

**Attachment 5 – Section 2**  
**Department of Corrections (DOC)**  
**Inmate Telephone Cutover Schedule**

The inmate control system technical requirements are listed in Section 5-B of this RFP. These requirements are to be considered minimum and must be included in any proposal, regardless of what other services the Contractor includes in its proposal. All inmate telephone systems shall be installed using a procedure such that there shall be no interruption of inmate telephone service. The installation schedule below is alphabetical listed and will be used to evaluate the Contractor's cutover schedule. The order of the installations at the DOC-SCIs will be determined by the DOC after the award has been made. Each responding Contractor must submit a detailed cutover schedule with its proposal, including time frames for the various stages of installation, including tests, acceptance by the Commonwealth including ending time of the project.

The following timetable will be completed by the Contractor and is to start with the signing of the contract:

<u>Time of Installation including tests</u>	<u>Test &amp; Acceptance Date</u>	<u>State Correctional Institution: (SCI)</u>
_____	_____	Albion
_____	_____	Cambridge Springs
_____	_____	Camp Hill & *
_____	_____	Chester
_____	_____	Coal
_____	_____	Cresson
_____	_____	Dallas
_____	_____	Fayette
_____	_____	Forest **
_____	_____	Frackville
_____	_____	Graterford
_____	_____	Greene
_____	_____	Greensburg
_____	_____	Houtzdale
_____	_____	Huntingdon
_____	_____	Laurel Highlands
_____	_____	Mahanoy
_____	_____	Mercer


- Muncy
- Pine Grove
- Quehanna Boot Camp
- Retreat
- Rockview
- Smithfield
- Somerset
- Waymart

\*Office of Security, Office of Professional  
 \*\* Forest opened October 4, 2004)

Attachment 6 – Section 2

Verizon Inmate Collect and Prepaid Tariffs



PUC #500 Section  
36A.pdf



PA Comp Svc 500  
Tariff Section 35B.pdf



VSSI pa-tariff.pdf



PUC #500 Section  
40A.pdf



PUC #500 Section  
38A.pdf



PUC #500 Section  
39A.pdf



PUC #500 Section  
37A.pdf

## OPERATOR SERVICES

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## A. GENERAL

The following regulations and rates apply to local message calls placed through an Operator or Customer Dialed Calling Card, Operator Station-to-Station and Mechanized Station-to-Station calls between points in the local calling area.

## B. REGULATIONS

1. The following rates schedules apply to calls placed through a Residence Dial Tone Line, Business Dial Tone Line, and Pay Telephone Line.
2. All other applicable rates, charges and regulations can be found in other tariffs of the Company.
3. The local calling areas of each Exchange Area are those which appear in this tariff under "Exchange Areas or Zones".
4. Local Calling Areas and Exchange Area Maps are contained in D. and E. preceding.

Operator Services

C. RATES

The rates for originating messages are listed below.

1. To points to which the Local General Tariffs for each Exchange Area indicate service is furnished on a Local Area Unlimited Usage Package basis, rates per message are:

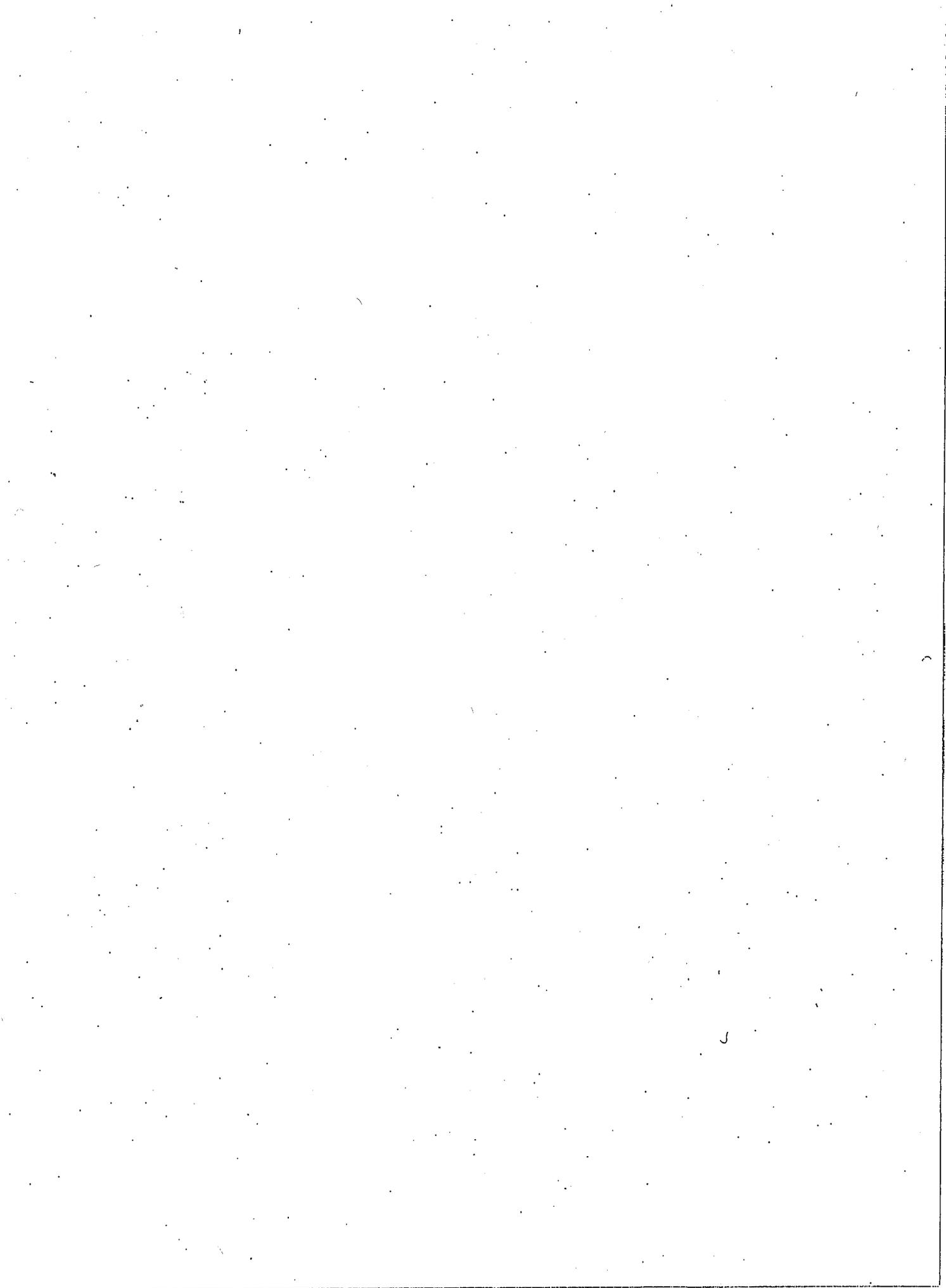
Calling Card Customer Dialed, Initial 3 Minutes.....	\$ .75	
Operator Station-to-Station†, Initial 3 Minutes.....	2.50	
Mechanized Station-to-Station, Initial 3 Minutes.....	2.50	
Mechanized Station-to-Station Corrections Collect Call, Initial 3 Minutes .....	1.75 (I)	(C)
Operator All Types Operator Person-To-Person, Initial 3 Minutes..	4.50	
All Classes of Service Overtime, Each 3 Minutes.....	.05	

2. To points to which the Local General Tariffs for each Exchange Area indicate that local service is offered on a measured local use basis, the following rates apply for Coin Calls in addition to the Dialed Station-to-Station: Measured Local Use rates in C.4 following:

Coin Paid Customer Dialed.....	\$ .25
Calling Card Customer Dialed, Initial 3 Minutes.....	.75
Operator Station-to-Station†.....	2.50
Mechanized Station-to-Station.....	2.50
Mechanized Station-to-Station Corrections Collect Call.....	1.75 (I)
Person-To-Person.....	4.50

NOTE:

† Includes Collect, Special Billing Number, Bill To A Third Number calls and Hotel/Motel Guest originated operator completed calls. The live operator surcharge will be waived for victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).



OPERATOR SERVICES  
MESSAGE TOLL SERVICE

## A. APPLICATION OF TARIFF

This Tariff applies to Operator Message Toll Service between points within a Local Access and Transport Area (LATA) and within the State of Pennsylvania. The points between which service is furnished on a local basis are indicated by the Local General Tariffs governing the rates for exchange service.

