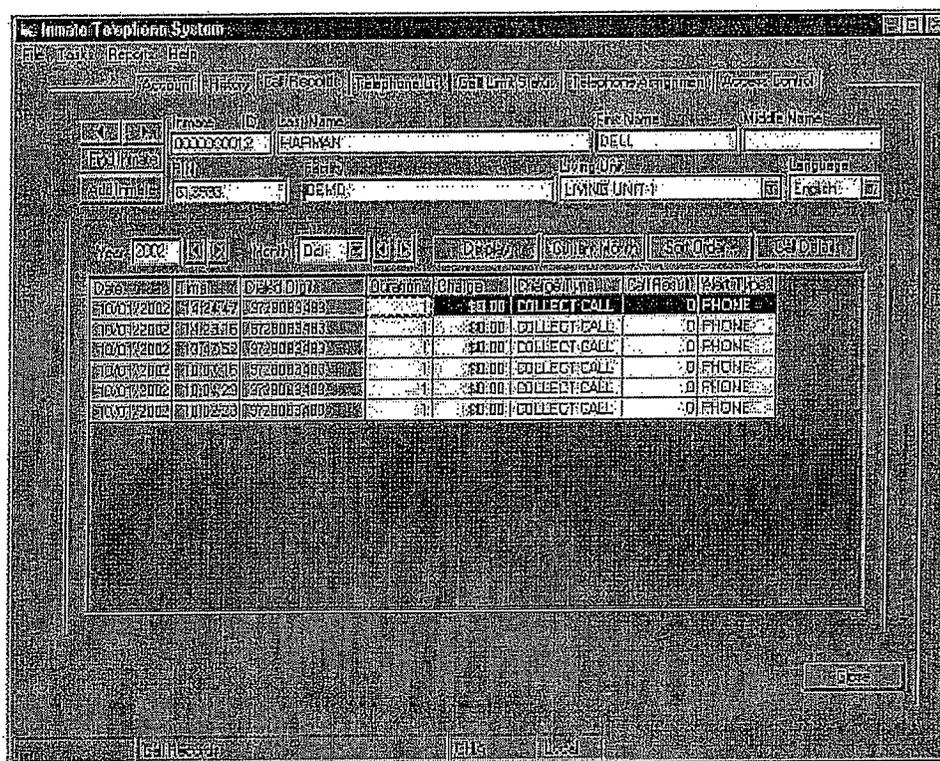


The History Tab screen displays ITS transactions for an inmates account for the year and month selected- This includes debit calls, collect calls, deposits, refunds, transfers, and/or changes to the inmates telephone list. For each transaction the follow data displays:

- Date (date the transaction occurred)
- Time (time the transaction occurred)
- Type (type of transaction)
- Amount (amount of the transaction)
- Balance (remaining balance of an account)
- Facility (where transaction occurred)
- Reference Number



<p>Frequently Dialed Numbers</p>	<p>Provides a list of the telephone numbers called more than a specified number of times within a specified range of dates. The report can be obtained by entering the minimum number of calls to the telephone number and the desired report period.</p>
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SENSITIVE LIMITED OFFICIAL USE

Federal Bureau of Prisons
Frequently Dialed Numbers

Print Date: 03/28/2008
Print Time: 11:21:33

Page 1 of 1

Report Site: BOPCCF
Terminal Making Calls: SHADOWN MIS
Operator: GUYIN

From: 02/01/03 - 02/01/08
To: 03/28/08 - 03/28/08
Minimum Number of Calls: 1
For Both Complete and Incomplete Calls
Selected Station: VII
Selected Operator: VII

