/10	Mon 10/25/10	470,471,472
474	Small Agencies: ~1,225 Circuits	329 d	Tue 11/3/09	Fri 2/4/11	260FS-130 d
475	Phase1	74 d	Tue 11/3/09	Fri 2/12/10	
476	Remote T1 Phase1 VZ (ILEC) Order	60 d	Tue 11/3/09	Mon 1/25/10	
477	Remote T1 Phase1 VzB PVC Order	60 d	Tue 11/3/09	Mon 1/25/10	
478	Remote T1 Phase1 VzB PIP Order	60 d	Tue 11/3/09	Mon 1/25/10	
479	Transformation	14 d	Tue 1/26/10	Fri 2/12/10	476,477,478
480	Phase2	74 d	Thu 11/26/09	Tue 3/9/10	475FS-57 d
481	Remote T1 Phase2 VZ (ILEC) Order	60 d	Thu 11/26/09	Wed 2/17/10	
482	Remote T1 Phase2 VzB PVC Order	60 d	Thu 11/26/09	Wed 2/17/10	
483	Remote T1 Phase2 VzB PIP Order	60 d	Thu 11/26/09	Wed 2/17/10	
484	Transformation	14 d	Thu 2/18/10	Tue 3/9/10	481,482,483
485	Phase3	74 d	Mon 12/21/09	Thu 4/1/10	480FS-57 d
486	Remote T1 Phase3 VZ (ILEC) Order	60 d	Mon 12/21/09	Fri 3/12/10	
487	Remote T1 Phase3 VzB PVC Order	60 d	Mon 12/21/09	Fri 3/12/10	
488	Remote T1 Phase3 VzB PIP Order	60 d	Mon 12/21/09	Fri 3/12/10	

ID	Task Name	Duration	Start	Finish	Predecessors
489	Transformation	14 d	Mon 3/15/10	Thu 4/1/10	486,487,488
490	Phase4	74 d	Wed 1/13/10	Mon 4/26/10	485FS-57 d
491	Remote T1 Phase4 VZ (ILEC) Order	60 d	Wed 1/13/10	Tue 4/6/10	
492	Remote T1 Phase4 VzB PVC Order	60 d	Wed 1/13/10	Tue 4/6/10	
493	Remote T1 Phase4 VzB PIP Order	60 d	Wed 1/13/10	Tue 4/6/10	
494	Transformation	14 d	Wed 4/7/10	Mon 4/26/10	491,492,493
495	Phase5	74 d	Fri 2/5/10	Wed 5/19/10	490FS-57 d
496	Remote T1 Phase5 VZ (ILEC) Order	60 d	Fri 2/5/10	Thu 4/29/10	
497	Remote T1 Phase5 VzB PVC Order	60 d	Fri 2/5/10	Thu 4/29/10	
498	Remote T1 Phase5 VzB PIP Order	60 d	Fri 2/5/10	Thu 4/29/10	
499	Transformation	14 d	Fri 4/30/10	Wed 5/19/10	496,497,498
500	Phase6	74 d	Tue 3/2/10	Fri 6/11/10	495FS-57 d
501	Remote T1 Phase6 VZ (ILEC) Order	60 d	Tue 3/2/10	Mon 5/24/10	
502	Remote T1 Phase6 VzB PVC Order	60 d	Tue 3/2/10	Mon 5/24/10	
503	Remote T1 Phase6 VzB PIP Order	60 d	Tue 3/2/10	Mon 5/24/10	
504	Transformation	14 d	Tue 5/25/10	Fri 6/11/10	501,502,503
505	Phase7	74 d	Thu 3/25/10	Tue 7/6/10	500FS-57 d
506	Remote T1 Phase7 VZ (ILEC) Order	60 d	Thu 3/25/10	Wed 6/16/10	
507	Remote T1 Phase7 VzB PVC Order	60 d	Thu 3/25/10	Wed 6/16/10	
508	Remote T1 Phase7 VzB PIP Order	60 d	Thu 3/25/10	Wed 6/16/10	
509	Transformation	14 d	Thu 6/17/10	Tue 7/6/10	506,507,508
510	Phase8	74 d	Mon 4/19/10	Thu 7/29/10	505FS-57 d
511	Remote T1 Phase8 VZ (ILEC) Order	60 d	Mon 4/19/10	Fri 7/9/10	
512	Remote T1 Phase8 VzB PVC Order	60 d	Mon 4/19/10	Fri 7/9/10	
513	Remote T1 Phase8 VzB PIP Order	60 d	Mon 4/19/10	Fri 7/9/10	
