



E-MAILED
7/16/10

FULLY EXECUTED - CHANGE 2

Contract Number: 4400002318

Contract Change Effective Date: 07/15/2010

Valid From: 07/01/2008 To: 06/30/2011

All using Agencies of the Commonwealth, Participating Political
Subdivision, Authorities, Private Colleges and Universities

Purchasing Agent

Name: OA Central

Phone: 717-787-8191

Fax: 717-783-4429

Your SAP Vendor Number with us: 114714

Supplier Name/Address:

PRUDENTIAL INSURANCE COMPANY OF
AMERICA

751 BROAD ST

NEWARK NJ 07102-3714 US

Please Deliver To:

To be determined at
the time of the Purchase Order
unless specified below.

Contract Name:

8100 Prudential Term Life

Payment Terms

NET 30

Solicitation No.:

Issuance Date:

Supplier Bid or Proposal No. (if applicable):

Solicitation Submission Date:

This contract is comprised of: The above referenced Solicitation, the Supplier's Bid or Proposal, and any documents attached to this Contract or incorporated by reference.

Item	Material/Service Desc	Qty	UOM	Price	Per Unit	Total
1	Term Life	0.000		0.00	1	0.00

General Requirements for all Items:

Information:

Total Amount:

SEE LAST PAGE FOR TOTAL OF ALL ITEMS

Currency: USD

Supplier's Signature _____

Title _____

Printed Name _____

Date _____



FULLY EXECUTED - CHANGE 2 - REPRINT

Contract Number: 4400002318

Contract Change Effective Date: 07/15/2010

Valid From: 07/01/2008 To: 06/30/2011

Supplier Name:

PRUDENTIAL INSURANCE COMPANY OF AMERICA

Header Text

Agency Contact: Tara Long

OA-Executive Offices

Employee Benefits

Room 513 Finance Building

Harrisburg, PA 17120

ph: (717) 787-9872

email: talong@state.pa.us

Vendor Contact: John Hafner

Account Executive

The Prudential Insurance Company of America

2101 Welsh Road

Dresher, PA 19025

3 year contract, with either 2 1 yr. renewals or 1 2 yr. renewal.

11/05/2008: Amendment #1 to incorporate a Group Insurance Contract LG-91475-PA (Attachement E)

06/22/2010: Amendment #2 added to alter the way in which liquidated damages are measured. Performance will be reported on a quarterly basis and damage will be assessed on a yearly basis.

No further information for this Contract

Information:

Total Amount:

0.01

Currency: USD

**AMENDMENT NUMBER 2 TO
GROUP CONTRACT LG-91475-PA-1
COMMONWEALTH CONTRACT NUMBER 4400002318**

**COMMONWEALTH OF PENNSYLVANIA
GOVERNOR'S OFFICE OF ADMINISTRATION
AND
THE PRUDENTIAL INSURANCE COMPANY OF AMERICA**

This Amendment between Prudential Insurance Company of America, Federal Identification Number [REDACTED] and the Commonwealth of Pennsylvania, entered into this first day of July, 2009, amends Group Contract LG-91475-PA-1, Commonwealth Contract Number 4400002318, which was executed between the parties effective September 1, 2008.

WITNESSETH:

WHEREAS, the current method used to calculate performance standards results in a margin of error of approximately 15% due to the limited call volume that occurs within a single quarter

WHEREAS, Prudential is increasing its use of internet technology for transactions employees currently would conduct via telephone

WHEREAS, Prudential and the Commonwealth of Pennsylvania wish to change the method by which liquidated damages are measured and assessed for Customer Satisfaction with respect to Item #1 of Attachment C-4 to the Contract, as described below.

NOW THEREFORE, in consideration of the covenants contained herein, and agreeing to be legally bound, the parties do hereby agree as follows:

Item #1 under the Customer/Commonwealth Satisfaction section of Attachment C-4 to the Contract is replaced by the following

QUALITY INDICATOR	GUARANTEE	LIQUIDATED DAMAGE	REPORT NAME
Customer/ Commonwealth Satisfaction #1	Annually contractor will administer or provide funds for the administration of a telephone based customer satisfaction survey.	\$6,668 per year.	Customer Satisfaction Survey Results

IN WITNESS WHEREOF, the parties have entered into this Amendment as of the date first stated above.

FOR PRUDENTIAL INSURANCE COMPANY OF AMERICA, Inc:
Federal ID Number [REDACTED]

By: [REDACTED]
[REDACTED] Vice President, Contracts [REDACTED]

May 20, 2010

FOR THE COMMONWEALTH OF PENNSYLVANIA:

Approved:

By _____
Office of Administration (Date)

Approved as to Form and Legality:

By _____
Deputy Attorney General (Date)

Approved as to Form and Legality:

By _____
Chief Counsel (Date)
Office of Administration

Approved as to Form and Legality:

By _____
Office of General Counsel (Date)

Certification as to Availability of Funds:

By _____
Governor's Office Comptroller (Date)