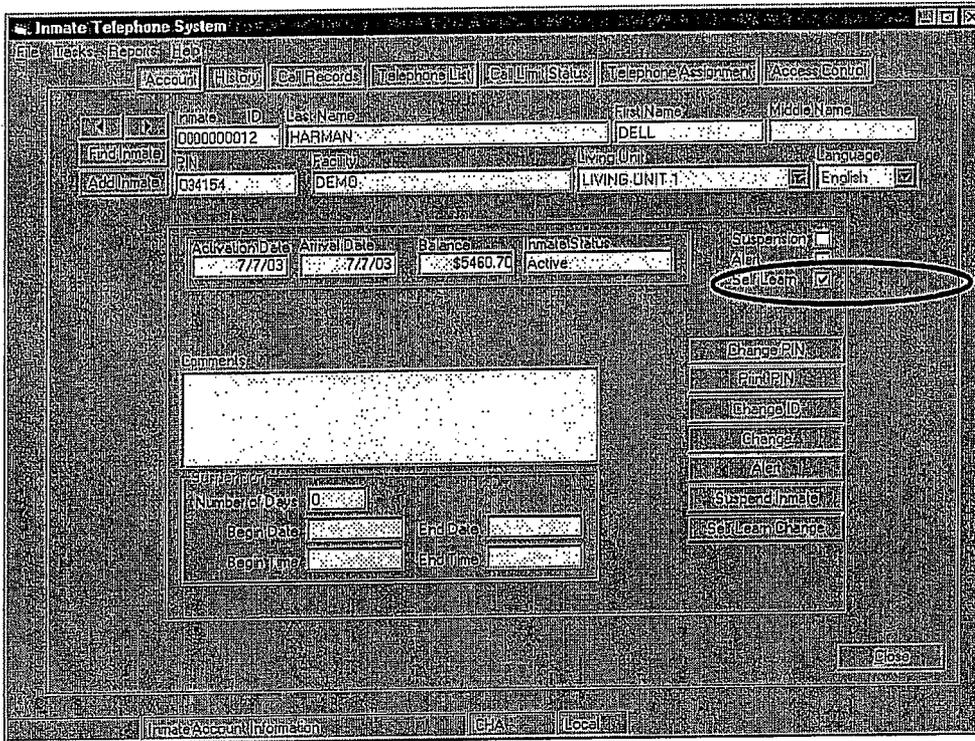


Allow List Detail Specifications

The Inmate Phone List Self-Learn feature allows an inmate to place calls until its phone list contains the maximum allowed telephone numbers. This is a way to reduce the number of hours a PIN Administrator would be required to enter numbers on an inmate's allow list.

Telephone numbers that are not routed, such as blocked or misdialed numbers, will not be added to the inmate's list. When the inmate phone list reaches the maximum allowed telephone numbers then the inmate will only be able to call the numbers on his list. For a new number to be added one of the existing numbers will have to be deleted.

Inmate Phone List Self-Learn mode is activated when the "Self Learn" option is selected in the Inmate Account window and the phone is also selected as "Self Learn" in the Telephone Location Maintenance window. If either the inmate or the phone does not have Self Learn selected then the phone list will not be updated when the inmate places calls.



Inmate Telephone System

File | Inmate | Reports | Help

Account | HISID | Call Records | Telephone List | Call Limit Status | Telephone Assignment | Access Control

Inmate ID: 000000012 | Last Name: HARMAN | First Name: DELL | Middle Name:

PIN: 034154 | Facility: DEMO | Living Unit: LIVING UNIT 1 | Language: English

Activation Date: 7/7/03 | Arrival Date: 7/7/03 | Balance: \$5460.70 | Inmate Status: Active

Comments:

Number of Days: 0 | Begin Date: | End Date: | Begin Time: | End Time:

