

Baer, Georgia

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From: Menke, Teresa  
Sent: Wednesday, July 20, 2005 8:48 AM  
To: 'philip.jones@mci.com'  
Cc: Baer, Georgia  
Subject: RFP 2005-081-011 Coin/Card Public Payphone Services and Inmate Telephone Services

addendum #1

To Whom It May Concern:

The Commonwealth has issued a flyer and posted under Request for Proposal (RFP) 2005-081-011 Coin/Card Public Payphone Services and Inmate Telephone Services. The document previously posted on June 30, 2005 was blocking access to the attachments. The RFP and the attachments listed as a flyer are at the below websites. Because of the delay in posting the attachments additional time was given to submit questions. Please submit questions in writing to the Office of Administration by close of business 5:00 pm Wednesday, July 27, 2005.

The Department of General Services website with the RFP, Flyer number 1 (addendum) and the location where future addendum(s) will be posted:

<http://www.dgsweb.state.pa.us/comod/bids/2005081011.pdf>

The Office of Administration website with the Attachments:

<http://www.keycomm.state.pa.us/keycomm/cwp/view.asp?a=3&q=201855>

There are no changes to the material other than arranging access to the attachments. Please contact Teresa Menke at 717-705-4355 should you have technical difficulty with obtaining the document. All other questions must follow the instructions as provided below.

Thank you for your interest and support.

You are invited to submit a proposal to the Commonwealth of Pennsylvania, Office of Budget and Administration, Bureau of Infrastructure and Operations, for furnishing, installing, and maintaining related telecommunications systems that will provide payphone service for the Commonwealth of Pennsylvania, control inmate calling with monitoring and recording from the state correctional institutions. This invitation letter and the request for proposal (RFP) are posted to the Department of General Services website.

Former RFP number 2003-081-011 was issued and not awarded and is now being re-issued. The Commonwealth is using the same RFP number 2005-081-011, with an updated year, changes made in specifications, and dividing the RFP into two (2) sections: Section 1 Coin/card Public Payphones and Section 2 Inmate Telephone System. Contractors may bid on either Section 1 or Section 2 or both Sections. Sections 1 and 2 may be evaluated and awarded separately or evaluated and awarded together depending on what is determined to be in the best interest of the Commonwealth.

A pre-proposal conference will be conducted on Tuesday, August 2, 2005 @ 9:00 am. The location is Commonwealth Technology Center, Harrisburg State Hospital Grounds, 1 Technology Park, Conference Rooms 1 and 2, Harrisburg, Pennsylvania 17110-2913. Following the pre-proposal conference will be a site visit to view the present inmate control system (section 2 of the RFP) that will be held at the Department of Corrections Central Office Building, 2520 Lisburn Road, Camp Hill, Pennsylvania 17001-0598.

It is also important that each Contractor who expects to respond prepare questions after reading and analyzing the RFP. Please submit questions in writing to the Office of Administration identified below by close of business 5:00 pm Wednesday, July 27, 2005. An Addendum containing the official responses to the questions addressed at the pre-proposal conference will be posted to the Department of General Services (DGS) website <http://www.dgsweb.state.pa.us/comod/bids/2005081011.pdf> not later than five (5) working days after the pre-proposal conference. If additional addendums are issued they also will be posted to the DGS website.

Proposals must be received at the Department of Corrections Central Office Building, Support Services Section, 2520 Lisburn Road, Camp Hill, Pennsylvania 17001-0598 on or before 1:00PM, Wednesday, September 28, 2005.

Georgia Baer  
OIT/Bureau of Infrastructure and Operations  
Governor's Office of the Budget & Administration  
Commonwealth of Pennsylvania  
1 Technology Park  
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COMMONWEALTH OF PENNSYLVANIA  
Governor's Office of Administration  
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1 Technology Park  
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Dear Contractor:

August 9, 2005

The following is addendum number 2 to the Request For Proposal (RFP), document number 2005-081-011, for Payphone and Inmate Telephone Services. The addendum becomes part of the original RFP.

The contents of this addendum resulted from changes made by the Issuing Office, and questions raised in writing prior to and at the pre-proposal conference on Tuesday, August 2, 2005, in conference room at 1 Technical Park, Harrisburg, Pennsylvania.

**Section 1: Coin/Card Public Payphone Services of RFP 2005-081-011**

**1. RFP Change:** Throughout the RFP 2005-081-011 Sections 1 and 2: Change "Office of Budget and Administration" to "Office of Administration".