514	Transformation	14 d	Mon 7/12/10	Thu 7/29/10	511,512,513
515	Phase9	74 d	Wed 5/12/10	Mon 8/23/10	510FS-57 d
516	Remote T1 Phase9 VZ (ILEC) Order	60 d	Wed 5/12/10	Tue 8/3/10	
517	Remote T1 Phase9 VzB PVC Order	60 d	Wed 5/12/10	Tue 8/3/10	
518	Remote T1 Phase9 VzB PIP Order	60 d	Wed 5/12/10	Tue 8/3/10	
519	Transformation	14 d	Wed 8/4/10	Mon 8/23/10	516,517,518
520	Phase10	74 d	Fri 6/4/10	Wed 9/15/10	515FS-57 d
521	Remote T1 Phase10 VZ (ILEC) Order	60 d	Fri 6/4/10	Thu 8/26/10	
522	Remote T1 Phase10 VzB PVC Order	60 d	Fri 6/4/10	Thu 8/26/10	
523	Remote T1 Phase10 VzB PIP Order	60 d	Fri 6/4/10	Thu 8/26/10	
524	Transformation	14 d	Fri 8/27/10	Wed 9/15/10	521,522,523
525	Phase11	74 d	Tue 6/29/10	Fri 10/8/10	520FS-57 d
526	Remote T1 Phase11 VZ (ILEC) Order	60 d	Tue 6/29/10	Mon 9/20/10	
527	Remote T1 Phase11 VzB PVC Order	60 d	Tue 6/29/10	Mon 9/20/10	
528	Remote T1 Phase11 VzB PIP Order	60 d	Tue 6/29/10	Mon 9/20/10	
529	Transformation	14 d	Tue 9/21/10	Fri 10/8/10	526,527,528

ID	Task Name	Duration	Start	Finish	Predecessors
530	Phase12	74 d	Thu 7/22/10	Tue 11/2/10	525FS-57 d
531	Remote T1 Phase12 VZ (ILEC) Order	60 d	Thu 7/22/10	Wed 10/13/10	
532	Remote T1 Phase12 VzB PVC Order	60 d	Thu 7/22/10	Wed 10/13/10	
533	Remote T1 Phase12 VzB PIP Order	60 d	Thu 7/22/10	Wed 10/13/10	
534	Transformation	14 d	Thu 10/14/10	Tue 11/2/10	531,532,533
535	Phase13	74 d	Mon 8/16/10	Thu 11/25/10	530FS-57 d
536	Remote T1 Phase13 VZ (ILEC) Order	60 d	Mon 8/16/10	Fri 11/5/10	
537	Remote T1 Phase13 VzB PVC Order	60 d	Mon 8/16/10	Fri 11/5/10	
538	Remote T1 Phase13 VzB PIP Order	60 d	Mon 8/16/10	Fri 11/5/10	
539	Transformation	14 d	Mon 11/8/10	Thu 11/25/10	536,537,538
540	Phase14	74 d	Wed 9/8/10	Mon 12/20/10	535FS-57 d
541	Remote T1 Phase14 VZ (ILEC) Order	60 d	Wed 9/8/10	Tue 11/30/10	
542	Remote T1 Phase14 VzB PVC Order	60 d	Wed 9/8/10	Tue 11/30/10	
543	Remote T1 Phase14 VzB PIP Order	60 d	Wed 9/8/10	Tue 11/30/10	
544	Transformation	14 d	Wed 12/1/10	Mon 12/20/10	541,542,543
545	Phase15	74 d	Fri 10/1/10	Wed 1/12/11	540FS-57 d
546	Remote T1 Phase15 VZ (ILEC) Order	60 d	Fri 10/1/10	Thu 12/23/10	
547	Remote T1 Phase15 VzB PVC Order	60 d	Fri 10/1/10	Thu 12/23/10	
548	Remote T1 Phase15 VzB PIP Order	60 d	Fri 10/1/10	Thu 12/23/10	
549	Transformation	14 d	Fri 12/24/10	Wed 1/12/11	546,547,548
550	Phase16	74 d	Tue 10/26/10	Fri 2/4/11	545FS-57 d
551	Remote T1 Phase16 VZ (ILEC) Order	60 d	Tue 10/26/10	Mon 1/17/11	
552	Remote T1 Phase16 VzB PVC Order	60 d	Tue 10/26/10	Mon 1/17/11	
553	Remote T1 Phase16 VzB PIP Order	60 d	Tue 10/26/10	Mon 1/17/11	