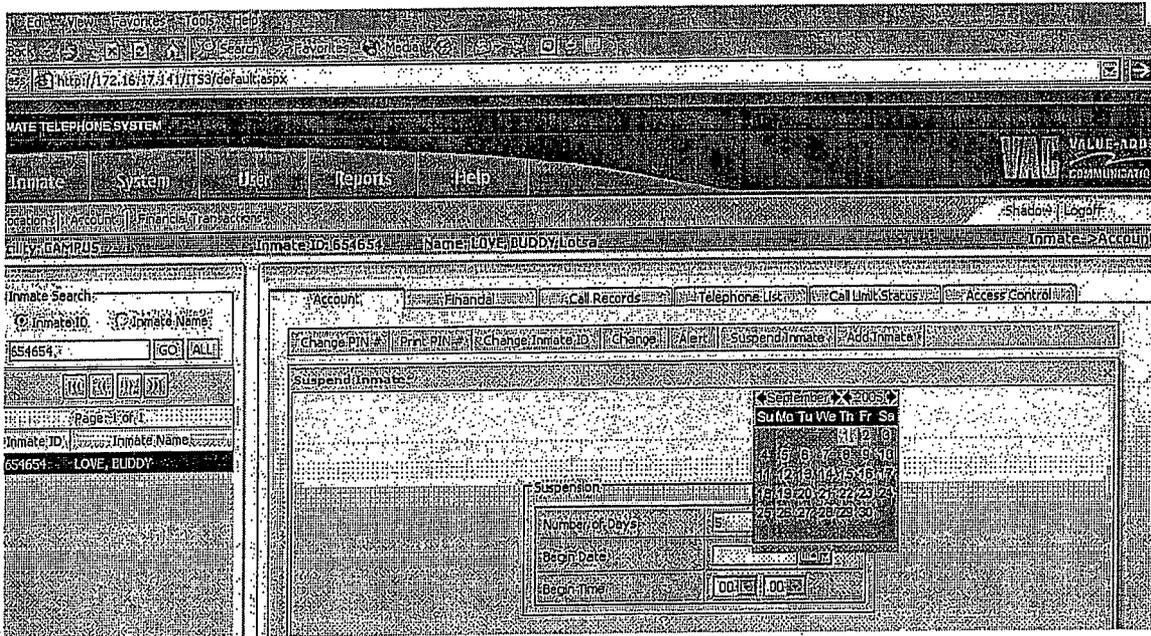
Buttons: Change PIN, Print PIN, Change ID, Change, Alert, Suspend Inmate, Self Learn Change, Close

Bottom bar: Inmate Account Information | CHAT | Local

Self-Learn Option Selected

The Focus 100 system allows a user with the proper authorization to “suspend” inmate calling privileges indefinitely or for a fixed number of days. While suspended, the inmate will not be able to call any numbers except privileged numbers.

Suspension — The facility staff has the ability to suspend an inmate's calling privileges. During this period, an inmate is not allowed to make calls. Suspensions are set for day increments. Suspensions in day increments begin immediately and expire at midnight. Once a suspension has expired, the inmate's account will automatically be accessible again. All accounts that are suspended are listed on the Currently Suspended Telephone Accounts report for easy viewing.



Suspended Inmate Reference



The *Currently Suspended Telephone Accounts* report lists all inmate telephone accounts whose calling privileges have been suspended. Records are sorted by Inmate DOC Number, and then by date of suspension. The *Currently Suspended Telephone Accounts* report displays the following information:

- Facility Name
- Facility Code
- ID (inmate's ID number)
- Inmate name
- Start Date (suspension will began)
- End Date (suspension will end)
- Days to be Suspended
- Days Already Suspended
- Suspended Days Left
- Total Number of Suspended Accounts

Run Date: 08/08/2002

Inmate Phone System

Run Time: 12:22:09

Currently Suspended Telephone Accounts

Page

1 of 1

1

Report Site: COR

Selected Sites:

ALL

Terminal Making Request: ALIDEMO_WSU1

User ID: testadmin

Facility Name: DICMO		Facility Code: CHA	
ID#	00000002	Start Date	08/08/2002
Last Name	TMO	Days to be Suspended	
First Name	NO PIN	Days Already Suspended	0
Middle Name	LINE	End Date	08/12/2002
		Suspended Days Left	5

Total Number of Suspended Accounts: 1

Suspended Telephone Accounts Report

The TELEPHONE ASSIGNMENT function within the Inmate's Account Information (profile settings) allows the Commonwealth to assign inmates to an individual telephone or a group of telephones for example in their assigned living unit or pod. As well as the ability to set a phone schedule for an individual inmate.