**2. Question:** Part 1 General Information For The Contractors 1.1-1 Purpose Section 1 on page 11: The RFP allows vendors to respond to either the public, inmate or both sections. In the event a vendor responds to both, does the Commonwealth reserve the right to separate the proposal and award on one section?

**Answer:** Part 1 General Information For The Contractors 1.1-1 Purpose Section 1 on page 11: "The Commonwealth is seeking payphone and inmate phone services. This RFP is structured in such a way to allow a proposer to propose on both systems or on either. The preference is to award one contract to a single proposer, but the Commonwealth reserves the right to award separate contracts for the services, if it determines that it is in its best interest to do so. Section 1 relates to payphones. Section 2 relates to inmates phones. The Commonwealth is seeking an innovative solution for the provision of these services. The RFP sets out the minimum requirements related to both systems.

**3. Question:** Part 1 General Information For The Contractors, 1.1-4b. Summary of Scope of Work on page 12: Mean that the Commonwealth desires to retain ownership of the payphone equipment not just enclosures? Does the DOC currently own the booths and enclosures referred to in Attachment 1 and Attachment 2?

**Answer:** No, the Commonwealth does not want to retain ownership of the payphone equipment. The Commonwealth only owns a few enclosures that are listed on "Attachment 1 Payphone and Enclosure Inventory", which include 44 shelves and 12 booths.

**4. Question:** Part 1 General Information For The Contractors 1.1-11 on page 14: By Must the MBE/WBE be certified by the BMWBO before submission or prior to award of the contract?

**Answer:** Yes, the vendor must already have MBE and/or WBE certification through the Bureau of Minority & Women Business Opportunities (BMWBO) when the proposal is submitted. A minority or women-owned company who has a project or RFP pending, and who submits a certification application to BMWBO, may include a cover letter requesting an expedited review. The letter must state that the company has a project or RFP pending, and it must include the project or RFP number and due date. Further, BMWBO must receive the application at least three weeks before the due date (RFP submittal date).

BMWBO cannot guarantee that the company will have certification by the due date. If the company does not have its certification, and it does not qualify as a Disadvantaged Business in any other way, it will receive no Disadvantaged Business points.

**5. Question:** Part 1 General Information For The Contractors 1.1-33 Definitions on page 21: Section 1.1-33 defines gross revenue, but does not provide an exemption for taxes, will the Commonwealth allow an exemption for taxes collected on these calls?

**Answer:** Reference Part 5 System 1.5-E. Financial, 3. Revenue Generation on page 66. "The Commonwealth requires the Contractor to provide commission payments based upon a percentage of the gross billed revenue, **less applicable state or federal taxes**, generated at each public coin/card station. Gross revenue is defined as revenue for all billed calls without exception."

**6. Question:** Part 2 Information Required From Contractors 1.2-1. Format for Required Information 3. Commission Section on page 25: There are several references in the RFP to this being a "No Cost" arrangement for the public phones. However, this requirement does not appear in the Mandatory Requirements. Will a submission with cost be automatically rejected?

**Answer:** Refer to Part 2 Information Required From Contractors 1.2-1. Format for Required Information 3. Commission Section on page 25, Commission Section. "**Commission data must not be included in the Technical/Administrative Section. It must be in a separate, sealed envelope and so identified as commission cost data Attachment 13 A-C. If commission data is included with the technical submission, the proposal will be rejected.**" No a submission with cost will not be rejected as long there are no cost/percent/commission information listed in the Technical/Administrative Section, and the cost data Attachment 13 A-C is in a separately sealed envelope and identified as commission cost data.

**7. Question:** Part 2 Information Required From Contractors. 1.2-4. Disadvantaged Business Information, c. on page 26: What does the Commonwealth require as proof of US citizenship?

**Answer:** Proof of U.S. citizenship includes a certificate of U.S. citizenship, certificate of naturalization, birth certificate, passport, or tribal card.

**8. Question:** Part 2 Information Required From Contractors Tab 4. Corporate Background and Experience c. Financial Information on page 33: The DOC requests financial information. For privately held companies will the Commonwealth accept financial data as a separate nondisclosure document?

