

OPERATOR SERVICES
MESSAGE TOLL SERVICE

C. OPERATOR MESSAGE TOLL SERVICE (Cont'd)

8. TABLE OF RATES (Cont'd)

a. Toll Rate Schedule (Cont'd)

FOR OPERATOR-ASSISTED CALLS,
THE FOLLOWING SERVICE
CHARGES APPLY:

<u>Rate Schedule</u>	
<u>Charge Plus:</u>	
Calling Card Customer Dialed+.....	\$.75
Coin Paid Customer Dialed.....	\$.65
Operator Station-to-Station*.....	\$ 2.50
Mechanized Station-to-Station.....	\$ 2.50
Mechanized Station-to-Station Corrections Collect Call...	\$ 1.75(I)
Person-to-Person.....	\$ 4.50

b. TIME SCHEDULE:

Day, Evening and Night/Weekend Rates Apply As Follows:

- (1) Day: 8:00 AM to 5:00 PM, Monday through Friday
- (2) Evening: 5:00 PM to 10:00 PM, Monday through Friday
- (3) Night/Weekend: 10:00 PM to 8:00 AM, All Days
8:00 AM to 10:00 PM, Saturday and Sunday

c. Charges Paid for by Coin Deposits in a Network Controlled Coin Line telephone.

The charge for a call paid for by coin deposit in a Network Controlled Coin Line telephone is the sum, rounded to the nearer multiple of \$.05, of the appropriate initial minute rate, additional minute charges and Operator Service Charge.

d. Corrections Collect Call - IntraLATA Toll Rate

All periods

Applies to directly dialed station-to-station calls placed Sunday through Saturday, all time periods.

The rate is \$.20 per minute or fraction thereof.

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NOTES:

- * Includes all Time and Charge request calls. Includes collect, special billing number, bill to a third number calls and Hotel/Motel Guest originated operator completed calls. The live operator surcharge will be waived for victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).
- + Toll calls originating from payphones made through a Telecommunications Relay Service (TRS) will not exceed the rate applicable for a similar non-TRS toll call made using coin sent-paid service.

OPERATOR SERVICES
MESSAGE TOLL SERVICE

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C. OPERATOR MESSAGE TOLL SERVICE (Cont'd)

9. RATES APPLICABLE ON MESSAGES PLACED BY CERTIFIED SPEECH AND/OR HEARING HANDICAPPED SPEECH AND/OR HEARING DISABLED

On calls placed by certified speech and/or hearing disabled customers who are incapable of verbal communication and use a telecommunications device (e.g. teletypewriter or similar keyboard communications terminal device) for communicating over the Message Toll Network, the rates in 10a. following will apply.

Certification of the speech and/or hearing disability requires the completion of an application form certified by an agency designated by the Telephone Company, or physician, otolaryngologist or licensed speech-language pathologist or audiologist.

The rates in 10a. following also apply on all intraLATA toll calls placed through the Pennsylvania Relay Service. No certification is required for such rate application.

10. TABLE OF RATES APPLICABLE TO MESSAGES PLACED BY CERTIFIED SPEECH AND/OR HEARING DISABLED RESIDENCE CUSTOMERS

a. Toll Rate Schedule

Rate Mileage	DAY		EVENING (OFF-PEAK)		NIGHT & WEEKEND	
	Init. Minute	Each Add'l Minute	Init. Minute	Each Add'l. Minute	Init. Minute	Each Add'l. Minute
1-10	\$.11	\$.06	\$.07	\$.03	\$.04	\$.02
11-16	.13	.07	.09	.04	.06	.03
17-22	.14	.09	.11	.05	.06	.03
23-30	.16	.10	.13	.07	.08	.04
31-40	.18	.11	.14	.08	.08	.05
41-55	.19	.12	.15	.09	.09	.06
56-70	.20	.13	.16	.09	.10	.06
71-124	.21	.14	.16	.10	.10	.07
125-196	.22	.15	.17	.11	.11	.08

b. TIME SCHEDULE:

Day, Evening and Night/Weekend Rates Apply As Follows:

- (1) Day: 8:00 AM to 5:00 PM, Monday through Friday
- (2) Evening: 5:00 PM to 10:00 PM, Monday through Friday
- (3) Night/Weekend: 10:00 PM to 8:00 AM, All Days
8:00 AM to 10:00 PM, Saturday and Sunday

OPERATOR SERVICES
MESSAGE TOLL SERVICE

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C. OPERATOR MESSAGE TOLL SERVICE (Cont'd)

11. Public Payphone Usage Surcharge

In addition to any applicable Operator Handled Service Charge, this fee applies to all completed Local and IntraLATA long distance calls that are made from a payphone and are not paid by coins being placed in the payphone box.

This fee does not apply to calls made to emergency numbers (911), calls to a telecommunications relay service, or local calls for which the caller has made the required coin deposit.