## B. GENERAL REGULATIONS

## 1. DEFINITION

Operator Message Toll Service is that of furnishing facilities for communication between stations in different local service areas of the same LATA in accordance with the regulations and system of rates specified in this tariff. The rates specified in this tariff are in payment for all service furnished between the calling and called stations. (C)

## 2. UNDERTAKING OF TELEPHONE COMPANY.

The Telephone Company offers, subject to the terms and conditions specified in this tariff, the use of its facilities where available for communication between customers. (C)

## 3. PRIORITY OF SERVICE

In case a shortage of facilities exists at any time either for temporary or protracted periods, the furnishing of message toll service shall take precedence over the use of lines between central offices for the furnishing of special services.

## 4. LIABILITY OF TELEPHONE COMPANY

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission, or failures or defects in the Company's equipment occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission, or failure or defect in the Company's equipment occurs. Adjustments within the limits provided herein may be made by direct payment to the customer or by credit to the customer's account.

OPERATOR SERVICES  
MESSAGE TOLL SERVICE

B. GENERAL REGULATIONS (Cont'd)

5. USE

Use of Service for Unlawful Purposes

Service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of the law, or if the Telephone Company receives other evidence that such service is being or will be so used.

6. SERVICE USED FOR DATA TRANSMISSION

a. Message toll service is available for use on a two-point service basis with data transmitting and/or receiving equipment for the transmission and reception of data signals.

b. The regulations and rates for each call made for the purpose of transmitting data signals are those applicable in this tariff for Operator Services. (C)

C. OPERATOR MESSAGE TOLL SERVICE

1. DEFINITIONS

Bill to Third Party

The term "Bill to Third Party" denotes a billing arrangement by which a call may be charged to an authorized station as determined by the Telephone Company other than the station originating the call or the station where the call is terminated.

OPERATOR SERVICES  
MESSAGE TOLL SERVICE

(C)

C. OPERATOR MESSAGE TOLL SERVICE (Cont'd)

1. DEFINITIONS (Cont'd)

Calling Card

The term "Calling Card" denotes a billing arrangement by which a call may be charged to an authorized Telephone Company Calling Card Number.

Collect Call

The term "Collect Call" denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called station. A collect call may be billed to a Calling Card or third party number. In the case of a collect call to a pay telephone the charges must be billed to a Calling Card or third party number, or the call may be reoriginated from the called station.

Operator Person-to-Person

The term "Operator Person-to-Person" denotes that service where the person originating the call specifies to the Company operator a particular person to be reached, a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, or a particular station, department, or office to be reached through customer provided equipment (CPE).

When, after the station called has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other person or mobile station to be reached through a Miscellaneous Common Carrier attendant, or to any other station, department or office to be reached through a Centrex or PBX attendant, the classification of the call remains person-to-person.

Station

The term "Station" denotes the network control signaling unit and any other equipment provided in accordance with Telephone Exchange Service Tariffs of the Telephone Company's concurring and connecting carriers, or Tariffs of this Telephone Company's other participating carriers, or furnished by foreign telephone administrations, at a customer's premises or at pay telephone locations which enables a customer to establish communications connections and to effect communications through such connections.

Station-to-Station

The term "Station-to-Station" denotes that service where the person originating the call dials the telephone number desired or gives to the Telephone Company operator the telephone number of the desired station, Miscellaneous Common Carrier connecting circuit, Centrex, PBX, Centrex station, or PBX station which is reached directly rather than through a Centrex or PBX attendant, or gives only the name and address under which the number of the desired station, Miscellaneous Common Carrier connecting circuit, Centrex or PBX is listed and does not specify a particular person to be reached, nor a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, nor a particular station, department or office to be reached through a Centrex or PBX attendant.

OPERATOR SERVICES  
MESSAGE TOLL SERVICE

(C)

C. OPERATOR MESSAGE TOLL SERVICE (Cont'd)

1. DEFINITIONS (Cont'd)

The classes of service offered are as follows:

"Coin Paid Customer Dialed" is that service where the person originates the call from a Network Controlled Coin Line telephone, dials "1" plus the called number, and pays for the call by depositing the coins in the coin telephone.

"Calling Card Customer Dialed" is that service where the person originating the call dials "0" plus the called number and charges the call to an authorized Telephone Company Calling Card Number.

"Operator Station" is that service where the person originating the call dials "0" plus the called number and charges the call to a third number, special billing number or makes the call collect. "Operator Station" is also that service where the person originating the call dials "0" and requests the operator to dial the desired number and charge the call to a Calling Card, third number, special billing number, make it a collect call or pay for the call. All Station Time and Charge Requests are also included in this category.

"Mechanized Station" is that service where the person originating the call dials "0" plus the called number and charges the call to a third number or makes the call collect by following the instructions of the automated operator rather than requesting the assistance of the live operator.

OPERATOR SERVICES  
MESSAGE TOLL SERVICE

(C)

C. OPERATOR MESSAGE TOLL SERVICE (Cont'd)

2. PROCEDURE FOR DETERMINING A RATE

a. In order to determine the rate for a given class of service between two points within a LATA and within the State of Pennsylvania, the steps to be followed are:

- (1) Refer to the Telephone Company's Tariff Pa. P.U.C.-Toll No. 2C and note the V and H coordinates for the rate centers involved, together with any other rate information in the V-H coordinate columns. In accordance with the instructions therein determine the rate airline distance between the rate centers involved.
- (2) For Harrisburg, Philadelphia, and Pittsburgh, to points for which the direct distance is 40 miles or less from the respective zones, toll rates are based on the airline distance between the points. To points for which the direct distances to the respective zones are more than 40 miles, toll rates are based on the distances to Zone 1 with a minimum of 41 miles.
- (3) Refer to the appropriate Table of Rates in 8. following. Opposite the rate mileage step which includes the mileage determined as in (1) preceding will be found the rates for service between the rate centers involved.

3. METHOD OF APPLYING RATES

Message toll service rates between points within a LATA in Pennsylvania are based on the airline distance between rate centers. In general, each point is designated as a rate center except that certain small towns or communities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest and in the large metropolitan areas there are several rate centers. Each exchange area has one rate center except the Harrisburg, Philadelphia, Pittsburgh, Philadelphia Suburban and Pittsburgh Suburban exchange areas which are divided into zones each of which has a separate rate center.

For the purpose of determining the rate distances a vertical (V) and horizontal (H) coordinate system is used. The V-H system consists of a series of coordinates which represent a theoretical grid of vertical and horizontal lines covering the State of Pennsylvania. The spacing between these lines is about 1670 feet and an intersection of any two grid lines represents the center of an area approximately one-tenth of a square mile designated by the two coordinates.

OPERATOR SERVICES  
MESSAGE TOLL SERVICE

(C)

C. OPERATOR MESSAGE TOLL SERVICE (Cont'd)

3. METHOD OF APPLYING RATES (Cont'd)

The location of a rate center expressed in latitude and longitude can be converted mathematically to its grid location, i.e., vertical (V) and horizontal (H) coordinates. These coordinates permit calculation of the distance between any two such rate centers. The rate applicable for the distance so obtained is as provided in 8A. following.

The V and H coordinates for each rate center, and the rate center for each central office, within the LATA'(s) within the State of Pennsylvania are listed in the Rate Guide, Tariff Pa. P.U.C.-Toll No. 2C.

When service is available to a point not listed in Tariff Pa. P.U.C.-Toll No. 2C, the rate center is the rate center for the central office through which exchange telephone service is furnished.

Rates for messages are based upon the day of the week and the time of day that each initial minute or additional minute begins.

4. INITIAL MINUTE AND ADDITIONAL MINUTES

Rates are provided in terms of initial minute and additional minutes for Day, Evening (Off-Peak) and Night & Weekend rate periods.

a. Message Toll Service

Initial minute rates given in the Table of Rates in 8A. following are for connections of one minute or any fraction thereof.

b. All additional minute rates given in the Table of Rates in 8A. following are for each additional minute or any fraction thereof that the connection continues beyond the initial minute.

5. TIMING OF MESSAGES

a. The time when the connection is established, (determined in accordance with the time - standard or daylight saving - observed at the location of the rate center of the calling station) determines whether Day, Evening (Off-Peak) or Night & Weekend rates apply.

(1) In cases where a message begins in one rate period and ends in another, the rate in effect at that time the connection is established applies to the initial minute. The rate for each additional minute is the rate in effect at the beginning of each additional minute of usage.