Quantity of Calls Placed

Number Called	Number of Calls
07218222	1
07218117	1
07218114	1
07218113	1
07218112	1
07218111	1
07218110	1
07218109	1
07218108	1
07218107	1
07218106	1
07218105	1
07218104	1
07218103	1
07218102	1
07218101	1
07218100	1
07218099	1
07218098	1
07218097	1
07218096	1
07218095	1
07218094	1
07218093	1
07218092	1
07218091	1
07218090	1
07218089	1
07218088	1
07218087	1
07218086	1
07218085	1
07218084	1
07218083	1
07218082	1
07218081	1
07218080	1
07218079	1
07218078	1
07218077	1
07218076	1
07218075	1
07218074	1
07218073	1
07218072	1
07218071	1
07218070	1
07218069	1
07218068	1
07218067	1
07218066	1
07218065	1
07218064	1
07218063	1
07218062	1
07218061	1
07218060	1
07218059	1
07218058	1
07218057	1
07218056	1
07218055	1
07218054	1
07218053	1
07218052	1
07218051	1
07218050	1
07218049	1
07218048	1
07218047	1
07218046	1
07218045	1
07218044	1
07218043	1
07218042	1
07218041	1
07218040	1
07218039	1
07218038	1
07218037	1
07218036	1
07218035	1
07218034	1
07218033	1
07218032	1
07218031	1
07218030	1
07218029	1
07218028	1
07218027	1
07218026	1
07218025	1
07218024	1
07218023	1
07218022	1
07218021	1
07218020	1
07218019	1
07218018	1
07218017	1
07218016	1
07218015	1
07218014	1
07218013	1
07218012	1
07218011	1
07218010	1
07218009	1
07218008	1
07218007	1
07218006	1
07218005	1
07218004	1
07218003	1
07218002	1
07218001	1
07218000	1

The Quantity of Calls Placed report lists calls placed by the inmate that exceeded the user-defined parameters. The facility may optionally select only Debit calls, Collect calls, or both (completed calls ONLY). The Quantity of Calls Placed report displays the following information sorted by the number of calls made in descending order.



Run Date: 10/10/2003

Inmate Phone System

Run Time: 10:13:10

Quantity of Calls Placed

Page 1 of 1

Report Site: COF
Terminal Making Request: COTB2_WS02
User ID: tkhouse

From: 10/01/2003
To: 10/10/2003
For Both Debit and Collect Calls
Minimum Number of calls: 2

Facility Name: COTB2 Facility Code: COTB2

ID	Inmate Name	# of Calls
00000012	HARMAN, DELL	8
5425435435	ONE LAMP GUY	3

Total Number of Inmates that Made at Least 2 Calls: 2

Facility Name: COTB3 Facility Code: COTB3

ID	Inmate Name	# of Calls
50000000	BONZI, ELOY NADA	6
500000001	WHATEVER, ALERT	5

Total Number of Inmates that Made at Least 2 Calls: 2

The flexible, user friendly CDR Browser ad hoc query feature provided allows for specific detailed information to be displayed in report format, including but not limited to specific telephone numbers dialed. The presentation format can be customized to:

- Display or suppress any stored piece of information about a call record,
- Sort ascending or descending on any of the fields selected,
- Select for one or more values in each selection field (e.g. multiple originating stations, multiple called numbers)
- Allow wild card search criteria

CDR Browser Ad-Hoc Query - This ad-hoc query function enables administrative users of the VAC system workstation to generate a virtually unlimited array of inmate call record queries and reports. The user may customize by inmate, called number, date, time, etc. Using one program, gathered calls that fit the specified criteria may be printed, recordings played or archived on CD for evidentiary use. The user may utilize 3-DES encryption for exported calls to provide the highest level of security. Queries of particular value may be saved and named for future use.