554	Transformation	14 d	Tue 1/18/11	Fri 2/4/11	551,552,553
555	Voice Transition and Transformation	396 d	Tue 8/11/09	Tue 2/15/11	
556	Prepare for transition	20 d	Tue 8/11/09	Mon 9/7/09	
557	Confirm precise sites and devices	10 d	Tue 8/11/09	Mon 8/24/09	
558	Identify CoPA Agency resources	5 d	Tue 8/11/09	Mon 8/17/09	
559	Develop Site Transition Schedule by Agency	20 d	Tue 8/11/09	Mon 9/7/09	
560	Third Party Vendor Service Providers (TPV) Management	35 d	Tue 8/11/09	Mon 9/28/09	
561	Identify and meet with all TPV POCs	15 d	Tue 8/11/09	Mon 8/31/09	
562	Establish Rules of Engagement for the following items:	5 d	Tue 9/1/09	Mon 9/7/09	561
563	Break-fix support	5 d	Tue 9/1/09	Mon 9/7/09	
564	Administrative activities (MACs)	5 d	Tue 9/1/09	Mon 9/7/09	
565	Issue Escalation and Resolution	5 d	Tue 9/1/09	Mon 9/7/09	
566	End-to-end Ticket Process flow	5 d	Tue 9/1/09	Mon 9/7/09	
567	Institutional Knowledge Transfer	34 d	Tue 8/11/09	Fri 9/25/09	
568	Identify CoPA resources for current TPV	5 d	Tue 8/11/09	Mon 8/17/09	
569	Schedule, conduct and document discussions on current process and transition of responsibilities	29 d	Tue 8/18/09	Fri 9/25/09	568

ID	Task Name	Duration	Start	Finish	Predecessors
570	Implement TPV Process	1 d	Mon 9/28/09	Mon 9/28/09	567
571	Voice Services	315 d	Mon 9/7/09	Mon 11/22/10	556
572	Centrex - 72,872 (~5,000 Lines/Phase)	264 d	Tue 9/8/09	Fri 9/10/10	
573	Remote T1 Phase1	30 d	Tue 9/8/09	Mon 10/19/09	
574	Remote T1 Phase2	30 d	Fri 10/2/09	Thu 11/12/09	573FS-12 d
575	Remote T1 Phase3	30 d	Wed 10/28/09	Tue 12/8/09	574FS-12 d
576	Remote T1 Phase4	30 d	Mon 11/23/09	Fri 1/1/10	575FS-12 d
577	Remote T1 Phase5	30 d	Thu 12/17/09	Wed 1/27/10	576FS-12 d
578	Remote T1 Phase6	30 d	Tue 1/12/10	Mon 2/22/10	577FS-12 d
579	Remote T1 Phase7	30 d	Fri 2/5/10	Thu 3/18/10	578FS-12 d
580	Remote T1 Phase8	30 d	Wed 3/3/10	Tue 4/13/10	579FS-12 d
581	Remote T1 Phase9	30 d	Mon 3/29/10	Fri 5/7/10	580FS-12 d
582	Remote T1 Phase10	30 d	Thu 4/22/10	Wed 6/2/10	581FS-12 d
583	Remote T1 Phase11	30 d	Tue 5/18/10	Mon 6/28/10	582FS-12 d
584	Remote T1 Phase12	30 d	Fri 6/11/10	Thu 7/22/10	583FS-12 d
585	Remote T1 Phase13	30 d	Wed 7/7/10	Tue 8/17/10	584FS-12 d
586	Remote T1 Phase14	30 d	Mon 8/2/10	Fri 9/10/10	585FS-12 d
587	Analog and ISDN - 4,491 (~450 Lines/phase)	192 d	Tue 9/8/09	Wed 6/2/10	556
588	Phase1	30 d	Tue 9/8/09	Mon 10/19/09	
589	Phase2	30 d	Fri 10/2/09	Thu 11/12/09	588FS-12 d
590	Phase3	30 d	Wed 10/28/09	Tue 12/8/09	589FS-12 d
591	Phase4	30 d	Mon 11/23/09	Fri 1/1/10	590FS-12 d