**Answer:** Section 106(b)(1) of the Commonwealth Procurement Code provides that financial information of a bidder/offeror which was requested in the IFB/RFP to demonstrate the bidder's/offeror's economic capability to fully perform the contract requirements and which is contained in a bid/proposal is confidential. If the bidder/offeror separates this financial information from the remainder of its technical proposal, the bidder/offeror is merely assisting the purchasing agency in identifying those portion of the proposal/bid that the bidder/offeror feels is

financial information that is confidential." To keep the financial information confidential Contractors will put the information under an Attachment 14 for the Commonwealth to detach it from the proposal and not include it with the contract file.

**9. Change RFP:** Part 2 Information Required Tab 6. Technical Requirements on page 34.  
Change the first paragraph Part 1.5-A through 1.5-E to Part 1.5-A through 12.5.B.

**10. Question:** Part 3 Mandatory Requirements, 1.3-1, number 10 on page 39:

Change: delete "that it will be immediately disqualified?" Replace with "if not it will be immediately disqualified?"

**11 Question:** Is the state willing to reduce the amount of payphones to increase revenue on the existing phones, if so how many?

**Answer:** Yes, with the contractor's assistance the Commonwealth will reduce the amount of public payphones, but the contractor must work with the agencies to develop a strategy that would be submitted to the Office of Administration for approval. The amount of public payphones to be reduced cannot be determined at this time without the plan.

**12. Question:** Will there be an extension for the due date for the RFP?

**Answer:** No extension will be given when the contractor's proposals are due.

**13. Question:** Is Verizon willing to sell their enclosures and equipment in-place, if so what is the cost?

**Answer:** Yes, Verizon is willing to sell public phones enclosures and associated equipment. Questions as to Verizon selling existing equipment should be addressed to Verizon. Such a transaction would not be within the scope of this RFP. Verizon may be contacted at: Doug Mutton (717) 832-2194, [douglas.g.mutton@verizon.com](mailto:douglas.g.mutton@verizon.com)

**14. Question:** Part 5 System 1.5-A. System A: coin/Card Public Telephone Service on page 47: In the event that additional TTYs are required during the new contract term, who will pay for those TTYs?

**Answer:** Refer to RFP Part 5 System 1.5-A. System A: coin/Card Public Telephone Service on page 47. "Refer to Attachment 7 for the TTYs that the Department of Transportation (DOT) owns. Two (2) TTYs are owned by Verizon and would be replaced by DOT with a new Contractor, but the Contractor would install them for the DOT at no charge. When the installed DOT TTYs need to be replaced or they are required new facilities, the Contractor will recommend what type of TTY that DOT should purchase and the Contractor will install them at no charge."

**15. Question:** Part 5 System 1.5-A. System A: coin/Card Public Telephone Service on page 47: In the event that a TTY that is owned by the Commonwealth or participating agency requires repair, who will be responsible for the cost of those repairs?

**Answer:** Since the agency owns some of the TTYs they are responsible for the charges unless the vendor would include them in its cost as indicated in its proposal. If the contractor does include the repair cost it should be included in the associated charge under Attachment 13-A Section 1 Cost Data - 5-E Financial Contractor's Coin/Card Public Telephone Charges.

**16. Question:** Part 5 Systems 1.5-A System A: coin/Card Public Telephone 3. Operational Standards q on page 49: This request that contractors provide both white and yellow pages for each coin station will result in significant cost. Will the Commonwealth accept alternative methods for providing directory information services?

**Answer:** The intent of the Commonwealth is to provide the public with directory services for local calls. The Commonwealth will accept alternative methods for providing directory information services.

**17. Question:** Part 5 Systems 1.5-A System A: coin/Card Public Telephone, 5 Unprofitable Coin/Card Telephones, fourth paragraph on page 50: Can the Commonwealth of PA provide Attachment 13-A as stated on Page 50, last paragraph?

**Answer:** Reference Attachment 13-A is stated on page 105.

**18. Question:** Does this rfp hold contractors to current public pay phone rates or may bidders submit a different rate structure?

**Answer:** Contractors may submit a different rates but follow the structure as provided in 1.5-E Financial, 3. Revenue Generation, b. on page 67, "The Contractor shall submit the charges that the public will be charged when using the coin/card payphones under contract to the Commonwealth for each service on Attachment 13-A only."