Call Detail Record Browser

REC	APP	PRY	APP	DATE	TIME	FROM	TO	STATUS	REASON	CALL	TIME	STATUS	
				09/01/2002	09:05:36	NO PIN LU	LINE #2	9728083483	000000002	NO PIN, TWD, LINE	09:05:39	9	Completed call
				09/01/2002	12:11:51	NO PIN LU	LINE #2	9728081002	000000002	NO PIN, TWD, LINE	12:11:51	0	Fling no answer
				09/01/2002	12:14:54	NO PIN LU	LINE #2	9728083313	000000002	NO PIN, TWD, LINE	12:14:54	0	Fling no answer
				09/01/2002	12:18:21	NO PIN LU	LINE #2	9728083313	000000002	NO PIN, TWD, LINE	12:18:21	0	Fling no answer
				09/06/2002	09:47:23	NO PIN LU	LINE #2	9728083483	000000002	NO PIN, TWD, LINE	09:47:23	0	Fling no answer
				09/06/2002	09:50:54	NO PIN LU	LINE #2	9728083483	000000002	NO PIN, TWD, LINE	09:50:54	9	Completed call
				09/06/2002	09:59:13	NO PIN LU	LINE #2	9728083483	000000002	NO PIN, TWD, LINE	09:59:13	11	Completed call
				09/06/2002	09:59:42	NO PIN LU	LINE #2	9728083483	000000002	NO PIN, TWD, LINE	09:59:42	27	Completed call
				09/16/2002	10:01:00	NO PIN LU	LINE #2	9728083483	000000002	NO PIN, TWD, LINE	10:01:00	55	Completed call
				09/06/2002	10:03:27	NO PIN LU	LINE #2	9728083483	000000002	NO PIN, TWD, LINE	10:03:27	0	Call blocked (No
				09/06/2002	10:15:57	NO PIN LU	LINE #2	9728083483	000000002	NO PIN, TWD, LINE	10:15:57	5	Completed call
				09/06/2002	15:46:14	NO PIN LU	LINE #2	9728083483	000000002	NO PIN, TWD, LINE	15:46:14	18	Completed call
				09/06/2002	15:47:34	NO PIN LU	LINE #2	9728083483	000000002	NO PIN, TWD, LINE	15:47:34	9	Completed call
				09/06/2002	15:49:29	NO PIN LU	LINE #2	9728083483	000000002	NO PIN, TWD, LINE	15:49:29	7	Completed call
				09/07/2002	09:24:51	NO PIN LU	LINE #2	9728083483	000000002	NO PIN, TWD, LINE	09:24:51	0	Fling no answer
				09/09/2002	09:19:28	NO PIN LU	LINE #2	9728083483	000000002	NO PIN, TWD, LINE	09:19:28	11	Completed call
				09/08/2002	09:21:42	NO PIN LU	LINE #2	9728083483	000000002	NO PIN, TWD, LINE	09:21:42	0	Fling no answer
				09/09/2002	10:01:17	NO PIN LU	LINE #2	9728083483	000000002	NO PIN, TWD, LINE	10:01:17	7	Completed call
				09/03/2002	10:02:07	NO PIN LU	LINE #2	9728083483	000000002	NO PIN, TWD, LINE	10:02:07	0	Fling no answer
				09/09/2002	10:02:16	NO PIN LU	LINE #2	9728083483	000000002	NO PIN, TWD, LINE	10:02:16	0	Fling no answer
				09/09/2002	10:30:04	NO PIN LU	LINE #2	9728083483	000000002	NO PIN, TWD, LINE	10:30:04	0	Fling no answer
				09/09/2002	10:31:11	NO PIN LU	LINE #2	9728083483	000000002	NO PIN, TWD, LINE	10:31:11	13	Completed call
				09/09/2002	10:33:21	NO PIN LU	LINE #2	9728083483	000000002	NO PIN, TWD, LINE	10:33:21	9	Completed call
				09/14/2002	14:28:35	NO PIN LU	LINE #2	9728083483	000000002	NO PIN, TWD, LINE	14:28:35	0	Inmate PIN is in
				09/15/2002	16:19:42	NO PIN LU	LINE #2	9728083435	000000002	NO PIN, TWD, LINE	16:19:42	21	Completed call
				09/19/2002	16:20:43	NO PIN LU	LINE #2	9728083435	000000002	NO PIN, TWD, LINE	16:20:43	21	Completed call
				09/19/2002	16:21:43	NO PIN LU	LINE #2	9728083435	000000002	NO PIN, TWD, LINE	16:21:43	21	Completed call
				09/15/2002	16:22:44	NO PIN LU	LINE #2	9728083435	000000002	NO PIN, TWD, LINE	16:22:44	21	Completed call
				09/15/2002	16:23:45	NO PIN LU	LINE #2	9728083435	000000002	NO PIN, TWD, LINE	16:23:45	21	Completed call

CDR Browser Data Screen

The Data screen allows the user to view call records within a facility, select parameters, view call details, play recordings, select/hide columns, and sort data.