(2) On person-to-person messages, chargeable time begins when connection is established between the calling person and the particular person or station specified, or an agreed alternate.

OPERATOR SERVICES  
MESSAGE TOLL SERVICE

C. OPERATOR MESSAGE TOLL SERVICE (Cont'd)

5. TIMING OF MESSAGES (Cont'd)

- b. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the network.
- c. Chargeable time does not include time lost because of faults or defects in the service.
- d. When exchange service used for Operator Services Message Toll Service is connected through a Service Terminating Arrangement or Connecting Arrangement at a customer's premises to a communications system, chargeable time for all calls begins when a call from the telecommunications network terminates in or passes through the first terminal equipment on that communications system. It is the customer's responsibility to furnish answer supervision so that chargeable time may begin.

6. REVERSAL OF CHARGES (COLLECT CALLS)

The regularly established Operator Station-to-Station or Operator Person-to-Person rates apply.

7. RATES APPLICABLE ON CERTAIN HOLIDAYS

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day the rate applicable is the Evening (Off-Peak) rate, unless a lower rate would normally apply.

8. TABLE OF RATES

a. Toll Rate Schedule

Rate Mileage	DAY		EVENING (OFF-PEAK)		NIGHT & WEEKEND	
	Init. Minute	Each Add'l Minute	Init. Minute	Each Add'l. Minute	Init. Minute	Each Add'l. Minute
1-10	\$.16	\$.08	\$.12	\$.05	\$.07	\$.03
11-16	.18	.10	.15	.07	.09	.05
17-22	.20	.11	.17	.08	.10	.06
23-30	.22	.14	.19	.10	.12	.07
31-40	.26	.16	.21	.13	.13	.08
41-55	.27	.16	.21	.13	.14	.09
56-70	.27	.16	.21	.13	.14	.09
71-124	.27	.16	.21	.13	.14	.09
125-196	.27	.16	.21	.13	.14	.09

OPERATOR SERVICES  
MESSAGE TOLL SERVICE

C. OPERATOR MESSAGE TOLL SERVICE (Cont'd)

8. TABLE OF RATES (Cont'd)

a. Toll Rate Schedule (Cont'd)

FOR OPERATOR-ASSISTED CALLS,  
THE FOLLOWING SERVICE  
CHARGES APPLY:

<u>Rate Schedule</u>	
<u>Charge Plus:</u>	
Calling Card Customer Dialed+.....	\$ .75
Coin Paid Customer Dialed.....	\$ .65
Operator Station-to-Station*.....	\$ 2.50
Mechanized Station-to-Station.....	\$ 2.50
Mechanized Station-to-Station Corrections Collect Call...	\$ 1.75 (I)
Person-to-Person.....	\$ 4.50

b. TIME SCHEDULE:

Day, Evening and Night/Weekend Rates Apply As Follows:

- (1) Day: 8:00 AM to 5:00 PM, Monday through Friday
- (2) Evening: 5:00 PM to 10:00 PM, Monday through Friday
- (3) Night/Weekend: 10:00 PM to 8:00 AM, All Days
- 8:00 AM to 10:00 PM, Saturday and Sunday

c. Charges Paid for by Coin Deposits in a Network Controlled Coin Line telephone.

The charge for a call paid for by coin deposit in a Network Controlled Coin Line telephone is the sum, rounded to the nearer multiple of \$.05, of the appropriate initial minute rate, additional minute charges and Operator Service Charge.

d. Corrections Collect Call - IntraLATA Toll Rate

All periods

Applies to directly dialed station-to-station calls placed Sunday through Saturday, all time periods.

The rate is \$.20 per minute or fraction thereof.

(C)

NOTES:

- \* Includes all Time and Charge request calls. Includes collect, special billing number, bill to a third number calls and Hotel/Motel Guest originated operator completed calls. The live operator surcharge will be waived for victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).
- + Toll calls originating from payphones made through a Telecommunications Relay Service (TRS) will not exceed the rate applicable for a similar non-TRS toll call made using coin sent-paid service.

OPERATOR SERVICES  
MESSAGE TOLL SERVICE

C. OPERATOR MESSAGE TOLL SERVICE (Cont'd)

8. TABLE OF RATES (Cont'd)

a. Toll Rate Schedule (Cont'd)

FOR OPERATOR-ASSISTED CALLS,  
THE FOLLOWING SERVICE  
CHARGES APPLY:

<u>Rate Schedule</u>	
<u>Charge Plus:</u>	
Calling Card Customer Dialed+.....	\$ .75
Coin Paid Customer Dialed.....	\$ .65
Operator Station-to-Station*.....	\$ 2.50
Mechanized Station-to-Station.....	\$ 2.50
Mechanized Station-to-Station Corrections Collect Call...	\$ 1.75 (I)
Person-to-Person.....	\$ 4.50

b. TIME SCHEDULE:

Day, Evening and Night/Weekend Rates Apply As Follows:

- (1) Day: 8:00 AM to 5:00 PM, Monday through Friday
- (2) Evening: 5:00 PM to 10:00 PM, Monday through Friday
- (3) Night/Weekend: 10:00 PM to 8:00 AM, All Days
- 8:00 AM to 10:00 PM, Saturday and Sunday

c. Charges Paid for by Coin Deposits in a Network Controlled Coin Line telephone.

The charge for a call paid for by coin deposit in a Network Controlled Coin Line telephone is the sum, rounded to the nearer multiple of \$.05, of the appropriate initial minute rate, additional minute charges and Operator Service Charge.

d. Corrections Collect Call - IntraLATA Toll Rate

All periods

Applies to directly dialed station-to-station calls placed Sunday through Saturday, all time periods.

The rate is \$.20 per minute or fraction thereof.

NOTES:

- \* Includes all Time and Charge request calls. Includes collect, special billing number, bill to a third number calls and Hotel/Motel Guest originated operator completed calls. The live operator surcharge will be waived for victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).
- + Toll calls originating from payphones made through a Telecommunications Relay Service (TRS) will not exceed the rate applicable for a similar non-TRS toll call made using coin sent-paid service.

OPERATOR SERVICES  
MESSAGE TOLL SERVICE

(C)

C. OPERATOR MESSAGE TOLL SERVICE (Cont'd)

9. RATES APPLICABLE ON MESSAGES PLACED BY CERTIFIED SPEECH AND/OR HEARING HANDICAPPED SPEECH AND/OR HEARING DISABLED

On calls placed by certified speech and/or hearing disabled customers who are incapable of verbal communication and use a telecommunications device (e.g. teletypewriter or similar keyboard communications terminal device) for communicating over the Message Toll Network, the rates in 10a. following will apply.

Certification of the speech and/or hearing disability requires the completion of an application form certified by an agency designated by the Telephone Company, or physician, otolaryngologist or licensed speech-language pathologist or audiologist.

The rates in 10a. following also apply on all intraLATA toll calls placed through the Pennsylvania Relay Service. No certification is required for such rate application.

10. TABLE OF RATES APPLICABLE TO MESSAGES PLACED BY CERTIFIED SPEECH AND/OR HEARING DISABLED RESIDENCE CUSTOMERS

a. Toll Rate Schedule

Rate Mileage	DAY		EVENING (OFF-PEAK)		NIGHT & WEEKEND	
	Init. Minute	Each Add'l Minute	Init. Minute	Each Add'l. Minute	Init. Minute	Each Add'l. Minute
1-10	\$.11	\$.06	\$.07	\$.03	\$.04	\$.02
11-16	.13	.07	.09	.04	.06	.03
17-22	.14	.09	.11	.05	.06	.03
23-30	.16	.10	.13	.07	.08	.04
31-40	.18	.11	.14	.08	.08	.05
41-55	.19	.12	.15	.09	.09	.06
56-70	.20	.13	.16	.09	.10	.06
71-124	.21	.14	.16	.10	.10	.07
125-196	.22	.15	.17	.11	.11	.08

b. TIME SCHEDULE:

Day, Evening and Night/Weekend Rates Apply As Follows:

- (1) Day: 8:00 AM to 5:00 PM, Monday through Friday
- (2) Evening: 5:00 PM to 10:00 PM, Monday through Friday
- (3) Night/Weekend: 10:00 PM to 8:00 AM, All Days  
8:00 AM to 10:00 PM, Saturday and Sunday

OPERATOR SERVICES  
MESSAGE TOLL SERVICE

(C)

C. OPERATOR MESSAGE TOLL SERVICE (Cont'd)

11. Public Payphone Usage Surcharge

In addition to any applicable Operator Handled Service Charge, this fee applies to all completed Local and IntraLATA long distance calls that are made from a payphone and are not paid by coins being placed in the payphone box.