Rates and Charges, per access line

	<u>Per Call</u>
Public Payphone Usage.....	\$.25

OPERATOR SERVICES
MESSAGE TOLL SERVICE

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D. CONFERENCE SERVICE

1. TOLL CONFERENCE SERVICE

a. Definition

Message toll conference service is that of furnishing connections between three or more main lines on one connection at the same time.

b. Conditions Under Which Service Is Furnished

- (1) Service is furnished where and to the extent that facilities permit.
- (2) All lines on a conference connection may be so interconnected that each may communicate with all the others, or arrangements may be made whereby one line will be the transmitting line and all others receiving lines.
- (3) One class of service only is offered whether the call is to specified persons or specified telephones.
- (4) The Telephone Company, upon request, will attempt to arrange for the establishment of a conference connection at a specified time.

c. Reversal of Charges (Collect Calls)

Charges for conference calls may, upon request, be reversed, provided:

- (1) The total charge will be billed against one called line.
- (2) The charge is accepted at the designated line.

d. Timing of Messages

- (1) Chargeable time begins when connection is established between all the lines on the conference.
- (2) Chargeable time ends on a given two-point connection of a conference call when the connection is terminated by the originating line or the called line.
- (3) Chargeable time does not include time lost because of faults or defects in the service.

OPERATOR SERVICES
MESSAGE TOLL SERVICE

(C)

D. CONFERENCE SERVICE (Cont'd)

1. TOLL CONFERENCE SERVICE (Cont'd)

e. Rates and Charges

The rates for a conference call are the sum of:

- (1) the two-point initial minute and additional minute charges determined in accordance with C. preceding for a call between the originating line and each called line on the conference, and
- (2) a service charge of \$3.00 for each called line.

2. LOCAL CONFERENCE SERVICE

a. Definition

At points where the special equipment required for conference connections is in service, the Telephone Company will undertake to establish local conference connections between more than two lines, all of which are within the same local service area on one connection at the same time, all such lines being so interconnected that each may communicate with all the others. The total number of lines connected will be determined by equipment limitations.

These connections will be established on either a person-to-person or station-to-station basis. The Telephone Company, at the request of a customer, will undertake to arrange for the establishment of a conference connection at a specified time.

Reversal of Charges (Collect Calls)

Charges for conference calls may, upon request, be reversed, provided:

- (1) The total charge will be billed against one line.
- (2) The charge is accepted at the designated line.

b. Rates and Charges

Where all lines in a conference connection are within the same local service area, the following rates apply:

- (1) Usage Charge:
 - For each line in excess of the originating line:
 - Each one minute or fraction thereof \$.05
- (2) Service Charge:
 - For each called line 3.00

GTE North Incorporated

Telephone-Pa. P.U.C. No. 4

Section 34
First Revised Sheet 1
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OPERATOR SERVICES

A. (Reserved for Future Use)

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OPERATOR SERVICES

B. LOCAL OPERATOR SERVICES

1. Operator Assisted Local Calls

These charges are applicable for operator assistance when placing a call within the exchange's local calling area.

a. The charges for each type of operator assisted local call are as follows:

(1) Calling Card Customer Dialed	\$.65
(2) Operator Station to Station*	1.20 (I)
(3) Person to Person*	3.00 (I)

2. (Reserved for future use)

(C)

3. Line Status Verification Service

Upon customer request, the operator will verify and provide the line status condition subject to a charge of \$2.00 for (I) each request.

No charge will apply for a line status verification when a trouble condition is indicated on the line.

4. Call Interruption Service

Upon customer request, the Telephone Company operator will verify the line status condition and interrupt a call in progress to notify the party on the call that another caller is attempting to contact the line. The charge for call interruption is \$3.40 for each request. This charge includes the line status verification and call interruption. (I)

* Includes collect, special billing number, bill to a third number, operator dialed calling card and all time and charge request calls.

(C) Indicates Change (I) Indicates Increase
Issued: August 14, 1996

Effective: August 15, 1996

OPERATOR SERVICES

B. LOCAL OPERATOR SERVICES (Cont'd)

5. Directory Assistance Service

a. General

Directory Assistance Service is furnished upon customer request for assistance in determining telephone numbers. The regulations and rates set forth below apply when customers of this Company request assistance in determining telephone numbers with the same Numbering Plan Area designation or for Local Service points in a contiguous Numbering Plan Area.

b. Regulations

(1) Monthly Call Allowance

An allowance of two direct dialed Directory Assistance calls per month without charge is permitted for each residence exchange service line, residence dormitory line and residence trunk line. Call allowances or calls are not transferable between separate accounts of the same customer.

(2) Exemptions

Charges for Directory Assistance Service are not applicable to the following types of calls to Directory Assistance:

(a) (Reserved for future use)

(b) Calls from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled.

(c) Calls placed from residence telephones where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap, or from the business telephone of a certified handicapped customer where assistance is otherwise not available.

(3) Multiple Number Request

A maximum of two requested telephone numbers per call are permitted.