592	Phase5	30 d	Thu 12/17/09	Wed 1/27/10	591FS-12 d
593	Phase6	30 d	Tue 1/12/10	Mon 2/22/10	592FS-12 d
594	Phase7	30 d	Fri 2/5/10	Thu 3/18/10	593FS-12 d
595	Phase8	30 d	Wed 3/3/10	Tue 4/13/10	594FS-12 d
596	Phase9	30 d	Mon 3/29/10	Fri 5/7/10	595FS-12 d
597	Phase10	30 d	Thu 4/22/10	Wed 6/2/10	596FS-12 d
598	Voice Mail Box - 30,342 (~2,170 mail boxes/phase) Voice Mail Box solution build is 100%. Activation is based on Centrex cutover and user activation.	290 d	Tue 10/13/09	Mon 11/22/10	573FS-5 d
599	Phase1	30 d	Tue 10/13/09	Mon 11/23/09	
600	Phase2	30 d	Tue 11/10/09	Mon 12/21/09	599FS-10 d
601	Phase3	30 d	Tue 12/8/09	Mon 1/18/10	600FS-10 d
602	Phase4	30 d	Tue 1/5/10	Mon 2/15/10	601FS-10 d
603	Phase5	30 d	Tue 2/2/10	Mon 3/15/10	602FS-10 d
604	Phase6	30 d	Tue 3/2/10	Mon 4/12/10	603FS-10 d
605	Phase7	30 d	Tue 3/30/10	Mon 5/10/10	604FS-10 d
606	Phase8	30 d	Tue 4/27/10	Mon 6/7/10	605FS-10 d
607	Phase9	30 d	Tue 5/25/10	Mon 7/5/10	606FS-10 d
608	Phase10	30 d	Tue 6/22/10	Mon 8/2/10	607FS-10 d

ID	Task Name	Duration	Start	Finish	Predecessors
609	Phase11	30 d	Tue 7/20/10	Mon 8/30/10	608FS-10 d
610	Phase12	30 d	Tue 8/17/10	Mon 9/27/10	609FS-10 d
611	Phase13	30 d	Tue 9/14/10	Mon 10/25/10	610FS-10 d
612	Phase14	30 d	Tue 10/12/10	Mon 11/22/10	611FS-10 d
613	PBX Trunks & Key Systems - 301	155 d	Mon 9/7/09	Mon 4/12/10	556
614	TPV Supplier in place in support of continued operations	0 d	Mon 9/7/09	Mon 9/7/09	25,562
615	Implement additional TPV support for PBX Systems during Transition from current Agency suppliers (as required)	15 d	Tue 9/8/09	Mon 9/28/09	25,562
616	Define phases with OAIT SME and Agency IT members	15 d	Tue 9/8/09	Mon 9/28/09	
617	Phase1	30 d	Tue 9/15/09	Mon 10/26/09	616SS+5 d
618	Phase2	30 d	Tue 10/27/09	Mon 12/7/09	617
619	Phase3	30 d	Tue 12/8/09	Mon 1/18/10	618
620	Phase4	30 d	Tue 1/19/10	Mon 3/1/10	619
621	Phase5	30 d	Tue 3/2/10	Mon 4/12/10	620
622	Automated Call Distribution (ACD) solution build is 100%. ACD usage is based on Centrex cutover and user activation.	60 d	Tue 9/8/09	Mon 11/30/09	556
623	Phase1	15 d	Tue 9/8/09	Mon 9/28/09	
624	Phase2	15 d	Tue 9/29/09	Mon 10/19/09	623
625	Phase3	15 d	Tue 10/20/09	Mon 11/9/09	624
626	Phase4	15 d	Tue 11/10/09	Mon 11/30/09	625
627	Toll Free 800 Inbound - (857 lines)	60 d	Tue 8/11/09	Mon 11/2/09	
628	Evaluate current contract status	5 d	Tue 8/11/09	Mon 8/17/09	
629	Determine plan for 800# transition within current contract capabilities	15 d	Tue 8/11/09	Mon 8/31/09	628SS
630	Prepare for transition	15 d	Tue 8/11/09	Mon 8/31/09	629SS
631	Confirm sites, dial plan, etc...	15 d	Tue 8/11/09	Mon 8/31/09	