This fee does not apply to calls made to emergency numbers (911), calls to a telecommunications relay service, or local calls for which the caller has made the required coin deposit.

Rates and Charges, per access line

	<u>Per Call</u>
Public Payphone Usage.....	\$.25

OPERATOR SERVICES  
MESSAGE TOLL SERVICE

(C)

D. CONFERENCE SERVICE

1. TOLL CONFERENCE SERVICE

a. Definition

Message toll conference service is that of furnishing connections between three or more main lines on one connection at the same time.

b. Conditions Under Which Service Is Furnished

- (1) Service is furnished where and to the extent that facilities permit.
- (2) All lines on a conference connection may be so interconnected that each may communicate with all the others, or arrangements may be made whereby one line will be the transmitting line and all others receiving lines.
- (3) One class of service only is offered whether the call is to specified persons or specified telephones.
- (4) The Telephone Company, upon request, will attempt to arrange for the establishment of a conference connection at a specified time.

c. Reversal of Charges (Collect Calls)

Charges for conference calls may, upon request, be reversed, provided:

- (1) The total charge will be billed against one called line.
- (2) The charge is accepted at the designated line.

d. Timing of Messages

- (1) Chargeable time begins when connection is established between all the lines on the conference.
- (2) Chargeable time ends on a given two-point connection of a conference call when the connection is terminated by the originating line or the called line.
- (3) Chargeable time does not include time lost because of faults or defects in the service.

OPERATOR SERVICES  
MESSAGE TOLL SERVICE

(C)

D. CONFERENCE SERVICE (Cont'd)

1. TOLL CONFERENCE SERVICE (Cont'd)

e. Rates and Charges

The rates for a conference call are the sum of:

- (1) the two-point initial minute and additional minute charges determined in accordance with C. preceding for a call between the originating line and each called line on the conference, and
- (2) a service charge of \$3.00 for each called line.

2. LOCAL CONFERENCE SERVICE

a. Definition

At points where the special equipment required for conference connections is in service, the Telephone Company will undertake to establish local conference connections between more than two lines, all of which are within the same local service area on one connection at the same time, all such lines being so interconnected that each may communicate with all the others. The total number of lines connected will be determined by equipment limitations.

These connections will be established on either a person-to-person or station-to-station basis. The Telephone Company, at the request of a customer, will undertake to arrange for the establishment of a conference connection at a specified time.

Reversal of Charges (Collect Calls)

Charges for conference calls may, upon request, be reversed, provided:

- (1) The total charge will be billed against one line.
- (2) The charge is accepted at the designated line.

b. Rates and Charges

Where all lines in a conference connection are within the same local service area, the following rates apply:

- (1) Usage Charge:  
For each line in excess of the originating line:  
Each one minute or fraction thereof ..... \$ .05
- (2) Service Charge:  
For each called line ..... 3.00

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**SECTION 6 - MISCELLANEOUS SERVICES****6.1 Payphone Service****6.1.1 General**

Payphone Service allows calls to be placed from payphones pre-subscribed to Carrier with the assistance of an automated or live operator. Calls are billed in increments of one minute following the initial period (minimum billing period) of four minutes. Such charges are rounded to the next higher increment for billing purposes.

Rates are found in Section 6.1.4.

Payphones are generally available to callers who want to place a Customer dialed direct call by dialing 1 + Area Code + Telephone Number and pay for the call by depositing coins into the payphone. Customer dialed direct payphone calls are generally made without the assistance of an Operator unless the Operator is needed to specify charges.

**6.1.2 Terms and Conditions**

A. To participate in this service, Customer must dial and complete a call from payphone and pay for the call by depositing coins into the payphone when the call is made.

B. This service includes the following types of calls:

- Customer dialed direct calls that are made from a payphone, and
- Customer dialed direct calls that are paid for by depositing coins into the payphone when the call is made.

C. For Customer dialed direct calls:

- Charges for the initial four-minute period will be specified by Carrier's call processing system or by Carrier Operator prior to Customer call being connected to the called telephone number. The connection to the called telephone will not be made until the total value of the coins deposited into the payphone satisfies the specified charges.
- Prior to the completion of the initial four-minute period, Carrier's call processing system or Carrier Operator will announce the amount of call time remaining and specify the charges to be paid for additional time period. If no additional coins are deposited into the payphone or if the total value of coins that are deposited into the payphone do not satisfy the specified charges for the additional period, the call will be terminated upon completion of the initial four-minute period.
- Duration of each call is recorded for an initial four-minute period, and each additional one-minute period. A fractional period of less than four minutes is rounded up to equal a whole four-minute period.

All material on this page is new.

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Issued: March 19, 2002

Effective: April 4, 2002

by:

Director - Tariffs  
Verizon Select Services Inc.  
600 Hidden Ridge  
Irving, Texas 75038

**SECTION 6 - MISCELLANEOUS SERVICES (Continued)**

**6.1 Payphone Service (Continued)**

**6.1.2 Terms and Conditions (Continued)**

**C. For Customer dialed direct calls: (Continued)**

- Usage rates apply to each additional one-minute period after the initial four-minute period.
- Usage rates and service charge apply 24 hours a day, seven days a week.
- Usage rates are applied for each four-minute period or fraction thereof. The price of a call paid for by depositing coins in the payphone is the sum of the usage charges for the initial period and any additional period(s), plus the applicable service charge (if any), and taxes, rounded to the nearest multiple of \$.05.
- Chargeable time begins when connection is established between the calling telephone and the called telephone. Chargeable time ends when the calling telephone "hangs up". If the called telephone "hangs up", but the calling telephone does not, chargeable time ends when the network connection is released either by automatic time equipment in the network or by Carrier furnished equipment. (C)

D. Payphone Compensation Surcharge does not apply to calls paid for by depositing coins into the payphone, calls using Telecommunications Relay Service, and calls originated by Customers with qualified hearing or speech impairment who are certified by a physician as hearing or speech impaired.

**6.1.3. Availability of Service**

This service is available 24 hours a day, seven days a week where facilities and system capabilities permit.

Payphones that use network coin signaling will not be suitably equipped to accept payment by coin for long distance calls. Alternative payment methods such as calling card, commercial credit card, billed-to-third party number, collect and prepaid card may be used for calls made from such telephones.

**6.1.4 Rates and Charges**

These rates are applicable to 1+ sent-paid coin calls where Customer deposits coins into a payphone. All rate periods apply.

	<u>Initial Four Minutes</u>	<u>Additional Minutes</u>
Per Minute	\$1.00	\$.25

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**SECTION 6 - MISCELLANEOUS SERVICES (Continued)****6.2 Operator Services - Payphone****6.2.1 General**

Operator Services - Payphone allows calls to be placed from payphones pre-subscribed to Carrier for the handling of long distance traffic. These calls are placed with the assistance of an automated or live operator. Calls are billed in increments of one minute. Partial minutes are rounded to the next higher increment for billing purposes. A one-time operator surcharge, if applicable, will be added to the first minute of each operator assisted call in addition to per minute rates as specified in 6.2.4.

The following types of calls are available for operator assistance:

- **Collect Calls** - Operator assistance for collect calls will ask the caller to provide his/her name or other identification, then contact the party at the domestic telephone number specified by the caller, repeat the caller's identification and then ask if the called party will accept charges for the call. If the called party agrees to accept the charges, the call will be established and the associated charges for a collect call will be billed to the called party's residential telephone number billing account. Collect calls can be either person-to-person or station-to-station.
- **Billed-to-Third Number** - Operator assistance will establish the call requested by the caller and arrange for billing of associated charges to a residential domestic telephone number specified by the caller that is other than the calling telephone number or the called telephone number. Requests for third number billing are subject to operator verification that the party at the telephone number to be billed will accept charges for the call. Other efforts may be undertaken subsequently by Carrier, as necessary, to determine responsibility for payment of such calls.
- **Person-to-Person** - At the caller's request, operator assistance will attempt to place a call to a particular party at a domestic telephone number specified by the caller. The party specified by the caller may be a person, station, department, extension, or office. If successful, the Operator will establish the person-to-person call between the calling and called parties. If the identified party is not available and the caller requests, or agrees, to speak to a party other than the party initially specified, the call will be established and billed at the person-to-person call rates.
- **Operator Dialed Direct** - Operator assistance is available to callers who want an Operator to place their call for them. Operator dialed direct calls do not include: collect calls, billed-to-third number calls, person-to-person calls or calls billing to a calling card or commercial credit card.
- **Calling Card or Credit Card Calls** - Operator assistance is available to callers who request that charges for a long distance call be charged to a valid calling card or credit card. In order to control fraud, Carrier may refuse to accept a card that it determines or suspects to be invalid.