OPERATOR SERVICES

B. LOCAL OPERATOR SERVICES (Cont'd)

5. Directory Assistance Service (Cont'd)

c. Rates

	<u>Per Call</u>	
(1) Where the customer direct dials Directory Assistance, except as shown in (2) below	\$.70	
(2) Charge to a caller for Directory Assistance calls placed from a Pay Telephone Line Service access line	.25	(C)
(3) * * * * *		(C)
(4) Where the customer places a call to the Directory Assistance attendant via a Telephone Company operator	.45	
	Plus the Directory Assistance charges shown above.	

OPERATOR SERVICES

B. LOCAL OPERATOR SERVICES (Cont'd)

6. Directory Assistance Call Completion (DACC) Service

Directory Assistance Call Completion (DACC) Service provides a Directory Assistance customer requesting an intraLATA number the ability to be automatically connected to the requested number. A mechanized announcement offers call completion to the customer. The call is completed on a sent paid basis.

a. Regulations

- (1) DACC will only be furnished where facilities and operating conditions permit.
- (2) This offering provides call completion of intraLATA calls only.
- (3) DACC will not complete calls to the following services: WATS Services, 800 Services, 900 Services or 976 Services.
- (4) DACC Service is not available with person-to-person, collect, conference, calling card, third number or any other calls requiring operator assistance or with calls placed from Pay Telephone Line Service access lines. (C)
- (5) Usage associated with calls completed via DACC will be subject to any applicable discounts relative to optional calling plan discounts to which the caller subscribes. The DACC charge is not eligible for any such discounts.
- (6) DACC Service is furnished solely for the telephone calling purposes of the caller. The Company assumes no responsibility or liability for any errors in the information furnished. The caller shall indemnify the Company and hold it free and harmless of and from any and all claims, demands, or damages that shall arise from the use of the service. Provisions concerning limitations of liability and allowance for interruption in service are set forth in Section 2 of this tariff.

b. Rates and Charges

- (1) The following rate is in addition to the rates and charges for other tariff services including, but not limited to, any applicable local or toll call charges.

	<u>RATE</u>
Directory Assistance Call Completion, per call completed	\$0.35

OPERATOR SERVICES

C. NATIONAL DIRECTORY ASSISTANCE/CUSTOMER NAME AND ADDRESS SERVICE

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1. GENERAL

National Directory Assistance (NDA) will provide the customer with directory listings from GTE's directory assistance database. This database will make all GTE listings available to any operator workstation along with national listings from other provider database(s). GTE will provide listings for residential, business, government, GTE 1-800, and GTE local emergency numbers. Customer Name and Address (CNA) Service is a reverse search feature which allows the caller to request a customer's name and/or address after giving the directory assistance operator a complete phone number.

2. CONDITIONS

- a. The customer will receive a maximum up to two listings per call, i.e., two NDA numbers, one NDA number and one CNA listing or two CNA listings.
- b. Customers who make operator assisted calls to National Directory Assistance or to obtain Customer Name and Address Service will be charged the NDA/CNA rate plus the applicable operator surcharge as set forth in the Company's tariff.
- c. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and attorney's fees) that may arise from the use of such information.
- d. The customer will have access to any in- or out-of-franchise, number/address listing within the continental United States, Alaska and Hawaii, with the exception of non-published listings. When a non-published number/address is requested, the message "Non-published number/address" or "NP" is displayed and no information will be available.
- e. Charges for National Directory Assistance/Customer Name and Address Service are not applicable to calls placed from hospitals, or to calls placed by customers who certify they are unable to use a directory because of visual or physical handicap.
- f. National Directory Assistance and Customer Name and Address Service will be available where technology permits.

3. RATES

- a. For each call to the National Directory Assistance/
Customer Name and Address Service \$.95

PAY TELEPHONE LINE SERVICE

A. GENERAL

1. Pay Telephone Line Service is one-party exchange service for use by pay telephone providers, location owners and interexchange carriers and is furnished solely for connection with coin, coinless, or combination coin/coinless pay telephone equipment to the Telephone Company's network.
2. Pay Telephone Line Service:
 - a. Is available in all exchanges of the Company; foreign exchange service is not available to these lines.
 - b. Provides for one listing in the white pages and one listing in the yellow pages of the Telephone Company directory for each Pay Telephone Line furnished. Non-Published Number Service or Non-Listed Number Service are available at no charge to Pay Telephone Line Service customers.
 - c. Only one coin-operated or coinless public access telephone unit may be connected to each Pay Telephone Line.
 - d. Will be provided on a dial-tone-first basis to enable end users to dial certain calls without requiring coin deposits, i.e., all emergency calls, telecommunications relay service calls and non-sent-paid calls.
 - e. Service will be provided on a two-way basis, except lines for which a specific exemption has been granted by the Pennsylvania Public Utility Commission.
 - f. The pay telephone provider is responsible for meeting all federal, state and local statutes with respect to provision of pay telephones in accordance with all hearing impaired and handicapped person requirements.
 - g. Temporary suspension of service (vacation service) is not available for Pay Telephone Line Service.
 - h. Pay telephones connected to a Pay Telephone Line must be registered in compliance with Part 68 of the FCC's Rules and Regulations.
 - i. Each pay telephone connected to a Pay Telephone Line must be capable of providing user call completion to 911 Universal Emergency Service, if available. If 911 service is not available, the pay telephone must permit access to an operator.
 - j. Failure of the subscriber to comply with the provisions of this Tariff may result in the suspension or disconnection of the subscriber's service.