Inmate Search
 Inmate ID: 654654
 Inmate Name: LOVE, BUDDY

Telephone Schedule

	12	11	10	9	8	7	6	5	4	3	2	1	12	11	10	9	8	7	6	5	4	3	2	1
Sun																								
Mon																								
Tue																								
Wed																								
Thu																								
Fri																								
Sat																								

Inmate Phone Schedule

Call Limit Status

Remaining Limits		Maximum	Used	Remaining
Declined Calls		99	12	87

Number of Calls	Collect			Direct			Total		
	Maximum	Used	Remaining	Maximum	Used	Remaining	Maximum	Used	Remaining
Today	0	10	0	0	0	0	0	0	0
This Week	0	0	0	0	0	0	0	0	0
This Month	0	0	0	0	0	0	0	0	0

Number of Inquiries	ITS Inquiries			Commissary Inquiries			Fund Transfer to ITS		
	Maximum	Used	Remaining	Maximum	Used	Remaining	Maximum	Used	Remaining
Today	0	0	0	0	0	0	0	0	0
This Week	0	0	0	0	0	0	0	0	0
This Month	0	0	0	0	0	0	0	0	0

Inmate Call Limitations

12. The directory and filing system of the software shall have the ability to maintain all the various types of data files for future use.

MCI Response:

MCI has read, understands and will comply.

The Focus 100 system operates upon the Microsoft software platforms, thus affording the opportunity to be robust and expandable for future use of various types of data files. The system currently affords one the opportunity to export search results that is capable of being imported into other applications.

13. The software package shall contain the ability to generate reports. Copies of current standard reports shall be supplied with the proposal. The package shall be capable of generating these reports at a preprogrammed time and upon demand. These reports shall be sent to a printer, a screen or to a disk. Automatic reports shall include inmate, using agency, staff and group reports generated from the information stored in specific databases. These reports shall be able to be manually produced at any time as well. Contractors shall delineate standard reports offered by the proposed system.

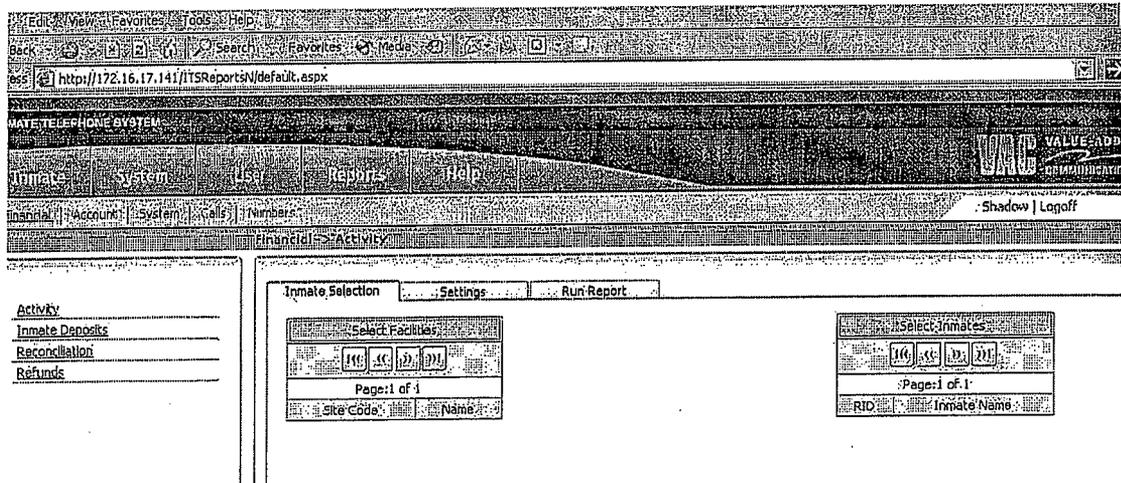
MCI Response:

MCI has read, understands and will comply.