<p>Currently Suspended Telephone Account</p>	<p>Provides a list of inmate telephone accounts where calling privileges have been suspended during the desired period. The report can be obtained by entering the desired report period.</p>
--	---

Suspension

Number of Days:

Begin Date:

End Date:

Begin Time:

End Time:

The facility staff has the ability to suspend an inmate's calling privileges. During this period, an inmate is not allowed to make calls. Suspensions are set for day increments.



Suspensions in day increments begin immediately and expire at midnight. Once a suspension has expired, the inmate's account will automatically be accessible again. All accounts that are suspended are listed on the Currently Suspended Telephone Accounts report.

The Currently Suspended Telephone Accounts report lists all inmate telephone accounts whose calling privileges have been suspended- Records are sorted by Inmate DOC Number, and then by date of suspension. The Currently Suspended Telephone Accounts report displays the following information:

- Facility Name
- Facility Code
- ID (inmates ID number)
- Inmate name
- Start Date (suspension will began)
- End Date (suspension will end)
- Days to be Suspended
- Days Already Suspended
- Suspended Days Left
- Total Number of Suspended Accounts

Run Date: 09/08/2002

Inmate Phone System

Run Time: 12:54:09

Currently Suspended Telephone Accounts

Page 1 of 1

Report Site: OCF
 Terminal Making Request: ATIDEMO WSU
 User ID: testadmin

Selected Site(s): ALL

Facility Name: DEMO Facility Code: CHA

ID#	000000002	Start Date	06/08/2002	Days to be Suspended	S D S
Last Name	TWO	End Date	06/13/2002	Days Already Suspended	
First Name	ROBIN			Suspended Days Left	
Middle Name	LYNE				

Total Number of Suspended Accounts: 1

Alert Notification	Provides calls made by inmates placed on alert and calls made to telephone numbers that have been placed on alert status during the desired report period. The report can be obtained by entering the desired report period.
--------------------	--

The Alert Notification report displays all accounts or telephone numbers placed on Alert status by the facility staff. This is regardless of whether the alert was for all calls by a particular inmate or calls to a particular number. An alert placed on an account occurs if the inmate does not have a phone list and places a call to a telephone number that has an alert. The ability to see all alerts is determined by the security level of the User ID requesting the report. The Alert Notification report displays the following information in chronological order:

- Facility Name
- Facility Code
- ID (inmate's ID number)
- Inmate Name
- Dialed Digits
- Alert
- Date/Time (of call)
- Station
- Cost (of call)
- Total Number of Alerted Calls for the Facility



Run Date: 08/08/2002

Inmate Phone System

Run Time: 12:44:40

Alert Notification

Page 1 of 1

Report Site: CCF
Terminal Making Request: ANIDEMO WS01
User ID: testadm

From: 08/01/2002 00:00:00
Thru: 08/08/2002 23:59:59

Facility Name: DEMO Facility Code: UCHA

ID	Inmate Name	Dialed Digits	Alert	Date/Time	Station	Cost
00000000	TWO NO PIN LINE	972803483	BOTH	08/01/2002 06:06:29	2	\$100
00000000	TWO NO PIN LINE	9728031002	BOTH	08/01/2002 12:11:31	2	\$100
00000000	TWO NO PIN LINE	9728035313	BOTH	08/01/2002 12:14:54	2	\$100
00000000	TWO NO PIN LINE	9728035313	BOTH	08/01/2002 12:18:21	2	\$100
00000000	TWO NO PIN LINE	9728034423	PHONE	08/06/2002 09:47:23	2	\$100
00000000	TWO NO PIN LINE	9728034423	PHONE	08/06/2002 09:50:24	2	\$100
00000000	TWO NO PIN LINE	9728034423	PHONE	08/06/2002 09:53:02	2	\$100
00000000	JOHNSON, JOHNRA7		PHONE	08/07/2002 14:47:00	0	\$100