B. REGULATIONS AND RATES

1. Pay Telephone Line Service is provided at the Pay Telephone Line Service access line rate for the exchange in which the Pay Telephone Line Service is located. The measured local usage rates will apply when a measured line for coin operated telephones is technically feasible. In the interim, an unlimited local usage monthly charge of \$8.42 will apply.
2. The measured service rates apply to Pay Telephone Line Service as shown in P.U.C. No. 5 Basic Exchange (C) Service.
3. Applicable service order charges for the exchange in which Pay Telephone Line Service is provided apply.
4. Local directory assistance charges of \$.25 per call apply to Pay Telephone Line Service.

PAY TELEPHONE LINE SERVICE

B. REGULATIONS AND RATES (Cont'd)

6. Pay Telephone Line Service customers will not be charged for Non-Published or Non-Listed telephone numbers. However, applicable service order charges apply for each change of telephone number required to establish a non-published or non-listed number.
7. All subscribers to Pay Telephone Line Service shall have the right to select their presubscribed IntraLATA toll provider when IntraLATA presubscription becomes available in the Company's service territory.
8. The Company shall not be liable for shortages of coins deposited and/or collected from the Pay Telephone Line Service subscriber's equipment.
9. The Company shall not be liable for end-user fraud associated with failure of the subscriber's equipment to perform.
10. Operator assisted sent-paid local calls will be rated to the end user at the rate of \$.25 per message, plus the appropriate operator services charges as specified in this tariff. Non sent-paid local calls will be rated to the end-user at the rate of \$.25 per message and the appropriate operator service charges as specified in this tariff.
11. Operator assisted sent-paid IntraLATA toll calls will be rated to the end-user at the long distance rate, plus the appropriate operator surcharges as specified in tariff Telephone-Pa. P.U.C. No. 8. Non-sent paid IntraLATA toll calls will be rated to the end user at the long distance rate and the appropriate operator service charges as specified in tariff Telephone-Pa. P.U.C. No. 8.

C. AVAILABLE FEATURES FOR PAY TELEPHONE LINE SERVICE

1. Optional call screening/blocking/coin supervision/answer supervision functions, as listed below are provided at the monthly rates stated. The non-recurring charges shown below do not apply to subsequent requests made by the customer.
 - a. Billed Number Screening - prevents the completion of collect or third number billed calls to the Pay Telephone Line Service access line, (C)
 - b. Selective Class of Call Screening - restricts outgoing calls from the Pay Telephone Line Service access line to non sent-paid calls only (coinless).
 - c. Incoming Call Blocking - prevents all incoming calls.
 - d. Coin Supervision -
 1. Provides for the collection, return, recognition, announcements and pre-prompting for overtime.
 2. Monitors signals from the pay telephone equipment to identify when and what denomination of coins are deposited.
 3. Identifies the status of attempted calls and sends a signal to the pay telephone equipment to collect the appropriate coins when calls are completed.
 4. Returns coins when calls are not completed.
 - e. Answer Supervision -
 1. Is the line side functionality that provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook.
 2. Is provided to Pay Telephone Line Service customers to assist them in determining when billing for a specific call should commence.

PAY TELEPHONE LINE SERVICE

C. AVAILABLE FEATURES FOR PAY TELEPHONE LINE SERVICE (Cont'd)

2. Rates and Charges, per access line

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
a. Billed Number Screening*		\$.35 (D)	**
b. Selective Class of Call Screening*		1.91 (D)	**
c. Incoming Call Blocking*		5.00	**
d. Coin Supervision.		9.70 (I)	N/A
e. Answer Supervision.		9.70 (I)	N/A

(C)

* Applicable only for exchanges governed by tariffs Telephone-Pa. P.U.C. Nos. 5 and 6. Refer to tariffs Telephone-Pa. P.U.C. Nos. 1 and 3, Section 9, for appropriate blocking and screening rates for exchanges governed by those tariffs.

** The Nonrecurring Charges shown in Section 3 of this tariff will apply when these services are installed after the installation of the Pay Telephone Service access line.

PAY TELEPHONE LINE SERVICE

(C)

D. Public Payphone Usage Surcharge

(C)

In addition to any applicable Operator Handed Service Charge, this surcharge applies to all completed Local and IntraLata long distance calls that are made from a payphone and are not paid by coins being placed in the payphone coin box.