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**SECTION 6 - MISCELLANEOUS SERVICES (Continued)**

**6.2 Operator Services - Payphone (Continued)**

**6.2.1 General (Continued)**

- **Real Time Rated** -- Operator assistance is available to provide the time (duration) and charges associated with an operator assisted call. Carrier's operator must establish the call for which time and charges are requested. The caller must provide the calling and called telephone numbers to the Operator and request the Operator provide the time and charges associated with such call upon completion of the call.

**6.2.2 Terms and Conditions**

- A. To participate in this service, Customer must access operator assistance to have a call established by dialing the appropriate operator code (e.g., 0, 00, a dial-around number + 0) or by dialing a Carrier designated access number. Caller may need to specifically request a Carrier operator or respond to appropriate prompts, depending on the operator access code or Carrier designated access number initially dialed. Customer may dial 0- to speak to an automated operator or a live operator. This service is offered where technically feasible.
- B. The following types of calls are included in this service:
  - Live operator assisted calls from a payphone, and
  - Automated Operator Attendant assisted calls from a payphone.
- C. A surcharge, as specified in 6.2.4, will be assessed to all non-coin calls made from a payphone to compensate the payphone service provider, pursuant to FCC Ruling CC Docket 96-128. Payphone Compensation does not apply to calls using Telecommunications Relay Service, and calls originated by callers with qualified hearing or speech impairment who are certified by a physician as hearing or speech impaired.
- D. Customer will incur a surcharge based on the type of call placed. In addition, a per-minute rate will apply.

**6.2.3 Availability of Service**

This service is available 24 hours a day, seven days a week, where facilities and systems capabilities permit.

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SECTION 6 - MISCELLANEOUS SERVICES (Continued)

6.2 Operator Services - Payphone (Continued)

6.2.4 Rates and Charges

These rates are applicable to all automated or live operator-assisted calls. All rate periods apply.

Plan A

		<u>Per Minute</u>	
A.	InterLATA	\$.59	
	IntraLATA	.59	
B.	Operator Assisted Service Charges	<u>Per Call</u>	
	Automated (Calling Card, Credit Card, Collect, Bill to Third Party)	\$3.99	(C)
	Operator Assisted (Calling Card, Credit Card, Collect, Bill to Third Party)	5.20	(C)
	Operator Dialed	1.20	
	Person-to-Person	6.50	
	Payphone Compensation Surcharge	.30	
	Directory Assistance	1.00	
C.	Premise Imposed Fee		
	Min.: \$ .00		
	Max.: 3.00		

Plan B

		<u>Per Minute</u>		
A.	InterLATA	\$.59		
	IntraLATA	.45		
B.	Operator Assisted Service Charges – Per Call	<u>InterLATA</u>	<u>IntraLATA</u>	
	Automated			(C)
	Calling Card	\$3.99	\$3.50	
	Credit Card	3.99	5.50	
	Collect	3.99	4.95	
	Bill to Third Party	3.99	5.50	

Material omitted from this page now appears on Page 38.1

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SECTION 6 - MISCELLANEOUS SERVICES (Continued)

6.2 Operator Services - Payphone (Continued)

6.2.4 Rates and Charges (Continued)

Plan B (Continued)

B. Operator Assisted Service Charges – Per Call (Continued)

	<u>InterLATA</u>	<u>IntraLATA</u>
Operator Assisted		
Calling Card	5.20	3.50
Credit Card	5.20	5.50
Collect	5.20	4.95
Bill to Third Party	5.20	5.50
Operator Dialed	1.20	3.50
Person-to-Person	6.50	9.95
Payphone Compensation Surcharge	.30	.30
Directory Assistance	1.00	1.00

Plan C

	<u>Per Minute</u>	
A. InterLATA	\$.59	
IntraLATA	.45	
Local	.45	(C)

B. Operator Assisted Service Charges - Per Call	<u>InterLATA</u>	<u>IntraLATA</u>	<u>Local</u>	
Automated				
Calling Card	\$3.99	\$.80	\$.80	(C)
Credit Card	3.99	3.50	3.50	
Collect	3.99	3.50	3.50	
Bill to Third Party	3.99	3.45	3.45	
Operator Assisted				
Calling Card, Credit Card, Collect	5.20	5.50	3.50	
Bill to Third Party	5.20	3.45	3.45	
Operator Dialed	1.20	3.50	3.50	
Person-to-Person	6.50	3.50	3.50	
Payphone Compensation Surcharge	.30	.30	.30	
Directory Assistance	1.00	1.00	1.00	(C)

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**SECTION 6 - MISCELLANEOUS SERVICES (Continued)****6.3 Inmate Services****6.3.1 General**

Inmate Service permits inmates incarcerated in a participating prison to place collect calls originated from authorized telephone numbers in a prison administration controlled environment. Inmate Service includes operator station collect calls placed to domestic locations. Person-to-Person calling is not available. Calls cannot be converted from a collect call to a calling card or billed to a third party by the billed party. Telephones subscribed for this service may be controlled by the prison administration for one or more of the following:

- duration of call
- permission restrictions
- time of day
- call blocking
- restriction lists
- number of calls placed per individual

Inmate Service is available at prisons in the state in which prison administrators have requested the service and specific agreements are in place with the payphone service provider selected by the prison administrator. Inmate Service may not be available in all locations. This service is offered where technically feasible.

Inmate Service rates include usage charges and a per call service charge. Calls are billed in one-minute increments, with a minimum call duration of one minute.

Rates are located in 6.3.4.

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**SECTION 6 - MISCELLANEOUS SERVICES (Continued)**

**6.3 Inmate Services (Continued)**

**6.3.2 Terms and Conditions**

- A. To participate in this service, Customer must accept billing for a collect call placed from an authorized telephone number within a prison participating in this service.
- B. This service includes the following types of calls:
- State-to-State and intrastate collect calls placed from a prison participating in this service.
  - All other types of calls are rated at basic rates unless Customer is enrolled in another Carrier plan that covers these other types of calls.
- C. This service does not include the following types of calls:
- Person-to-Person.
  - Collect calls cannot be billed to telephone numbers located in the Commonwealth of the Northern Mariana Islands (CNMI) or Guam.
  - Collect calls cannot be billed to a payphone.
  - Calls cannot be converted from a collect call to a calling card call by the billed party.
- D. Carrier will bill for this service based on the following:
- Duration of each call is recorded in whole minutes, with partial minutes rounded up to the next whole minute.
  - Usage rates and a per call service charge apply.
  - Usage rates apply per minute of use or fraction thereof.

**6.3.3 Availability of Service**

This service is available 24 hours a day, seven days a week, where facilities and systems capabilities permit.

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SECTION 6 - MISCELLANEOUS SERVICES (Continued)

6.3 Inmate Services (Continued)

6.3.4 Rates and Charges

These rates are applicable to all inmate collect calls. All rate periods apply.

		Per Minute Rate or <u>Fraction Thereof</u>	
A. Plan A			
1.	InterLATA	\$.59	
	IntraLATA	.20	
	Local	.10	
2.	Service Charge	<u>Per Call</u>	
	InterLATA	\$1.50	
	IntraLATA	2.00	
	Local	2.00	
B. Plan B			
1.	InterLATA	\$.27	
	IntraLATA	.15	(C)
2.	Service Charge	<u>Per Call</u>	
	InterLATA	\$2.50	
	IntraLATA	1.75	
	Local	1.75	
C. Plan C			
1.	InterLATA	\$.35	(C) (C)
2.	Service Charge	<u>Per Call</u>	
	InterLATA	\$2.75	(C) (C)

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SECTION 6 - MISCELLANEOUS SERVICES (Continued)

6.4 Prepaid Calling Services

Prepaid Calling Services is provided to correctional facilities as an alternative calling method for inmates that allows family and friends to prepay for their calls, or allows inmates to pay for their calls by using funds deposited into the correctional facilities' commissary which creates a debit arrangement. Inmates will be assigned a PIN to place calls.