~~Section 2: Inmate Telephone Services of RFP 2005-081-011~~

**19. Question:** Who currently provided Jail Management Services for the Commonwealth?

**Answer:** DSI software is only used to transmit prepaid cost information including all other DOC commissary transactions at close out time, which sends the transactions to DOC Bureau of Management Information Services (MIS) in Camp Hill. DOC-MIS extracts the prepaid transactions and electronically sends them to Securus who updates all inmates' prepaid accounts.

**20 Question:** Part 1 General Information For The Contractors 2.1-1 Purpose Section 1 on page 116: The RFP allows vendors to respond to either the public, inmate or both sections. In the event a vendor responds to both, does the Commonwealth reserve the right to separate the proposal and award on one section?

**Answer:** Part 1 General Information For The Contractors 2.1-1 Purpose Section 1 on page 116: "The Commonwealth is seeking payphone and inmate phone services. This RFP is structured in such a way to allow a proposer to propose on both systems or on either. The preference is to award one contract to a single proposer, but the Commonwealth reserves the right to award separate contracts for the services, if it determines that it is in its best interest to do so. Section 1 relates to payphones. Section 2 relates to inmates phones. The Commonwealth is seeking an innovative solution for the provision of these services. The RFP sets out the minimum requirements related to both systems.

**21. Question:** Part 1 General Information For the Contractors Item 1 System B: Paragraph 1 of this section states that Vendor will be responsible for conduit. Please clarify if the Commonwealth will provide conduit for any New Construction facilities that may be added during the contract term.

Answer: Part 5 Systems 1.5-A System B: Inmate Telephone Service 1. General conditions – Inmate Telephone Service a. No Charge to the Commonwealth, on page 157: Yes, the Commonwealth will provide conduit for any new construction facilities that may be added during the contract term.

**22. Question:** Part 1 General Information For The Contractors 2.1-12 Disadvantage Business Information on 122): Does the current Inmate Service Provider utilize any Disadvantaged Businesses?

Answer: Yes.

**23. Change:** Section 2 Part 2 Information Required From Contractors Tab 6. Technical Requirements on page 144. Change in the first paragraph Part 2.5-A through 2.5-F to Part 2.5-A through 2.5.D.

**24. Question:** Part 2 – Information Required from Contractors, TAB 4 Item 2 on page 142: This item requires that Vendors provide signed copies of subcontractor agreements for each of the proposed subcontractors. Generally, these agreements are not finalized (signed) until an award of the RFP is made. Given that the Commonwealth will receive significant information regarding the subcontractors used by any vendor via compliance with Item b. of this same section, would the Commonwealth considering waiving the requirement to provide actual subcontract agreements. This information could be made available to the Commonwealth following contract award/signature.

Answer: Change to: The selected contractor will provide a copy of a subcontract agreement with each subcontractor at the request of the Commonwealth following the execution of the contract.

**25. Question:** Part 2 Information Required From Contractors Tab 4. Corporate Background and Experience c. Financial Information on page 143: The DOC requests financial information. For privately held companies will the Commonwealth accept financial data as a separate nondisclosure document?

Answer: :Section 106(b)(1) of the Commonwealth Procurement Code provides that financial information of a bidder/offeror which was requested in the IFB/RFP to demonstrate the bidder's/offeror's economic capability to fully perform the contract requirements and which is contained in a bid/proposal is confidential. If the bidder/offeror separates this financial information from the remainder of its technical proposal, the bidder/offeror is merely assisting the purchasing agency in identifying those portion of the proposal/bid that the bidder/offeror feels is financial information that is confidential." To keep the financial information confidential Contractors will put the information under Attachment 26 for the Commonwealth to detach it from the proposal and not include it with the contract file.

**26. Question:** Part 3 Mandatory Requirements, 1.3-1, number 10 on page 150.

Change: delete "that it will be immediately disqualified?" Replace with: "if not it will be immediately disqualified?"

**27. Question:** Part 4 Criteria For Selection 2.4-2 Alternate Proposals on page 153: Will a vendor be permitted to submit a proposal as a prime contractor and also be allowed as a subcontractor on another vendor's Prime proposal?

Answer: A contractor may not be a prime and a subcontractor unless contractor is a Disadvantage Business.

**28. Question:** Part 4 – Criteria for Selection, 2.4-3 Criteria on page 153: Can the Commonwealth provide the amount of points or percentages that will be assigned to each category? Would the Commonwealth be willing to share the specific weighting of each of the criteria listed in Section 2.4 – 3? Though you have placed these criteria in order of relative importance, vendors would more effectively address the Commonwealth's needs if they had the specific weighting of each criterion.