This surcharge does not apply to calls made to emergency numbers (911), calls to a telecommunications relay service, or local calls for which the caller has made the required coin deposit.

1. Rates and Charges, per access line

- a. Public Payphone Usage, per call Surcharge \$0.25 (I)

GTE North Incorporated

Telephone-Pa. P.U.C. No. 4

Section 18
First Revised Sheet 5
Canceling Original Sheet 5

(RESERVED FOR FUTURE USE)

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OPERATOR SERVICES

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A. GENERAL

The following regulations and rates apply to local message calls placed through an Operator or Customer Dialed Calling Card, Operator Station-to-Station and Mechanized Station-to-Station calls between points in Metro Call Bands 1 through 5.

B. REGULATIONS

1. The following rate schedules apply to calls placed through a Business Dial Tone Line and Pay Telephone Line.
2. All other applicable rates, charges and regulations can be found in other tariffs of the Telephone Company.
3. The local calling areas of each Exchange Area are those which appear in the Pa. P.U.C.-No. 185C Tariff under "Exchange Areas or Zones".
4. Local Calling Areas and Exchange Area Maps are contained in the Pa. P.U.C.-No. 185C Tariff.

Operator Services

C. RATES

The rates for originating messages are listed below.

1. To points to which the Local General Tariffs for each Exchange Area indicate service is furnished on a Local Area Unlimited Usage Package basis, rates per message are:

Calling Card Customer Dialed, Initial 3 Minutes	\$.75	
Operator Station-to-Station†, Initial 3 Minutes	\$ 2.50	
Mechanized Station-to-Station, Initial 3 Minutes	\$ 2.50	
Corrections Collect Call Surcharge - Local/IntraLATA Initial 3 Minutes	\$ 1.75 (I)	(C)
Operator All Types Operator Person-To-Person, Initial 3 Minutes	\$ 4.50	
All Classes of Service Overtime, Each 3 Minutes	\$.05	

2. To points to which the Local General Tariffs for each Exchange Area indicate that local service is offered on a measured local use basis, the following rates apply for Coin Calls in addition to the Dialed Station-to-Station Measured Local Use rates in C.4 following:

Coin Paid Customer Dialed	\$.25	
Calling Card Customer Dialed	\$.75	
Operator Station-to-Station†	\$ 2.50	
Mechanized Station-to-Station	\$ 2.50	
Corrections Collect Call Surcharge - Local/IntraLATA Person-To-Person	\$ 1.75 (I)	(C)
	\$ 4.50	

3. OPERATOR LOCAL CALLS - ALL SCHEDULES

Calls placed through the operator between points in the local calling area are charged the following Operator Service Charges:

Calling Card Customer Dialed	\$.75
Operator Station-to-Station #	\$ 2.50
Mechanized Station-to-Station	\$ 2.50
Corrections Collect Call Surcharge - Local/IntraLATA Person-to-Person	\$ 1.75 (I)
	\$ 4.50

NOTE:

- † Includes Collect, Special Billing Number, Bill To A Third Number calls and Hotel/Motel Guest originated operator completed calls. The live operator surcharge will be waived for victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).

Operator Services

C. RATES (Cont'd)

3. OPERATOR LOCAL CALLS - ALL SCHEDULES (Cont'd)

For Metro Call Bands 2-5 the following rates apply in addition to the Dialed Station-to-Station rate.

Calling Card Customer Dialed	\$.75
Operator Station-to-Station #	\$ 2.50
Mechanized Station-to-Station	\$ 2.50
Mechanized Station-to-Station Corrections Collect Call	\$ 1.75(I)
Person-to-Person	\$ 4.50

4. DIAL STATION-TO-STATION MEASURED LOCAL USE RATES

a. Dial Station-To-Station Calls - Metro Call Band 1

Weekday Rate: applies to directly dialed local messages placed, Monday through Friday, 8:00 a.m.* to 10:00 p.m.*.

The rate is \$.07 per message.

Night and Weekend Rate: applies to directly dialed local messages placed Monday through Friday, 10:00 p.m.* to 8:00 a.m.* and all day Saturday and Sunday.

The rate is \$.028 per message.

b. Metro Call Bands 2-5 Rates

Metro Call Band	Metro Call Bands 2-5 Rates					
	DAY		EVENING (OFF-PEAK)		NIGHT and WEEKEND	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
2	\$.09	\$.03	\$.05	\$.02	\$.03	\$.01
3	.12	.04	.07	.03	.04	.01
4	.15	.06	.09	.04	.05	.02
5	.18	.07	.11	.04	.05	.02

NOTE:

Includes Special Billing Number, operator dialed and completed calls and all Time and Charge request calls (except Hotel/Motel Guest originated as provided in Pa. P.U.C.-No. 1). The live operator surcharge will be waived for victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).