A. Per Minute Rate  
InterLata : \$ .22  
IntraLata .15

(C)

B. Service Charge  
InterLata \$2.25  
IntraLata 1.75  
Local 1.75

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**SECTION 6 - MISCELLANEOUS SERVICES (Continued)****6.5 Long Distance Dialer Calling Plan****6.5.1 Description of Service****A. General**

This service allows residential and business Customers to originate outbound long distance calls by automatically bypassing Customer's current long distance service provider using a Customer Premise Equipment (CPE) device called the long distance dialer. This service provides Customer with the ability to make intrastate intraLATA and intrastate interLATA long distance calls and does not affect Customers local calling service or any local calling features; nor does it affect inbound long distance calls. Customer is required to pay for the service in advance by using a credit card or purchasing a plan at a retail location.

If Customer uses a credit card, Customer must go to a website or call a toll free number to register the dialer and select the desired calling plan.

The long distance dialer and calling plans can initially be purchased at various retail locations, over the internet, or via a toll free number. Once Customer has purchased the dialer, if he chooses to purchase service using a credit card, he must either go to a website or call a toll free number to register the dialer and select his desired calling plan. If Customer chooses to pay cash for his service, he must purchase the calling plan at a retail location, then either go to a website or call a toll free number to register the dialer and the calling plan.

For continuing service, Customer can either purchase a plan at a retail location or have his credit card automatically charged for the next period of service.

If Customer's credit card cannot be authorized for the appropriate amount, the system will try an additional four times to authorize the account, at which time Customer's account will not be registered for use.

**B. Plan A**

1. This plan is available to residential Customers only and features 44,640 minutes for a flat rate per month.
2. The initial term of the service is one month and will be automatically renewed on Customer's credit card until Customer cancels the service, or Customer can purchase another term of service at a retail location.

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**SECTION 6 - MISCELLANEOUS SERVICES (Continued)****6.5 Long Distance Dialer Calling Plan (Continued)****6.5.1 Description of Service (Continued)****B. Plan A (Continued)**

3. Plan A is limited to residential use only. If Customer uses Plan A for non-residential purposes such as for business or organization, or the business or organization of another (even if for non-profit), Carrier reserves the right to terminate service or change Customer to Plan B for which they qualify. Business or non-residential use includes, but it is not limited to, use in connection with commercial facsimile, resale, three way calling, auto-dialing, mass communications equipment of any kind including, but not limited to, computers or using or accessing the Internet or call center, or for call back, call sell, telemarketing or debit card services, or for calls to or from party lines, chat rooms, conference lines, or other similar types of services. Carrier may also determine that Customer is using Plan A in a business-like manner if making excessive calls and otherwise simulating business-like calling patterns. Excessive calling in a business or non-residential use includes, but is not limited to, calls totaling more than 90 minutes to one ANI within a 24-hour period or calls to more than 15 different ANIs within a 24-hour period.

**C. Plan B**

1. This plan is available to residential and business Customers. Customers may choose a 225-minute plan, a 580-minute plan, a 1500-minute plan, or a 3200-minute plan.
2. Minutes expire six months after purchase of the plan.
3. Plan B automatically renews each time Customer exhausts his block of minutes within 180 days and there is less than two minutes remaining on the call.
4. If Customer chooses to cancel the service, the minutes remaining will expire six months after the initial call.
5. Calls may only be completed against an account that has a sufficient available balance.
6. The initial billing period (minimum call duration) is one minute.

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**SECTION 6 - MISCELLANEOUS SERVICES (Continued)**

**6.5 Long Distance Dialer Calling Plan (Continued)**

**6.5.1 Description of Service (Continued)**

C. Plan B (Continued)

7. Initial period rates are for connections of one minute or any fraction thereof. Usage is measured and rounded to the next higher one-minute increment.
8. Carrier's equipment shall track call duration for rating purposes on a real-time basis.
9. No charges apply for incomplete calls. If Customer believes he has been incorrectly billed for an incomplete call, Carrier shall, upon notification, investigate the circumstances of the call and issue a credit when appropriate.
10. If Customers credit card fails to authorize on a renewal, Customers Long Distance Dialer Calling Plan will be suspended. If Customer has more than one Long Distance Dialer Calling Plan, all plans will be suspended if the credit card fails to authorize on a renewal.

**6.5.2 Device Features**

- A. Device must be plugged into Customer's home telephone and works only from the telephone that is plugged into the device;
- B. Device is compatible with most standard or cordless telephones, fax machines, or DSL Service;
- C. Device works with most local calling features such as Call Waiting and Call Forwarding. However, Caller ID Block does not work when using the dialer.

**6.5.3 Restrictions**

- A. This service is not available when calling from Alaska and Hawaii, but provides for outgoing calls to those states.
- B. Non-continental U.S. and international calls are not available with Plan A but can be made by purchasing Plan B.
- C. Operator services are not included in this service.

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SECTION 6 - MISCELLANEOUS SERVICES (Continued)

6.5 Long Distance Dialer Calling Plan (Continued)

6.5.3 Restrictions (Continued)

- D. If Customer cancels service prior to the end of the term, Customer will not receive a refund for any unused days on Plan A or unused minutes on Plan B.
- E. Calls to 900, 976 or other numbers used for pay-per-call services shall not be completed using this service.

6.5.4 Rates and Charges

Calls are rounded in one-minute increments.

- 1. Plan A \$29.99 per month
- 2. Plan B
  - A. 225 Minute \$ 9.99
  - B. 580 Minute 19.99
  - C. 1500 Minute 49.99
  - D. 3200 Minute 99.99

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## OPERATOR SERVICES

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(C)

A. GENERAL

The following regulations and rates apply to local message calls placed through an Operator or Customer Dialed Calling Card, Operator Station-to-Station and Mechanized Station-to-Station calls between points in Metro Call Bands 1 through 5.

B. REGULATIONS

1. The following rate schedules apply to calls placed through a Business Dial Tone Line and Pay Telephone Line.
2. All other applicable rates, charges and regulations can be found in other tariffs of the Telephone Company.
3. The local calling areas of each Exchange Area are those which appear in the Pa. P.U.C.-No. 185C Tariff under "Exchange Areas or Zones".
4. Local Calling Areas and Exchange Area Maps are contained in the Pa. P.U.C.-No. 185C Tariff.

## Operator Services

## C. RATES

The rates for originating messages are listed below.

1. To points to which the Local General Tariffs for each Exchange Area indicate service is furnished on a Local Area Unlimited Usage Package basis, rates per message are:

Calling Card Customer Dialed, Initial 3 Minutes	\$ .75	
Operator Station-to-Station†, Initial 3 Minutes	\$ 2.50	
Mechanized Station-to-Station, Initial 3 Minutes	\$ 2.50	
Corrections Collect Call Surcharge - Local/IntraLATA Initial 3 Minutes	\$ 1.75 (I)	(C)
Operator All Types Operator Person-To-Person, Initial 3 Minutes	\$ 4.50	
All Classes of Service Overtime, Each 3 Minutes	\$ .05	

2. To points to which the Local General Tariffs for each Exchange Area indicate that local service is offered on a measured local use basis, the following rates apply for Coin Calls in addition to the Dialed Station-to-Station Measured Local Use rates in C.4 following:

Coin Paid Customer Dialed	\$ .25	
Calling Card Customer Dialed	\$ .75	
Operator Station-to-Station†	\$ 2.50	
Mechanized Station-to-Station	\$ 2.50	
Corrections Collect Call Surcharge - Local/IntraLATA Person-To-Person	\$ 1.75 (I) (C)	
	\$ 4.50	

## 3. OPERATOR LOCAL CALLS - ALL SCHEDULES

Calls placed through the operator between points in the local calling area are charged the following Operator Service Charges:

Calling Card Customer Dialed	\$ .75
Operator Station-to-Station †	\$ 2.50
Mechanized Station-to-Station	\$ 2.50
Corrections Collect Call Surcharge - Local/IntraLATA	\$ 1.75 (I)
Person-to-Person	\$ 4.50

NOTE:

- † Includes Collect, Special Billing Number, Bill To A Third Number calls and Hotel/Motel Guest originated operator completed calls. The live operator surcharge will be waived for victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).

Operator Services

C. RATES (Cont'd)

3. OPERATOR LOCAL CALLS - ALL SCHEDULES (Cont'd)

For Metro Call Bands 2-5 the following rates apply in addition to the Dialed Station-to-Station rate.