**Answer:** No, the Commonwealth cannot provide the amount of points or percentages that are assigned to each category.

**29. Question:** Part 5 – Systems, Section 2.2-A 1, Item I on page 161: Will the current equipment provider be required to replace all existing call processing equipment, telephone instruments, PC workstations, UPS Systems and any other equipment necessary for the provision of the system?

**Answer:** Refer to page 116, "All Control and Recording Systems and all associated components will be new." See question number 31 regarding the purchase of inmate phones. In addition, as stated on page 116 inmate phones may be new or refurbished.

**30. Question:** Part 5 Systems 2.5-A System B: Inmate Telephone Service 1 General Conditions – Inmate Telephone Service 1.d Equipment may be same as Installed or Equal on page 158: Is Verizon willing to sell their inmate telephones, if so what is the cost?

**Answer:** Yes, Verizon is willing to sell inmate telephones. Questions as to Verizon selling existing equipment should be addressed to Verizon. Such a transaction would not be within the scope of this RFP. Verizon may be contacted at: Doug Mutton (717) 832-2194, [douglas.g.mutton@verizon.com](mailto:douglas.g.mutton@verizon.com)

**31. Question:** Part 5 Systems, 2.5-A, 1. General conditions – Inmate Telephone Service, f. Text Telephones on pages 158-161: Does the current inmate telephone system allow inmate collect calling thru the relay service? If yes, does the Commonwealth receive commission on that calling today? On page 159 number 2, references the TTY printer, may the Contractors use the paper tape that comes with a TTY?

**Answer:** Yes, the current inmate telephone system allows inmate collect calling through the relay services. Yes, the Commonwealth receives commission on TTY calls made by the inmate through the relay service. No, Contractors may not use the paper tape that comes with a TTY. On page 159 number 2, reference "2. The Contractor shall consistent with Automated Inmate Telephone System Delegations DC-ADM 818 process the TTY/TDD's calls through the Contractors provided printer(s). The Contractor shall provide at no cost to the Commonwealth all printers, parts, paper, ink and servicing for the printers. Contractors will explain their repair plan when TTY/TDD, printers and other solutions are not working." In addition, the Contractor's provided printer(s) will be remotely placed for access by each DOC-SCI Security Officers that will restrict an inmate from removing the printed messages.

**32. Question:** Part 5 Systems 2.5-A System B: Inmate Telephone Service 1. General Conditions – Inmate Telephone Service I on page 162: Would the Commonwealth please clarify what this testing is and how it would be accomplished?

**Answer:** At this time the Commonwealth doesn't know what security testing would be required or how it would be accomplished at this time with the Law Enforcement and Corrections Technology Center Northeast (LECTC-NE).

**33. Question:** Who currently provides Commissary services at each facility?

Answer: Refer to Part 5 System 2.5-A, 2 Operational Standards, o. Prepaid Service (5), on page 165. All Department of Corrections State Correctional Institution (DOC-SCI) commissary systems are under the DOC personnel using DSI's interface. With the exception of SCI Pine Grove which is currently contracted with Keefe Communications Networks. Also, see question number 20.

**34. Question:** Part 5 Systems, 2.5-A, System B: Inmate Telephone Service, 2. Operational Standards Section (6) & (7) on page 166: Please consider reducing this requirement to 1 hour of back-up. Could you explain the need for a 4 hour backup? Also all backup power supplies use a battery system. Could you explain the system you had in mind? Do you want to provide for a system shut down or operation for 4 hours?

Answer: No change will be issued reducing the 4 hour system operational back-up to 1 hour. All current DOC-SCIs have 4 hour Universal Power Supply (UPS) power back-up to the Inmate Telephone Systems. The UPS powers the system so inmate data is not lost. Remove sentence in RFP (6) and (7) Battery back-up is not an acceptable solution.

**35. Question:** Part 5 Systems, 2.5-A, System B: Inmate Telephone Service, 2. Operational Standards, Item t on page 170: Are the required "Data Retrieval Stations" listed PC Work Stations? Additionally, are these units to be used by DOC personnel only?

Answer: Yes, the data retrieval stations are PC Work Stations used by DOC-SCI Security Officers. Refer also to question number 42.