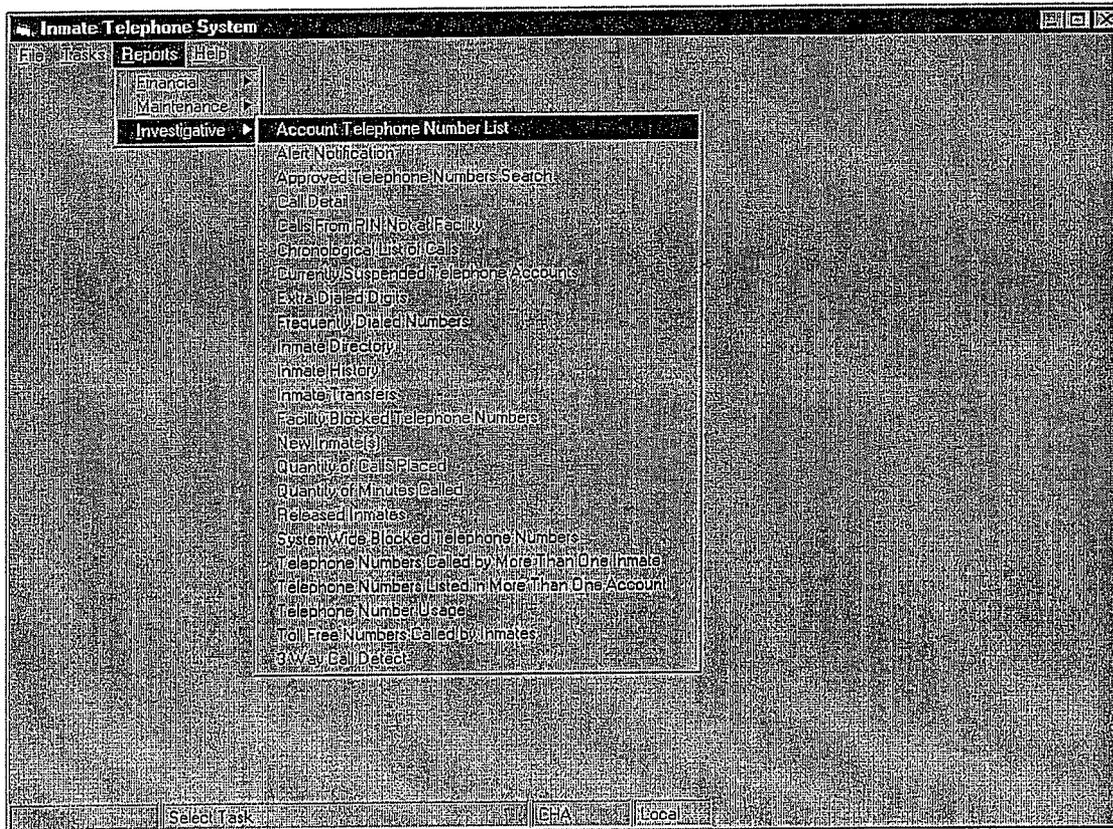
Reporting features are listed below. Reports are provided in a WYSIWYG (What You See Is What you Get) format on the provided workstation monitors. Each report may be viewed and / or printed or exported to disk, diskette or any attached storage device. Copies of sample reports are provided at the end of this Tab 6.

The Focus 100 has a wide variety of reporting options. Using the Administrative Workstation, system administrators and authorized facility staff with the appropriate level of security access can generate, view, and print standard reports. Additionally, custom reports can be created if required.

There are approximately forty standard reports that are available and are easily accessible using a GUI interface on the system or via the web browser. These reports are indexed and tabbed by the following categories: Financial Reports, Maintenance Reports, and Investigative Reports as follows:



Financial Reports Menu



Investigative Reports Menu



Financial Reports	Description
Call Refund	Generates and prints a summary transaction report when a Call Refund transaction is performed.
Daily Call Charges	Provides a list of collect and debit call activity for a day or date range.
Financial Transactions	Provides a record of the total number of financial transactions for an individual inmate.
Inmate Deposit	Provides a record of individual inmate deposits.
Inmate Reconciliation	Offers a detailed reconciliation of an individual inmate's debit account.