Calling Card Customer Dialed	\$ .75
Operator Station-to-Station #	\$ 2.50
Mechanized Station-to-Station	\$ 2.50
Mechanized Station-to-Station Corrections Collect Call	\$ 1.75 (I)
Person-to-Person	\$ 4.50

4. DIAL STATION-TO-STATION MEASURED LOCAL USE RATES

a. Dial Station-To-Station Calls - Metro Call Band 1

Weekday Rate: applies to directly dialed local messages placed, Monday through Friday, 8:00 a.m.\* to 10:00 p.m.\*.

The rate is \$.07 per message.

Night and Weekend Rate: applies to directly dialed local messages placed Monday through Friday, 10:00 p.m.\* to 8:00 a.m.\* and all day Saturday and Sunday.

The rate is \$.028 per message.

b. Metro Call Bands 2-5 Rates

Metro Call Band	Metro Call Bands 2-5 Rates					
	DAY		EVENING (OFF-PEAK)		NIGHT and WEEKEND	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
2	\$ .09	\$ .03	\$ .05	\$ .02	\$ .03	\$ .01
3	.12	.04	.07	.03	.04	.01
4	.15	.06	.09	.04	.05	.02
5	.18	.07	.11	.04	.05	.02

NOTE:

# Includes Special Billing Number, operator dialed and completed calls and all Time and Charge request calls (except Hotel/Motel Guest originated as provided in Pa. P.U.C.-No. 1). The live operator surcharge will be waived for victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).

Operator Services

(C)

C. RATES (Cont'd)

4. DIAL STATION-TO-STATION MEASURED LOCAL USE RATES (Cont'd)

Rate Application Periods

<u>DAY RATE</u> -	applies to directly dialed station-to-station calls placed Monday through Friday, 8:00 a.m.* to 5:00 p.m.*.
<u>EVENING RATE</u> -	applies to directly dialed station-to-station calls placed Monday through Friday, 5:00 p.m.* to 10:00 p.m.*.
<u>NIGHT AND WEEKEND RATE</u> -	applies to directly dialed station-to-station calls placed Monday through Friday, 10:00 p.m.* to 8:00 a.m.*, and all day Saturday and Sunday.

\* The time shown indicates the termination of one rate application period and the beginning of the "next". Calls connected at exactly the time shown are considered in the "next" period.

## OPERATOR SERVICES

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(C)

A. GENERAL

The following regulations and rates apply to local message calls placed through an Operator or Customer Dialed Calling Card, Operator Station-to-Station and Mechanized Station-to-Station calls between points in Metro Call Bands 1 through 6.

B. REGULATIONS

1. The following rate schedules apply to calls placed through a Business Dial Tone Line and Pay Telephone Line.
2. All other applicable rates, charges and regulations can be found in other tariffs of the Telephone Company.
3. The local calling areas of each Exchange Area are those which appear in Pa. P.U.C.-No. 182A under "Exchange Areas or Zones".
4. Local Calling Areas and Exchange Area Maps are contained in Pa. P.U.C.-No. 182A.

## Operator Services

## C. RATES

The rates for originating messages are listed below.

1. To points to which the Local General Tariffs for each Exchange Area indicate service is furnished on a Local Area Unlimited Usage Package basis, rates per message are:

Calling Card Customer Dialed, Initial 3 Minutes	\$ .75	
Operator Station-to-Station†, Initial 3 Minutes	2.50	
Mechanized Station-to-Station, Initial 3 Minutes	2.50	
Mechanized Station-to-Station Corrections Collect Call, Initial 3 Minutes	1.75 (I)	(C)
Operator All Types Operator Person-To-Person, Initial 3 Minutes	4.50	
All Classes of Service Overtime, Each 3 Minutes #	.05	

2. To points to which the Local General Tariffs for each Exchange Area indicate that local service is offered on a measured local use basis, the following rates apply for Coin Calls in addition to the Dialed Station-to-Station Measured Local Use rates in C.4 following:

Coin Paid Customer Dialed	\$ .25
Calling Card Customer Dialed	.75
Operator Station-to-Station†	2.50
Mechanized Station-to-Station	2.50
Mechanized Station-to-Station Corrections Collect Call	1.75 (I)
Person-To-Person	4.50

## 3. OPERATOR LOCAL CALLS - ALL SCHEDULES

Calls placed through the operator between points in the local calling area are charged the following Service Charges:

Calling Card Customer Dialed	\$ .75
Operator Station-to-Station #	2.50
Mechanized Station-to-Station	2.50
Mechanized Station-to-Station Corrections Collect Call	1.75 (I)
Person-to-Person	4.50

NOTES:

- † Includes Collect, Special Billing Number, Bill To A Third Number calls and Hotel/Motel Guest originated operator completed calls. The live operator surcharge will be waived for victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).

Operator Services

C. RATES (Cont'd)

3. OPERATOR LOCAL CALLS - ALL SCHEDULES (Cont'd)

For Metro Call Bands 2-6 the following rates apply in addition to the Dialed Station-to-Station rate.

Calling Card Customer Dialed	\$ .75.
Operator Station-to-Station #	2.50
Mechanized Station-to-Station	2.50
Mechanized Station-to-Station Corrections Collect Call	1.75(I)
Person-to-Person	4.50

4. DIAL STATION-TO-STATION MEASURED LOCAL USE RATES

a. Dial Station-To-Station Calls - Metro Call Band 1

Weekday Rate: applies to directly dialed local messages placed, Monday through Friday, 8:00 a.m.\* to 10:00 p.m.\*.

The rate is \$.07 per message.

Night and Weekend Rate: applies to directly dialed local messages placed Monday through Friday, 10:00 p.m.\* to 8:00 a.m.\* and all day Saturday and Sunday.

The rate is \$.028 per message.

b. Metro Call Bands 2-6 Rates

Metro Call Band	Metro Call Bands 2-6 Rates					
	DAY		EVENING (OFF-PEAK)		NIGHT and WEEKEND	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
2	\$ .09	\$ .03	\$ .05	\$ .02	\$ .03	\$ .01
3	.12	.04	.07	.03	.04	.01
4	.15	.06	.09	.04	.05	.02
5	.18	.07	.11	.04	.05	.02
6	.21	.08	.12	.05	.06	.02

NOTE:

# Includes Special Billing Number, operator dialed and completed calls and all Time and Charge request calls (except Hotel/Motel Guest originated as provided in Pa. P.U.C.-No. 1). The live operator surcharge will be waived for victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).

Operator Services

(C)

C. RATES (Cont'd)

4. DIAL STATION-TO-STATION MEASURED LOCAL USE RATES (Cont'd)

Rate Application Periods

- DAY RATE - applies to directly dialed station-to-station calls placed Monday through Friday, 8:00 a.m.\* to 5:00 p.m.\*.
- EVENING RATE - applies to directly dialed station-to-station calls placed Monday through Friday, 5:00 p.m.\* to 10:00 p.m.\*.
- NIGHT AND WEEKEND RATE - applies to directly dialed station-to-station calls placed Monday through Friday, 10:00 p.m.\* to 8:00 a.m.\*, and all day Saturday and Sunday.

\* The time shown indicates the termination of one rate application period and the beginning of the next. Calls connected at exactly the time shown are considered in the "next" period.

## OPERATOR SERVICES

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(C)

## A. GENERAL

The following regulations and rates apply to local message calls placed through an Operator or Customer Dialed Calling Card, Operator Station-to-Station and Mechanized Station-to-Station calls between points in Metro Call Bands 1 through 4.

## B. REGULATIONS

1. The following rate schedules apply to calls placed through a Business Dial Tone Line and Pay Telephone Line.
2. All other applicable rates, charges and regulations can be found in other tariffs of the Telephone Company.
3. The local calling areas of each Exchange Area are those which appear in the Pa. P.U.C.-No. 185B Tariff under "Exchange Areas or Zones".
4. Local Calling Areas and Exchange Area Maps are contained in the Pa. P.U.C.-No. 185B Tariff.

Operator Services

C. RATES

The rates for originating messages are listed below.