Operator Services

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C. RATES (Cont'd)

4. DIAL STATION-TO-STATION MEASURED LOCAL USE RATES (Cont'd)

Rate Application Periods

- DAY RATE - applies to directly dialed station-to-station calls placed Monday through Friday, 8:00 a.m.* to 5:00 p.m.*.
- EVENING RATE - applies to directly dialed station-to-station calls placed Monday through Friday, 5:00 p.m.* to 10:00 p.m.*.
- NIGHT AND WEEKEND RATE - applies to directly dialed station-to-station calls placed Monday through Friday, 10:00 p.m.* to 8:00 a.m.*, and all day Saturday and Sunday.

* The time shown indicates the termination of one rate application period and the beginning of the "next". Calls connected at exactly the time shown are considered in the "next" period.

OPERATOR SERVICES

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A. GENERAL

The following regulations and rates apply to local message calls placed through an Operator or Customer Dialed Calling Card, Operator Station-to-Station and Mechanized Station-to-Station calls between points in Metro Call Bands 1 through 6.

B. REGULATIONS

1. The following rate schedules apply to calls placed through a Business Dial Tone Line and Pay Telephone Line.
2. All other applicable rates, charges and regulations can be found in other tariffs of the Telephone Company.
3. The local calling areas of each Exchange Area are those which appear in Pa. P.U.C.-No. 182A under "Exchange Areas or Zones".
4. Local Calling Areas and Exchange Area Maps are contained in Pa. P.U.C.-No. 182A.

Operator Services

C. RATES

The rates for originating messages are listed below.

1. To points to which the Local General Tariffs for each Exchange Area indicate service is furnished on a Local Area Unlimited Usage Package basis, rates per message are:

Calling Card Customer Dialed, Initial 3 Minutes	\$.75	
Operator Station-to-Station†, Initial 3 Minutes	2.50	
Mechanized Station-to-Station, Initial 3 Minutes	2.50	
Mechanized Station-to-Station Corrections Collect Call, Initial 3 Minutes	1.75 (I)	(C)
Operator All Types Operator Person-To-Person, Initial 3 Minutes	4.50	
All Classes of Service Overtime, Each 3 Minutes #	.05	

2. To points to which the Local General Tariffs for each Exchange Area indicate that local service is offered on a measured local use basis, the following rates apply for Coin Calls in addition to the Dialed Station-to-Station Measured Local Use rates in C.4 following:

Coin Paid Customer Dialed	\$.25
Calling Card Customer Dialed	.75
Operator Station-to-Station†	2.50
Mechanized Station-to-Station	2.50
Mechanized Station-to-Station Corrections Collect Call	1.75 (I)
Person-To-Person	4.50

3. OPERATOR LOCAL CALLS - ALL SCHEDULES

Calls placed through the operator between points in the local calling area are charged the following Service Charges:

Calling Card Customer Dialed	\$.75
Operator Station-to-Station #	2.50
Mechanized Station-to-Station	2.50
Mechanized Station-to-Station Corrections Collect Call	1.75 (I)
Person-to-Person	4.50

NOTES:

† Includes Collect, Special Billing Number, Bill To A Third Number calls and Hotel/Motel Guest originated operator completed calls. The live operator surcharge will be waived for victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).

Operator Services

C. RATES (Cont'd)

3. OPERATOR LOCAL CALLS - ALL SCHEDULES (Cont'd)

For Metro Call Bands 2-6 the following rates apply in addition to the Dialed Station-to-Station rate.

Calling Card Customer Dialed	\$.75
Operator Station-to-Station #	2.50
Mechanized Station-to-Station	2.50
Mechanized Station-to-Station Corrections Collect Call	1.75(I)
Person-to-Person	4.50

4. DIAL STATION-TO-STATION MEASURED LOCAL USE RATES

a. Dial Station-To-Station Calls - Metro Call Band 1

Weekday Rate: applies to directly dialed local messages placed, Monday through Friday, 8:00 a.m.* to 10:00 p.m.*.

The rate is \$.07 per message.

Night and Weekend Rate: applies to directly dialed local messages placed Monday through Friday, 10:00 p.m.* to 8:00 a.m.* and all day Saturday and Sunday.

The rate is \$.028 per message.

b. Metro Call Bands 2-6 Rates

Metro Call Band	Metro Call Bands 2-6 Rates					
	DAY		EVENING (OFF-PEAK)		NIGHT and WEEKEND	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
2	\$.09	\$.03	\$.05	\$.02	\$.03	\$.01
3	.12	.04	.07	.03	.04	.01
4	.15	.06	.09	.04	.05	.02
5	.18	.07	.11	.04	.05	.02
6	.21	.08	.12	.05	.06	.02

NOTE:

Includes Special Billing Number, operator dialed and completed calls and all Time and Charge request calls (except Hotel/Motel Guest originated as provided in Pa. P.U.C.-No. 1). The live operator surcharge will be waived for victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).