**36. Question:** Part 5 Systems, 2.5-A, System B. Inmate Telephone Service, Pg 177 par ss: Will the Commonwealth consider removing this requirement? If the location processor fails there would be no way for calls to be validated or recorded. This would be considered a major outage and responded to accordingly.

Answer: Remove this requirement.

**37. Question:** Part 5 Systems, 2. Operational Standards par 2.a. (5) on page 185: Must call records be deleted after 12 months? Or can they be maintained for up to 7 years?

Answer: "each SCI shall only need to set the initial parameters of the number of months to archive (up to 12)". Yes, the contractor may maintain for up to 7 years.

**38. Question:** Part 5 Systems, 2.5-B System C.: Monitoring and Recording Equipment/system on page 184: 8During term of contract are there any current plans for the construction of new facilities, institutions being mothballed or for expansion of existing facilities?

Answer: There are no immediate plans for a new facility or for the closing or mothballing of more facilities. The DOC does have plans on adding some new housing units to existing institutions. This may result in the need for additional phones.

**39. Question:** Part 5 Systems, 2. Operational Standards par 2.a2 on page 185: Must call records be stored on site or is a remote central database that is accessible by the DOC personnel permitted?

Answer: As stated, "all call records shall be stored on site and available to the SCI on demand." The Commonwealth doesn't desire a remote central database.

**40. Question:** Part 5 Systems, 2. Operational Standards par 22 on page 189: Are you asking for 2 laptop computers in addition to the work stations or can these playback units be the workstations themselves?

Answer: No, one (2) additional laptop computers are not required. The requirement is at each SCI to have a device that will duplicate recorded inmate conversations for the purpose of court appearances, etc.

**41. Question:** Part 5 Systems how many work stations at each facility are required and how many at the DOC Headquarters?

Answer:

Part 5 Systems, 2. Operation Standards p. System Administration on page 166 under Option 1: decentralized one (1) PC Work Station is required for System Administrators at each SCI.

Part 5 Systems, 2. Operational Standards t. on page 170: Change up to three (3) data retrieval stations (PC Work Stations) to one (1) PC Work Station at each SCI for DOC Security Officers.

Part 5 System, 2.5-B. System C: Monitoring and Recording Equipment/System, 2.5-C. Investigation Staff Operations, 2. Information By Location (3) Terminals and Equipment on page 191: Change up to 3 terminals to 1 PC Work Station for the Security Office location at 2520 Lisburn Road, Camp Hill, PA 17011.

Part 5 Systems, 2.5-B. System C: Monitoring and Recording Equipment/System, 2.5-b. Office of Professional Responsibility (page 191): Requires one (1) PC Work Station.

**42. Question:** Part 5 Systems 2.5-D Common Requirements: Systems B & C, 3. Conversion of Inmate Call Records on page 194: Does the Commonwealth's current contract require the current provider to provide this data over to the winning bidder in a usable format at no cost/in a timely manner?

Answer: Verizon will work with the new vendor to provide CDRs, delivered in an industry standard usable format, at no charge.

**43. Question:** Part 5 Systems 2.5-G. Financial: 4. Service Revenues and Commissions on page 208: Could State provide 2004 collect call and minute data to include breakdown by local, IntraLATA, InterLATA, Interstate and International?

Answer: Due to Verizon system changes in 2003, Verizon could not recapture actual figures after the system change out. Please disregard 2003 figures as many were estimates and not actual. Verizon is working to establish 2003 records. Since the 2003 records are not correct Contractors are to use 2004 and 2005 (1/04 – 7/05) data with the revised Attachment 24-D – 2 Messages and Minutes Billed Summary 2004 0 2005 Monthly Statistic Messages and Minutes and including Prepaid. The data was added to the following Office of Administration website where all attached were located.

<http://www.keycomm.state.pa.us/keycomm/cwp/view.asp?a=3&q=201855>

**44. Question:** Is the DOC currently blocking CLEC calls: If yes, has that blocking been reflected in the call data provided to bidders. If no, how and when will that data be given to bidders?