632	Identify CoPA Agency resources	5 d	Tue 8/11/09	Mon 8/17/09	
633	Develop Site Transition Schedule by Agency	5 d	Tue 9/1/09	Mon 9/7/09	630
634	Implement 800 Inbound	40 d	Tue 9/8/09	Mon 11/2/09	633
635	Phase1	30 d	Tue 9/8/09	Mon 10/19/09	
636	Phase2	30 d	Tue 9/15/09	Mon 10/26/09	635FS-25 d
637	Phase3	30 d	Tue 9/22/09	Mon 11/2/09	636FS-25 d
638	Hosted IP Centrex (HIPC) - Department of Health	81 d	Tue 10/26/10	Tue 2/15/11	390
639	IPPC Submit to Order Entry	80 d	Tue 10/26/10	Mon 2/14/11	
640	Submit Clean Order in OrderPro	21 d	Tue 10/26/10	Tue 11/23/10	
641	Quality Assurance acceptance	2 d	Tue 10/26/10	Wed 10/27/10	
642	Project Coordinator assignment	2 d	Thu 10/28/10	Fri 10/29/10	641
643	Customer validation call	2 d	Mon 11/1/10	Tue 11/2/10	642
644	Subscriber spreadsheet completion	10 d	Wed 11/3/10	Tue 11/16/10	643
645	Order acceptance/Order Entry completion	5 d	Wed 11/17/10	Tue 11/23/10	644
646	Order Entry	10 d	Wed 11/24/10	Tue 12/7/10	
647	Standard Order Entry Tasks	10 d	Wed 11/24/10	Tue 12/7/10	

ID	Task Name	Duration	Start	Finish	Predecessors
648	IPSS OI/OE	10 d	Wed 11/24/10	Tue 12/7/10	640
649	Local OE	10 d	Wed 11/24/10	Tue 12/7/10	640
650	LD OE (Physical Access)	10 d	Wed 11/24/10	Tue 12/7/10	640
651	OE for Router	10 d	Wed 11/24/10	Tue 12/7/10	640
652	Dedicated SBC- PVC ID's Request	2 d	Wed 11/24/10	Thu 11/25/10	640
653	PC Submits IVUE Request for PVC's	1 d	Wed 11/24/10	Wed 11/24/10	
654	SPS Processes PVC's - generates completion notice	1 d	Thu 11/25/10	Thu 11/25/10	653
655	Service Delivery	18 d	Fri 11/26/10	Tue 12/21/10	
656	Configure and Release CPE	7 d	Wed 12/8/10	Thu 12/16/10	647
657	Provisioning and PIT Testing	10 d	Wed 12/8/10	Tue 12/21/10	647
658	Provisioning	5 d	Fri 11/26/10	Thu 12/2/10	654
659	Translations	2 d	Wed 12/8/10	Thu 12/9/10	649
660	Provisioning	22 d	Wed 12/8/10	Thu 1/6/11	
661	Local Provisioning	22 d	Wed 12/8/10	Thu 1/6/11	649
662	LSR Sent (if applicable)	2 d	Wed 12/8/10	Thu 12/9/10	649
663	Receive LEC FOC	2 d	Fri 12/10/10	Mon 12/13/10	662
664	LEC FOC Interval	20 d	Fri 12/10/10	Thu 1/6/11	663SS
665	LD/Internet Provisioning	19 d	Wed 12/8/10	Mon 1/3/11	
666	Entry, Design and ASR Sent	3 d	Wed 12/8/10	Fri 12/10/10	650
667	Receive LEC FOC	2 d	Mon 12/13/10	Tue 12/14/10	666
668	LEC Interval	16 d	Mon 12/13/10	Mon 1/3/11	667SS
669	CPE Services	12 d	Fri 12/17/10	Mon 1/3/11	
670	Optional equipment	12 d	Fri 12/17/10	Mon 1/3/11	
671	Order process, Stage, Configure and Ship	10 d	Fri 12/17/10	Thu 12/30/10	656
672	CPE arrives at Location	2 d	Fri 12/31/10	Mon 1/3/11	671