Operator Services

(C)

C. RATES (Cont'd)

4. DIAL STATION-TO-STATION MEASURED LOCAL USE RATES (Cont'd)

Rate Application Periods

- DAY RATE - applies to directly dialed station-to-station calls placed Monday through Friday, 8:00 a.m.* to 5:00 p.m.*.
- EVENING RATE - - applies to directly dialed station-to-station calls placed Monday through Friday, 5:00 p.m.* to 10:00 p.m.*.
- NIGHT AND WEEKEND RATE - applies to directly dialed station-to-station calls placed Monday through Friday, 10:00 p.m.* to 8:00 a.m.*, and all day Saturday and Sunday.

* The time shown indicates the termination of one rate application period and the beginning of the next. Calls connected at exactly the time shown are considered in the "next" period.

OPERATOR SERVICES

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(C)

A. GENERAL

The following regulations and rates apply to local message calls placed through an Operator or Customer Dialed Calling Card, Operator Station-to-Station and Mechanized Station-to-Station calls between points in Metro Call Bands 1 through 4.

B. REGULATIONS

1. The following rate schedules apply to calls placed through a Business Dial Tone Line and Pay Telephone Line.
2. All other applicable rates, charges and regulations can be found in other tariffs of the Telephone Company.
3. The local calling areas of each Exchange Area are those which appear in the Pa. P.U.C.-No. 185B Tariff under "Exchange Areas or Zones".
4. Local Calling Areas and Exchange Area Maps are contained in the Pa. P.U.C.-No. 185B Tariff.

Operator Services

C. RATES

The rates for originating messages are listed below.

1. To points to which the Local General Tariffs for each Exchange Area indicate service is furnished on a Local Area Unlimited Usage Package basis, rates per message are:

Calling Card Customer Dialed, Initial 3 Minutes	\$.75	
Operator Station-to-Station†, Initial 3 Minutes	2.50	
Mechanized Station-to-Station, Initial 3 Minutes	2.50	
Mechanized Station-to-Station Corrections Collect Call, Initial 3 Minutes	1.75 (I)	(C)
Operator All Types Operator Person-To-Person, Initial 3 Minutes	4.50	
All Classes of Service Overtime, Each 3 Minutes	.05	

2. To points to which the Local General Tariffs for each Exchange Area indicate that local service is offered on a measured local use basis, the following rates apply for Coin Calls in addition to the Dialed Station-to-Station Measured Local Use rates in C.4 following:

Coin Paid Customer Dialed	\$.25
Calling Card Customer Dialed	.75
Operator Station-to-Station†	2.50
Mechanized Station-to-Station	2.50
Mechanized Station-to-Station Corrections Collect Call	1.75 (I)
Person-To-Person	4.50

3. OPERATOR LOCAL CALLS - ALL SCHEDULES

Calls placed through the operator between points in the local calling area are charged the following Operator Service Charges:

Calling Card Customer Dialed	\$.75
Operator Station-to-Station #	2.50
Mechanized Station-to-Station	2.50
Mechanized Station-to-Station Corrections Collect Call	1.75 (I)
Person-to-Person	4.50

NOTE:

- † Includes Collect, Special Billing Number, Bill To A Third Number calls and Hotel/Motel Guest originated operator completed calls. The live operator surcharge will be waived for victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).

Operator Services

C. RATES (Cont'd)

3. OPERATOR LOCAL CALLS - ALL SCHEDULES (Cont'd)

For Metro Call Bands 2-5 the following rates apply in addition to the Dialed Station-to-Station rates

Calling Card Customer Dialed	\$.75
Operator Station-to-Station #	2.50
Mechanized Station-to-Station	2.50
Mechanized Station-to-Station Corrections Collect Call	1.75(I)
Person-to-Person	4.50

4. DIAL STATION-TO-STATION MEASURED LOCAL USE RATES

a. Dial Station-To-Station Calls - Metro Call Band 1

Weekday Rate: applies to directly dialed local messages placed, Monday through Friday, 8:00 a.m. to 10:00 p.m..

The rate is \$.07 per message.

Night and Weekend Rate: applies to directly dialed local messages placed Monday through Friday, 10:00 p.m. to 8:00 a.m. and all day Saturday and Sunday.

The rate is \$.028 per message

b. Metro Call Bands 2-4 Rates

Metro Call Band	Metro Call Bands 2-4 Rates					
	DAY		EVENING (OFF-PEAK)		NIGHT and WEEKEND	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
2	\$.09	\$.03	\$.05	\$.02	\$.03	\$.01
3	.12	.04	.07	.03	.04	.01
4	.15	.06	.09	.04	.05	.02

NOTE:

Includes Special Billing Number, operator dialed and completed calls and all Time and Charge request calls (except Hotel/Motel Guest originated as provided in Pa. P.U.C.-No. 1). The live operator surcharge will be waived for victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).

Operator Services.

