



E-MAILED
7/16/10

FULLY EXECUTED - CHANGE 3

Contract Number: 4400002342

Contract Change Effective Date: 07/15/2010

Valid From: 07/01/2008 To: 06/30/2011

All using Agencies of the Commonwealth, Participating Political
Subdivision, Authorities, Private Colleges and Universities

Purchasing Agent

Name: OA Central

Phone: 717-787-8191

Fax: 717-783-4429

Your SAP Vendor Number with us: 114714

Supplier Name/Address:

PRUDENTIAL INSURANCE COMPANY OF
AMERICA

751 BROAD ST.

NEWARK NJ 07102-3714 US

Please Deliver To:

To be determined at
the time of the Purchase Order
unless specified below.

Contract Name:

Prudential Long Term Disability

Payment Terms

NET 30

Solicitation No.:

Issuance Date:

Supplier Bid or Proposal No. (if applicable):

Solicitation Submission Date:

This contract is comprised of: The above referenced Solicitation, the Supplier's Bid or Proposal, and any documents
attached to this Contract or incorporated by reference.

Item	Material/Service Desc	Qty	UOM	Price	Per Unit	Total
1	Long Term Disability	0.000		0.00	1	0.00

General Requirements for all Items:

Information:

Total Amount:

SEE LAST PAGE FOR TOTAL OF
ALL ITEMS

Currency: USD

Supplier's Signature _____

Title _____

Printed Name _____

Date _____



FULLY EXECUTED - CHANGE 3
Contract Number: 4400002342
Contract Change Effective Date: 07/15/2010
Valid From: 07/01/2008 To: 06/30/2011

Supplier Name:
PRUDENTIAL INSURANCE COMPANY OF AMERICA

Header Text

DGS RFP Number - CN:00023197
Voluntary Benefits

Agency Contact: Tara Long
OA-Executive Offices
Employee Benefits
Room 513 Finance Building
Harrisburg, PA 17120
ph: (717) 787-9872
email: talong@state.pa.us

Vendor Contact: John Hafner
Account Executive
The Prudential Insurance Company of America
2101 Welsh Road
Dresher, PA 19025
Telephone: 215-658-5389
Fax: 973-548-6533

3 year contract, with either 2 1 yr. renewals or 1 2 yr. renewal.

11/05/2008: Amendment #1 is added to incorporate a Group Insurance Contract G-91475-PA (Attachement E)

06/22/2010: Amendment #2 added to alter the way in which liquidated damages are measured. Performance will be reported on a quarterly basis and damage will be assessed on a yearly basis.

No further information for this Contract

Information:

Total Amount:

0.01

Currency: USD

**AMENDMENT NUMBER 2 TO
GROUP CONTRACT G-91475-PA
COMMONWEALTH CONTRACT NUMBER 4400002342**

**COMMONWEALTH OF PENNSYLVANIA
GOVERNOR'S OFFICE OF ADMINISTRATION
AND
THE PRUDENTIAL INSURANCE COMPANY OF AMERICA**

This Amendment between Prudential Insurance Company of America, Federal Identification Number 22-1211670 and the Commonwealth of Pennsylvania, entered into this first day of July, 2009, amends Group Contract G-91475-PA, Commonwealth Contract Number 4400002342, which was executed between the parties effective September 1, 2008.

WITNESSETH:

WHEREAS, the current method used to calculate performance standards results in a margin of error of approximately 15% due to the limited call volume that occurs within a single quarter

WHEREAS, Prudential is increasing its use of internet technology for transactions employees currently would conduct via telephone

WHEREAS, Prudential and the Commonwealth of Pennsylvania wish to change the method by which liquidated damages are measured and assessed for Customer Satisfaction with respect to Item #1 of Attachment C-4 to the Contract, as described below.

NOW THEREFORE, in consideration of the covenants contained herein, and agreeing to be legally bound, the parties do hereby agree as follows:

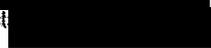
Item #1 under the Customer/Commonwealth Satisfaction section of Attachment C-4 to the Contract is replaced by the following

QUALITY INDICATOR	GUARANTEE	LIQUIDATED DAMAGE	REPORT NAME
Customer/ Commonwealth Satisfaction #1	Annually contractor will administer or provide funds for the administration of a telephone based customer satisfaction survey.	\$6,668 per year.	Customer Satisfaction Survey Results

IN WITNESS WHEREOF, the parties have entered into this Amendment as of the date first stated above.

FOR PRUDENTIAL INSURANCE COMPANY OF AMERICA, Inc:
Federal ID Number 22-1211670

May 20, 2010

By: 
Vice President, Contract 

FOR THE COMMONWEALTH OF PENNSYLVANIA:

Approved:

By _____
Office of Administration (Date)

Approved as to Form and Legality:

By _____
Deputy Attorney General (Date)

Approved as to Form and Legality:

By _____
Chief Counsel (Date)
Office of Administration

Approved as to Form and Legality:

By _____
Office of General Counsel (Date)

Certification as to Availability of Funds:

By _____
Governor's Office Comptroller (Date)