1. To points to which the Local General Tariffs for each Exchange Area indicate service is furnished on a Local Area Unlimited Usage Package basis, rates per message are:

Calling Card Customer Dialed, Initial 3 Minutes	\$ .75	
Operator Station-to-Station†, Initial 3 Minutes	2.50	
Mechanized Station-to-Station, Initial 3 Minutes	2.50	
Mechanized Station-to-Station Corrections Collect Call, Initial 3 Minutes	1.75(I)	(C)
Operator All Types Operator Person-To-Person, Initial 3 Minutes	4.50	
All Classes of Service Overtime, Each 3 Minutes	.05	

2. To points to which the Local General Tariffs for each Exchange Area indicate that local service is offered on a measured local use basis, the following rates apply for Coin Calls in addition to the Dialed Station-to-Station Measured Local Use rates in C.4 following:

Coin Paid Customer Dialed	\$ .25
Calling Card Customer Dialed	.75
Operator Station-to-Station†	2.50
Mechanized Station-to-Station	2.50
Mechanized Station-to-Station Corrections Collect Call	1.75(I)
Person-To-Person	4.50

3. OPERATOR LOCAL CALLS - ALL SCHEDULES

Calls placed through the operator between points in the local calling area are charged the following Operator Service Charges:

Calling Card Customer Dialed	\$ .75
Operator Station-to-Station #	2.50
Mechanized Station-to-Station	2.50
Mechanized Station-to-Station Corrections Collect Call	1.75(I)
Person-to-Person	4.50

NOTE:

- † Includes Collect, Special Billing Number, Bill To A Third Number calls and Hotel/Motel Guest originated operator completed calls. The live operator surcharge will be waived for victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).

Operator Services

C. RATES (Cont'd)

3. OPERATOR LOCAL CALLS - ALL SCHEDULES (Cont'd)

For Metro Call Bands 2-5 the following rates apply in addition to the Dialed Station-to-Station rates

Calling Card Customer Dialed	\$ .75
Operator Station-to-Station #	2.50
Mechanized Station-to-Station	2.50
Mechanized Station-to-Station Corrections Collect Call	1.75(I)
Person-to-Person	4.50

4. DIAL STATION-TO-STATION MEASURED LOCAL USE RATES

a. Dial Station-To-Station Calls - Metro Call Band 1

Weekday Rate: applies to directly dialed local messages placed, Monday through Friday, 8:00 a.m. to 10:00 p.m..

The rate is \$.07 per message.

Night and Weekend Rate: applies to directly dialed local messages placed Monday through Friday, 10:00 p.m. to 8:00 a.m. and all day Saturday and Sunday.

The rate is \$.028 per message

b. Metro Call Bands 2-4 Rates

Metro Call Band	Metro Call Bands 2-4 Rates					
	DAY		EVENING (OFF-PEAK)		NIGHT and WEEKEND	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
2	\$ .09	\$ .03	\$ .05	\$ .02	\$ .03	\$ .01
3	.12	.04	.07	.03	.04	.01
4	.15	.06	.09	.04	.05	.02

NOTE:

# Includes Special Billing Number, operator dialed and completed calls and all Time and Charge request calls (except Hotel/Motel Guest originated as provided in Pa. P.U.C.-No. 1). The live operator surcharge will be waived for victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).

Operator Services

(C)

C. RATES (Cont'd)

4. DIAL STATION-TO-STATION MEASURED LOCAL USE RATES (Cont'd)

Rate Application Periods

<u>DAY RATE</u> -	applies to directly dialed station-to-station calls placed Monday through Friday, 8:00 a.m.* to 5:00 p.m.*.
<u>EVENING RATE</u> -	applies to directly dialed station-to-station calls placed Monday through Friday, 5:00 p.m.* to 10:00 p.m.*.
<u>NIGHT AND WEEKEND RATE</u> -	applies to directly dialed station-to-station calls placed Monday through Friday, 10:00 p.m.* to 8:00 a.m.*, and all day Saturday and Sunday.

\* The time shown indicates the termination of one rate application period and the beginning of the "next". Calls connected at exactly the time shown are considered in the "next" period.

## OPERATOR SERVICES

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(C)

A. GENERAL

The following regulations and rates apply to local message calls placed through an Operator or Customer Dialed Calling Card, Operator Station-to-Station and Mechanized Station-to-Station calls between points in Metro Call Bands 1 through 5.

B. REGULATIONS

1. The following rate schedules apply to calls placed through a Business Dial Tone Line and Pay Telephone Line.
2. All other applicable rates, charges and regulations can be found in other Tariffs of the Telephone Company.
3. The local calling areas of each Exchange Area are those which appear in the Pa. P.U.C.-No. 182 Tariff under "Exchange Areas or Zones".
4. Local Calling Areas and Exchange Area Maps are contained in Pa. P.U.C.-No. 182.

## Operator Services

## C. RATES

The rates for originating messages are listed below.

1. To points to which the Local General Tariffs for each Exchange Area indicate service is furnished on a Local Area Unlimited Usage Package basis, rates per message are:

Calling Card Customer Dialed, Initial 3 Minutes	\$ .75	
Operator Station-to-Station†, Initial 3 Minutes	2.50	
Mechanized Station-to-Station, Initial 3 Minutes	2.50	
Mechanized Station-to-Station Corrections Collect Call, Initial 3 Minutes	1.75(I)	(C)
Operator All Types Operator Person-To-Person, Initial 3 Minutes	4.50	
All Classes of Service Overtime, Each 3 Minutes	.05	

2. To points to which the Local General Tariffs for each Exchange Area indicate that local service is offered on a measured local use basis, the following rates apply for Coin Calls in addition to the Dialed Station-to-Station Measured Local Use rates in C.4 following:

Coin Paid Customer Dialed	\$ .25
Calling Card Customer Dialed	.75
Operator Station-to-Station†	2.50
Mechanized Station-to-Station	2.50
Mechanized Station-to-Station Corrections Collect Call	1.75(I)
Person-To-Person	4.50

## 3. OPERATOR LOCAL CALLS - ALL SCHEDULES

Calls placed through the operator between points in the local calling area are charged the following Operator Service Charges:

Calling Card Customer Dialed	\$ .75
Operator Station-to-Station #	2.50
Mechanized Station-to-Station	2.50
Mechanized Station-to-Station Corrections Collect Call	1.75(I)
Person-to-Person	4.50

NOTES:

- † Includes Collect, Special Billing Number, Bill To A Third Number calls and Hotel/Motel Guest originated operator completed calls. The live operator surcharge will be waived for victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).

Operator Services

C. RATES (Cont'd)

3. OPERATOR LOCAL CALLS - ALL SCHEDULES (Cont'd)

For Metro Call Bands 2-5 the following rates apply in addition to the Dialed Station-to-Station rate.

Calling Card Customer Dialed	\$ .75
Operator Station-to-Station #	2.50
Mechanized Station-to-Station	2.50
Mechanized Station-to-Station Corrections Collect Call	1.75(I)
Person-to-Person	4.50

4. DIAL STATION-TO-STATION MEASURED LOCAL USE RATES

a. Dial Station-To-Station Calls - Metro Call Band 1

Weekday Rate: applies to directly dialed local messages placed, Monday through Friday, 8:00 a.m. to 10:00 p.m. The rate is \$.07 per message.

Night and Weekend Rate: applies to directly dialed local messages placed Monday through Friday, 10:00 p.m. to 8:00 a.m. and all day Saturday and Sunday.

The rate is \$.028 per message.

b. Metro Call Bands 2-5 Rates

Metro Call Band	Metro Call Bands 2-5 Rates					
	DAY		EVENING (OFF-PEAK)		NIGHT and WEEKEND	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
2	\$ .09	\$ .03	\$ .05	\$ .02	\$ .03	\$ .01
3	.12	.04	.07	.03	.04	.01
4	.15	.06	.09	.04	.05	.02
5	.18	.07	.11	.04	.05	.02

NOTES:

# Includes special billing number, operator dialed and completed calls and all Time and Charge request calls (except hotel/motel guest originated as provided in Pa. P.U.C.-No. 1). The live operator surcharge will be waived for victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).

Operator Services

(C)

C. RATES (Cont'd)

4. DIAL STATION-TO-STATION MEASURED LOCAL USE RATES (Cont'd)

Rate Application Periods

<u>DAY RATE</u> -	applies to directly dialed station calls placed Monday through Friday, 8:00 a.m.* to 5:00 p.m.*.
<u>EVENING RATE</u> -	applies to directly dialed station-to-station calls placed Monday through Friday, 5:00 p.m.* to 10:00 p.m.*.
<u>NIGHT AND WEEKEND RATE</u> -	applies to directly dialed station-to-station calls placed Monday through Friday, 10:00 p.m.* to 8:00 a.m.*, and all day Saturday and Sunday.

\* The time shown indicates the termination of one rate application period and the beginning of the "next". Calls connected at exactly the time shown are considered in the next period.