Answer: Yes, the CLEC calls are being blocked today. Yes, the CLEC blocking is reflected in the data, with the exception of local and IntraLata calls at the following twenty (20) SCIs where CLEC blocking began July 11, 2005. Verizon has projected that it affects only 6 % of the local calls. Blocking was affected at the following DOC-SCIs July 11, 2005: SCI Cambridge Springs, SCI Camp Hill, SCI Chester, SCI Coal, SCI Cresson, SCI Forest, SCI Fayette, SCI Frackville, SCI Graterford, SCI Greensburg, SCI Houtzdale, SCI Huntingdon, SCI Laurel Highlands, SCI Mahonoy, SCI Pine Grove, SCI Retreat, SCI Rockville, SCI Quehanna B.C., SCI Smithfield, and SCI Somerset.

**45. Question:** Contract – Part 6 Standard Contract Terms and conditions for Services on page 216: Will the Commonwealth consider the following change to page 216 paragraph 12?

Paragraph 12. OWNERSHIP RIGHTS

The Commonwealth shall have (during the term of this Agreement and any applicable renewal terms), unrestricted authority to reproduce, distribute, and use any(non-proprietary) submitted report, data, or material, and any software or modifications and any associated documentation that is designed or developed and delivered to the Commonwealth as part of the performance of the Contract.

**Answer:** The Commonwealth will not make any changes to Part 6 prior to the submission of proposals. As set out in, Part II, Tab 10, the vendor must submit its proposal on the basis of the terms and conditions set out in Part 6. It may list in Tab 10, the terms and conditions set out in Part 6 that it would like to negotiate. It should, however, pay close attention to the language of Tab 10 in submitting its proposal.

**46. Question:** Contract – Part 6 Standard Contract Terms and conditions for Services on page 216

Paragraph 13 since the Commonwealth will not bear the costs of any aspect of the inmate telephone system. Will the Commonwealth consider deleting this paragraph?

**Answer:** The Commonwealth will not make any changes to Part 6 prior to the submission of proposals. As set out in, Part II, Tab 10, the vendor must submit its proposal on the basis of the terms and conditions set out in Part 6. It may list in Tab 10, the terms and conditions set out in Part 6 that it would like to negotiate. It should, however, pay close attention to the language of Tab 10 in submitting its proposal.

**47. Question:** Contract – Part 6 Standard Contract Terms and conditions for Services on page 218 par 16c: Since all vendors are providing all equipment and services at no cost to the Commonwealth, would the Commonwealth consider removing this paragraph?

**Answer:** The Commonwealth will not make any changes to Part 6 prior to the submission of proposals. As set out in, Part II, Tab 10, the vendor must submit its proposal on the basis of the terms and conditions set out in Part 6. It may list in Tab 10, the terms and conditions set out in Part 6 that it would like to negotiate. It should, however, pay close attention to the language of Tab 10 in submitting its proposal.

Georgia A. Baer  
Governor's Office of Administration  
Bureau of Infrastructure & Operations



COMMONWEALTH OF PENNSYLVANIA  
Governor's Office of Administration  
Bureau of Infrastructure and Operations  
Network Administration  
1 Technology Park  
Harrisburg, PA 17110-2913

Dear Contractor:

September 9, 2005

The following is ~~addendum number 3~~ to the Request For Proposal (RFP), document number 2005-081-011, for Payphone and Inmate Telephone Services. The addendum becomes part of the original RFP.

The contents of this addendum resulted from changes made by the Issuing Office.

~~Section 1: Com/Card Public Payphone Services and Section 2: Inmate Telephone Services of RFP 2005-081-011~~

1. **RFP Change: RFP Cover Letter:** Make a date change in the Cover Letter of RFP 2005-081-011. Change: "Proposal must be received at the Department of Corrections Central Office Building, Support Service Section, 2520 Lisburn Road, Camp Hill, Pennsylvania 17001-0598 on or before 1:00 PM, Wednesday, September 28, 2005", change RFP to "proposals are due on or before 1:00 PM, Thursday, October 13, 2005."

~~Section 2: Inmate Telephone Services of RFP 2005-081-011~~

2. **RFP Change: Part 5 Systems, 2.5-G. Financial, 1. Best Offer Commission Percentages a. and 3. Revenue Generation on page 206:**
  - Change under 1. Best Offer Commission Percentages, paragraph a., second sentence: For inmate collect and prepaid telephone service, all accepted calls would be considered "billable, therefore, "billed" and commissionable," which includes all surcharges, remove "and taxes. "
  - Change under 3. Revenue Generation second sentence: The Commonwealth requires the Contractor to provide commission payment based upon a percentage of the gross billed revenue, which includes all surcharges on non-coin inmate station, remove "and taxes" on non-coin inmate station.