673	Router Deployment	0 d	Mon 1/3/11	Mon 1/3/11	
674	Router Received	0 d	Mon 1/3/11	Mon 1/3/11	672
675	Router installed	0 d	Mon 1/3/11	Mon 1/3/11	672
676	Scheduling	10 d	Tue 1/4/11	Mon 1/17/11	
677	Schedule FST for Router Dispatch	10 d	Tue 1/4/11	Mon 1/17/11	672
678	Schedule conference call for activation	5 d	Tue 1/4/11	Mon 1/10/11	655,677SS
679	Additional LAG Time depending on CPE	5 d	Tue 1/18/11	Mon 1/24/11	677
680	Activation	15 d	Tue 1/25/11	Mon 2/14/11	
681	VoIP Activation	3 d	Tue 1/25/11	Thu 1/27/11	5,661,668,677,679
682	Phone Placement - VzB Tech Dispatch	15 d	Tue 1/25/11	Mon 2/14/11	681SS
683	Local Porting	5 d	Tue 1/25/11	Mon 1/31/11	681SS
684	Activation Checklist	1 d	Tue 1/25/11	Tue 1/25/11	681SS
685	VOIP Activation Complete	0 d	Tue 1/25/11	Tue 1/25/11	684
686	Training	10 d	Wed 1/26/11	Tue 2/8/11	682SS+1 d
687	Admin	2 d	Wed 1/26/11	Thu 1/27/11	
688	Subscriber	10 d	Wed 1/26/11	Tue 2/8/11	

ID	Task Name	Duration	Start	Finish	Predecessors
689	Feature Set-up	5 d	Wed 1/26/11	Tue 2/1/11	682SS+1 d
690	Hunt Group	5 d	Wed 1/26/11	Tue 2/1/11	
691	Auto attendant	5 d	Wed 1/26/11	Tue 2/1/11	
692	Call Routing	5 d	Wed 1/26/11	Tue 2/1/11	
693	Post-Install Activities	1 d	Tue 2/15/11	Tue 2/15/11	
694	Site Cutover Status Document	1 d	Tue 2/15/11	Tue 2/15/11	680
695	Customer Support	1 d	Wed 1/26/11	Wed 1/26/11	
696	Completion Letter sent	1 d	Wed 1/26/11	Wed 1/26/11	685
697	Troubles to be reported to Customer Service	0 d	Wed 1/26/11	Wed 1/26/11	696
698	Security Services	133 d	Tue 2/23/10	Thu 8/26/10	258
699	Security Device Maintenance	63 d	Tue 2/23/10	Thu 5/20/10	
700	Review Current Environment with CoPA SME	3 d	Tue 2/23/10	Thu 2/25/10	
701	Gather Device Details	30 d	Fri 2/26/10	Thu 4/8/10	700
702	Complete ESP Process	20 d	Fri 4/9/10	Thu 5/6/10	701
703	Place Devices onto VzB Maintenance Program	10 d	Fri 5/7/10	Thu 5/20/10	702
704	Remote Access - RAS	20 d	Tue 2/23/10	Mon 3/22/10	
705	Review Current Environment with CoPA SME	2 d	Tue 2/23/10	Wed 2/24/10	
706	Define Transition and Support plan	3 d	Thu 2/25/10	Mon 3/1/10	705
707	Set-up support for Remote authentication to use CoPA "customer hosted" authentication via MS Active Directory Certificates	15 d	Tue 3/2/10	Mon 3/22/10	706
708	Email Scanning	133 d	Tue 2/23/10	Thu 8/26/10	
709	Review Current Environment with CoPA SME	3 d	Tue 2/23/10	Thu 2/25/10	
710	Gather Details	30 d	Fri 2/26/10	Thu 4/8/10	709
711	Implementation Project Plan	90 d	Fri 4/9/10	Thu 8/12/10	710
712	Place Devices onto VzB Maintenance Program	10 d	Fri 8/13/10	Thu 8/26/10	711