Total Number of Alerted Calls for the Facility: 8

Telephone Numbers Called by More than One Inmate	Provides a list of telephone numbers that have been called by a user defined number of inmates within a specific time period. The report can be obtained by entering the minimum number of inmates calling and the desired report period.
--	---

The Telephone Numbers Called by More Than One Inmate report displays telephone numbers called by user-defined inmates within a user-defined range of dates and times. The records are grouped by telephone number. The Telephone Numbers Called by More Than One Inmate report displays the following information:

- Phone Number
- ID (inmate's ID number)
- Inmate Name
- Date (of call)
- Station (originating station)
- Facility
- Total Calls



Run Date: 10/10/2003

Inmate Phone System

Run Time: 10:26:03 Telephone Numbers Called by More Than One Inmate Page 2 of 2

Report Site: COF
Terminal Making Request: COTB2 WS02
User ID: lncuse

From: 01/01/2003 - 00:00:00
Thru: 10/10/2003 - 23:59:59
Minimum Number of Inmate(s): 2

ID	Inmate Name	Date	Station	Facility
300000000	BONZIMEROY,NADA	10/06/2003		1 COTB3

Total Calls: 2
Total Inmates: 3

Telephone Numbers Listed in More than One Account	Provides the telephone numbers that are on more than one inmate's list of numbers allowed to be dialed. The report can be obtained by entering the minimum number of inmates calling and the desired report period.
---	---

The Telephone Numbers Listed in More Than One Account report lists all telephone numbers listed on more than one inmate's list of Allowed numbers. The Telephone Numbers Listed in More Than One Account report displays the following information:

- Phone Number
- ID (inmates ID number)
- Inmate Name
- Date Activated (date phone number was placed on the list)
- Facility (facility code of inmate)
- Telephone Number X Appeared on 'X' Inmates Lists



Run Date: 08/08/2002

Inmate Phone System

Run Time: 11:2:00

Telephone Numbers Listed in More Than One Account Page 1 of 1

Report Site: CDF

Terminal/Machine Request: ANDEMO VTS01

User ID: hantacmsh

Phone Number: 2143211234

ID	Inmate Name	Date Activated	Facility
000000049	JOHNSON, JOHN RAY	07/25/2002	CHA
0123456789	GUY, NEWTEST	08/07/2002	CHA
000000002	GUY, TEST	08/07/2002	CHA

Telephone Number: 2143211234 Appeared on 3 Inmate's Lists

Phone Number: 0728084484

ID	Inmate Name	Date Activated	Facility
000000001	ONE, NORTON LINE	07/31/2002	CHA
000000002	TWO, MCPINENE	08/08/2002	CHA
000000002	GUY, TEST	09/01/2002	CHA

Telephone Number: 0728084484 Appeared on 3 Inmate's Lists

Quantity of Calls Placed	Provides a list of all inmates that have placed calls in excess of the user-defined number of calls in a specific time period. The report can be obtained by entering the minimum calls threshold, type of call (collect, debit, or both), and desired report period.
--------------------------	---

The Quantity of Calls Placed report lists calls placed by the inmate that exceeded the user-defined parameters. The facility may optionally select only Debit calls, Collect calls, or both (completed calls ONLY). The Quantity of Calls Placed report displays the following information sorted by the number of calls made in descending order.