Maintenance Reports	Description
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City NPA-NXX Search	Provides the city and state for a particular NPA-NXX.
Local Exchanges	Provides area codes and exchanges that are designated for the local calling area.
Non-Area Code/Exchange Attempts	Provides record of call attempts to invalid area codes.
Percentage Grade of Blocking	Provides hourly call traffic information showing the number of calls attempted, the number blocked by traffic, and the percentage blocked. The report can be obtained by entering the desired report period.
State By NPA Search	Provides the state for a particular NPA (area code).

Investigative Reports	Description
Account Telephone Number List	Provides a complete current list of allowed numbers associated with a specified inmate account.
Alert Notification	Provides calls made by inmates placed on alert and calls made to telephone numbers that have been placed on alert status during the desired report period. The report can be obtained by entering the desired report period.
Approved Telephone Numbers Search	Provides a list of the inmates that are allowed to call specific telephone numbers. The report can be obtained by entering the telephone numbers and the desired report period.
Call Detail	Provides the completed calls by inmate (in the order that they were placed) over a specified time. The report can be obtained by entering the inmate and a specified time frame.
Calls From PIN Not at Facility	Provides all inmates' attempts to place calls with Invalid PIN numbers. The report can be obtained by entering the desired report period.

Investigative Reports	Description
Chronological List of Calls	Provides a log of the calls attempts (successful and unsuccessful) in the order that they were placed. The report can be obtained by entering the type of call (collect, debit, or both) and the desired report period.
Currently Suspended Telephone Account	Provides a list of inmate telephone accounts where calling privileges have been suspended during the desired period. The report can be obtained by entering the desired report period.
Extra Dialed Digits	Provides a list of all calls where extra dialed digits were detected during the desired period. The report can be obtained by entering the desired report period.
Frequently Dialed Numbers	Provides a list of the telephone numbers called more than a specified number of times within a specified range of dates. The report can be obtained by entering the minimum number of calls to the telephone number and the desired report period.
Inmate Directory	Provides a log of all inmates. The report can be obtained by entering the desired report period.
Inmate History	Provides all transactions associated with an inmate telephone account over a specified time including commissary account debit calls, collect calls, deposits, refunds, transfers, and/or changes to inmate telephone list. The report can be obtained by entering the inmate and a specified time frame.
Inmate Transfers	Provides a list inmate telephone accounts that have been received or transferred during a specified time. The report can be obtained by entering the inmate and a specified time frame.
Locally Blocked Telephone Numbers	Provides a list of all phone numbers blocked by the local facility.

Investigative Reports	Description
New Inmate(s)	Provides all inmate telephone accounts added during the specified time period. The report can be obtained by entering the desired report period.
Quantity of Calls Placed	Provides a list of all inmates that have placed calls in excess of the user-defined number of calls in a specific time period. The report can be obtained by entering the minimum calls threshold, type of call (collect, debit, or both), and desired report period.
Quantity of Minutes Called	This report provides a list of all inmates that have placed calls in excess of a user defined total amount of minutes in a specific time period. The report can be obtained by entering the minimum amount of minutes threshold, type of call (collect, debit, or both), and desired report period.
Released Inmates	Displays inmates released and removed from the inmate telephone system. The report can be obtained by entering the desired report period.
Speed Dial Search	Displays inmates who have called the same telephone number during a specified time. The report can be obtained by entering 3-digit speed dial codes.
System-wide Blocked Telephone Numbers	Provides a list of all phone numbers globally blocked throughout the prison system.
Telephone Numbers Called by More than One Inmate	Provides a list of telephone numbers that have been called by a user defined number of inmates within a specific time period. The report can be obtained by entering the minimum number of inmates calling and the desired report period.
Telephone Numbers Listed in More than One Account	Provides the telephone numbers that are on more than one inmate's list of numbers allowed to be dialed. The report can be obtained by entering the minimum number of inmates calling and the desired report period.
Telephone Number	Provides a list of all calls made to a user specified telephone