Georgia A. Baer  
Governor's Office of Administration  
Bureau of Infrastructure & Operations



COMMONWEALTH OF PENNSYLVANIA  
Governor's Office of Administration  
Bureau of Infrastructure and Operations  
Network Administration  
1 Technology Park  
Harrisburg, PA 17110-2913

Dear Contractor:

October 5, 2005

The following is addendum number 4 to the Request For Proposal (RFP), document number 2005-081-011, for Payphone and Inmate Telephone Services. The addendum becomes part of the original RFP.

The contents of this addendum resulted from changes made by the Issuing Office.

~~Section 1 Coin/Card Public Payphone Services and Section 2 Inmate Telephone Services of RFP 2005-081-011~~

The Office of Administration website has two (2) updated attachments:  
<http://www.keycomm.state.pa.us/keycomm/cwp/view.asp?a=3&q=201855>

Updated coin telephone inventory from 902 to 917 coin telephones. January, 2005 – August 2005 local and long distance coin revenues without dial around.

Georgia A. Baer  
Governor's Office of Administration  
Bureau of Infrastructure & Operations



Long Distance Revenues:  
(focal & long distance, no dial-around)

PA Payphone Revenue

Account #	Jan-05	Feb-05	Mar-05	Apr-05	May-05	Jun-05	Jul-05	Aug-05	TOTAL
Department									
Pa Turnpike	\$1,809.27	\$294.69	\$206.45	\$2,045.67	\$607.50	\$689.16	\$1,957.62	\$810.26	\$6,420.62
Shippensburg Univ	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Community Corr Center	\$17,905.46	\$10,909.51	\$11,830.28	\$18,268.96	\$12,725.27	\$11,839.14	\$16,409.30	\$12,176.80	\$112,064.72
Game Commission	\$7.44	\$0.00	\$0.00	\$0.98	\$0.00	\$7.53	\$5.41	\$0.98	\$22.34
Labor & Industry	\$1,939.62	\$379.58	\$662.75	\$2,432.72	\$473.44	\$288.59	\$2,059.59	\$262.12	\$8,498.41
Fish Commission	\$44.74		\$0.00	\$71.58	\$44.58	\$4.25	\$34.38	\$104.00	\$308.53
DOC - Lobby	\$1,174.79	\$507.89	\$437.63	\$1,691.40	\$1,029.61	\$1,132.82	\$2,094.70	\$916.11	\$8,974.95
Pa State Police	\$145.93	\$73.46	\$130.00	\$582.72	\$104.08	\$34.11	\$891.29	\$8.39	\$1,959.98
Dept of Military & Vet Affairs	\$1,145.58	\$757.69	\$1,243.27	\$1,759.42	\$505.25	\$260.82	\$1,666.21	\$349.71	\$7,687.95
PHEAA	\$197.88	\$139.90	\$45.48	\$297.61	\$299.21	\$101.35	\$280.70	\$16.52	\$1,378.65
Dept of Transportation	\$21,171.63	\$2,893.20	\$3,255.32	\$28,740.71	\$5,262.33	\$4,025.66	\$25,056.48	\$5,184.00	\$95,589.33
DCNR	\$4,206.53	\$499.24	\$110.58	\$2,339.18	\$2,098.87	\$3,249.50	\$4,615.07	\$4,936.78	\$22,055.79
General Services	\$1,137.13	\$1,341.81	\$700.50	\$1,983.98	\$733.95	\$806.68	\$2,190.31	\$978.65	\$9,873.01
Agriculture	\$506.77	\$430.87	\$1,668.34	\$905.56	\$254.63	\$30.49	\$1,436.35	\$171.24	\$5,404.25
Liquor Board	\$98.53	\$160.90	\$9.89	\$148.04	\$87.41	\$0.00	\$166.36	\$22.33	\$699.46
Insurance	\$8.25	\$0.00	\$0.00	\$2.96	\$0.00	\$0.00	\$4.92	\$0.49	\$16.62
Welfare	\$6,077.48	\$3,647.36	\$2,019.61	\$8,805.40	\$2,176.49	\$2,808.80	\$7,243.52	\$2,524.22	\$35,302.88
	\$57,577.03	\$22,036.10	\$22,320.10	\$70,076.89	\$26,402.62	\$25,278.90	\$66,102.21	\$28,462.60	\$318,256.45