



4/13/2021

Chrsitopher Bortz
Maximus Health Services Inc.
1891 Metro Center Drive
Reston, Virginia 20190-5207

RE: **Agreement Number: 4100085923**
Renewal Effective Date: 7/1/2021
Renewal Amount: \$18,121,160
SAP Number/Federal ID Number: 334886/26-0307682
Service(s): Enrollment of participants into the OLTL Waiver Programs
Between the Department Human Services, **Office of Long Term Living** and **Maximus Health Services Inc.**

Dear Mr. Bortz:

This notice confirms the Department of Human Services, Office of Long Term Living is exercising it's 2nd of three (3) six month options in accordance with the page 1 Section 1 of the Grant agreement. The purpose of this extension is to prevent a lapse of service. The term of this renewed agreement continues until December 31, 2021; subject to the terms and conditions in the original agreement.

Thank you for your continued support. Any questions can be directed to Gloria Wilbur, Purchasing Agent (717) 214-7529, or Gwilbur@pa.gov.

Sincerely,

Gloria Wilbur Digitally signed by Gloria Wilbur
DN: cn=Gloria Wilbur, o=Bureau of Procurement and Contract Management, email=Gwilbur@pa.gov, c=US
Date: 2021.06.22 13:23:51 -04'00'

Department of Human Services

Ally Wullbrandt Digitally signed by Ally Wullbrandt
Date: 2021.06.22 13:31:49 -04'00'

Agency Head Signature Date
Bureau of Procurement and Contract Management

Ann Lefevre Digitally signed by Ann Lefevre
Date: 2021.06.23 09:45:04 -04'00'

Comptroller Signature Date

Attachments:
Budget

PA IEB Extension	
Total Price Summary	
	Extension 7/1/21-12/31/21 Current Budget Total
Labor	
Total FTE	391.35
Outreach Coordinator	7.00
Office Admin	0.10
Enrollment Broker Supervisors	8.00
Business Analyst	4.00
Digital Support	0.50
Data Entry/Doc Proc Admin	65.00
Data Entry/Doc Proc Lead	5.00
Q&A Training Specialist (Back Office)	9.00
Research Coordinator	5.00
Program Manager	1.00
Sr. HC Manager	1.00
Enrollment Broker	148.00
Call Center Lead	5.00
Q&A Training Manager	1.00
Business Processing Manager	1.00
Enrollment Center Manager	1.00
Research and Investigation / SNU Manage	1.00
Outreach Manager	1.00
Field Services Manager	1.00
Project Management Officer	2.00
Operations Manager	1.00
Deputy Director	2.00
Systems Analyst	1.00
Q&A Training Specialist (Call Center)	5.00
Finance Specialist	1.00
Call Center Supervisors	5.00
Data Entry/Doc Proc Sup	3.00
Outreach Supervisor	1.00
Systems Analsyt (Backup)	0.75
Research Support	4.00
Enrollment Broker Leads	4.00
Quality & Training Supervisor	2.00
Research and Support Supervisor	1.00
CSR	70.00
CSR Bilingual	24.00
Subtotal Labor Price	\$ 13,656,296
Systems Support & Maintenance	\$ 1,262,170
Postage / Printing / Mailing	\$ 920,881
Equipment	\$ 87,266
Overtime	\$ 46,815
Out of Town Travel	\$ 58,478
Local Travel	\$ 608,752
Rent	\$ 562,483
Telecomm	\$ 648,077
Office Supplies & Copiers	\$ 58,526
Recruiting/Training	\$ 147,362
Promotional Costs	\$ 4,914
Workforce Management	\$ 44,551
Reporting	\$ 14,591
<i>Translation & Materials Development</i>	\$ -
Subtotal ODC's Price	\$ 4,464,864
Price	\$ 18,121,160