Run Date: 10/10/2003

Inmate Phone System

Run Time: 10:13:10

Quantity of Calls Placed

Page 1 of 1

Report Site: COF
Terminal Making Request: COTB2_WSC2
User ID: Jrcuse

From: 10/01/2003
To: 10/10/2003
For Both Debit and Collect Calls
Minimum Number of calls: 2

Facility Name: COFB2 Facility Code: COFB2

ID	Inmate Name	# of Calls
00000002	HARMAN, DELL	8
5425435435	ONE LAMP GUY	3

Total Number of Inmates that Made at Least 2 Calls: 2

Facility Name: COFB3 Facility Code: COFB3

ID	Inmate Name	# of Calls
500000000	BONZIE, ELOVYNADA	6
500000001	WHATEVER, ALERT	5

Total Number of Inmates that Made at Least 2 Calls: 2

Quantity of Minutes Called	This report provides a list of all inmates that have placed calls in excess of a user defined total amount of minutes in a specific time period. The report can be obtained by entering the minimum amount of minutes threshold, type of call (collect, debit, or both), and desired report period.
----------------------------	---

The Quantity of Minutes Called report lists calls placed by the inmate that has exceeded the user-defined total amount of minutes for a specified range of time. Debit calls, Collect calls, or both may be selected for the report. The Quantity of Minutes Called report displays the following information sorted by the total number of minutes called in descending order.



RunDate: 10/10/2003

Inmate Phone System

RunTime: 10:15:07

Quantity of Minutes Called

Page 1 of 1

ReportSite: COF
Terminal Making Request: COTB2_WS02
UserID: tkrouse

From: 10/01/2003
To: 10/10/2003
For Both Debit and Collect Calls
Minimum Minutes: 1

Facility Name: COTB2 Facility Code: COTB2

ID	Inmate Name	# of Minutes
00000000	HARMAN, DELL	3
5425425435	ONE LAMP GUY	0
8571829556	BLOKE, JOE G	0

Total Number of Inmates that Called for at Least 1 Minute(s): 3

Facility Name: COTB3 Facility Code: COTB3

ID	Inmate Name	# of Minutes
500000001	WHATEVER, ALBERT	9
500000000	BONZ, ELOY NADA	6

Total Number of Inmates that Called for at Least 1 Minute(s): 2

Locally Blocked Telephone Numbers	Provides a list of all phone numbers blocked by the local facility.
-----------------------------------	---

The Facility Blocked Telephone Numbers report generates a list of phone numbers locally blocked in the system for the local facility- When an inmate attempts to call a number on this list, a Completion Code #2 is issued. The Facility Blocked Telephone Numbers report displays the following information.



Run Date: 09/23/2003

Inmate Phone System

Run Time: 17:03:53

Facility Blocked Telephone Numbers

Page 4 of 4

Report From: CDR
 Facility/Agency Request: COLES_04502
 User ID: Drowe

Amount: \$10000

ID	Inmate Name	Facility	Ext. Allow Reason
0226060001	ELLY, BRUCE, RICHARD	COLES	GENERAL BLOCK

Number Of Inmates With This Number: 1

ID	Inmate Name	Facility	Ext. Allow Reason
02260823	ELLY, BRUCE, RICHARD	COLES	GENERAL BLOCK

Number Of Inmates With This Number: 1

Facility Wide Blocks

Phone	Block Type	Description	Block Date	User ID
0100000000	Block	BLOCKED BOTH OLD WIRE	07/05	gms
0100000000	Block	BLOCKED COLLECT WIRE	07/05	gms
0100000000	Block	BLOCKED BOTH WIRE, CHANGE TEST	07/05	gms
0100000000	Block	BLOCKED W/MSRT	07/05	gms
0100000000	Block	BLOCKED BOTH OLD WIRE	07/05	gms
0100000000	Block	BLOCKED COLLECT WIRE	07/05	gms
0100000000	Block	BLOCKED BOTH WIRE	07/05	gms
0100000000	Block	BLOCKED UNCHANGED BOTH WIRE	07/05	gms
0100000000	Block	BLOCKED ALL UNCHANGED COMMENTS ADDED	07/05	gms

Local Exchanges	Provides area codes and exchanges that are designated for the local calling area.
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The Local Exchanges report provides a list of all area codes and exchanges, which are designated within the local calling area for that particular facility. This is the local calling area for pay phones, which may be different from the local calling area for residential or business use. The Local Exchanges report contains the following:

- Facility Code
- Area Code