(C)

C. RATES (Cont'd)

4. DIAL STATION-TO-STATION MEASURED LOCAL USE RATES (Cont'd)

Rate Application Periods

- DAY RATE - applies to directly dialed station-to-station calls placed Monday through Friday, 8:00 a.m.* to 5:00 p.m.*.
- EVENING RATE - applies to directly dialed station-to-station calls placed Monday through Friday, 5:00 p.m.* to 10:00 p.m.*.
- NIGHT AND WEEKEND RATE - applies to directly dialed station-to-station calls placed Monday through Friday, 10:00 p.m.* to 8:00 a.m.*, and all day Saturday and Sunday.

* The time shown indicates the termination of one rate application period and the beginning of the "next". Calls connected at exactly the time shown are considered in the "next" period.

OPERATOR SERVICES

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(C)

A. GENERAL

The following regulations and rates apply to local message calls placed through an Operator or Customer Dialed Calling Card, Operator Station-to-Station and Mechanized Station-to-Station calls between points in Metro Call Bands 1 through 5.

B. REGULATIONS

1. The following rate schedules apply to calls placed through a Business Dial Tone Line and Pay Telephone Line.
2. All other applicable rates, charges and regulations can be found in other Tariffs of the Telephone Company.
3. The local calling areas of each Exchange Area are those which appear in the Pa. P.U.C.-No. 182 Tariff under "Exchange Areas or Zones".
4. Local Calling Areas and Exchange Area Maps are contained in Pa. P.U.C.-No. 182.

Operator Services

C. RATES

The rates for originating messages are listed below.

1. To points to which the Local General Tariffs for each Exchange Area indicate service is furnished on a Local Area Unlimited Usage Package basis, rates per message are:

Calling Card Customer Dialed, Initial 3 Minutes	\$.75	
Operator Station-to-Station†, Initial 3 Minutes	2.50	
Mechanized Station-to-Station, Initial 3 Minutes	2.50	
Mechanized Station-to-Station Corrections Collect Call, Initial 3 Minutes	1.75(I)	(C)
Operator All Types Operator Person-To-Person, Initial 3 Minutes	4.50	
All Classes of Service Overtime, Each 3 Minutes	.05	

2. To points to which the Local General Tariffs for each Exchange Area indicate that local service is offered on a measured local use basis, the following rates apply for Coin Calls in addition to the Dialed Station-to-Station Measured Local Use rates in C.4 following:

Coin Paid Customer Dialed	\$.25
Calling Card Customer Dialed	.75
Operator Station-to-Station†	2.50
Mechanized Station-to-Station	2.50
Mechanized Station-to-Station Corrections Collect Call	1.75(I)
Person-To-Person	4.50

3. OPERATOR LOCAL CALLS - ALL SCHEDULES

Calls placed through the operator between points in the local calling area are charged the following Operator Service Charges:

Calling Card Customer Dialed	\$.75
Operator Station-to-Station #	2.50
Mechanized Station-to-Station	2.50
Mechanized Station-to-Station Corrections Collect Call	1.75(I)
Person-to-Person	4.50

NOTES:

- † Includes Collect, Special Billing Number, Bill To A Third Number calls and Hotel/Motel Guest originated operator completed calls. The live operator surcharge will be waived for victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).

Operator Services

C. RATES (Cont'd)

3. OPERATOR LOCAL CALLS - ALL SCHEDULES (Cont'd)

For Metro Call Bands 2-5 the following rates apply in addition to the Dialed Station-to-Station rate.

Calling Card Customer Dialed	\$.75
Operator Station-to-Station #	2.50
Mechanized Station-to-Station	2.50
Mechanized Station-to-Station Corrections Collect Call	1.75(I)
Person-to-Person	4.50

4. DIAL STATION-TO-STATION MEASURED LOCAL USE RATES

a. Dial Station-To-Station Calls - Metro Call Band 1

Weekday Rate: applies to directly dialed local messages placed, Monday through Friday, 8:00 a.m. to 10:00 p.m. The rate is \$.07 per message.

Night and Weekend Rate: applies to directly dialed local messages placed Monday through Friday, 10:00 p.m. to 8:00 a.m. and all day Saturday and Sunday.

The rate is \$.028 per message.

b. Metro Call Bands 2-5 Rates

Metro Call Band	Metro Call Bands 2-5 Rates					
	DAY		EVENING (OFF-PEAK)		NIGHT and WEEKEND	
	Initial Minute	Additional Minute	Initial Minute	Additional Minute	Initial Minute	Additional Minute
2	\$.09	\$.03	\$.05	\$.02	\$.03	\$.01
3	.12	.04	.07	.03	.04	.01
4	.15	.06	.09	.04	.05	.02
5	.18	.07	.11	.04	.05	.02

NOTES:

Includes special billing number, operator dialed and completed calls and all Time and Charge request calls (except hotel/motel guest originated as provided in Pa. P.U.C.-No. 1). The live operator surcharge will be waived for victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).

Operator Services

(C)

C. RATES (Cont'd)

4. DIAL STATION-TO-STATION MEASURED LOCAL USE RATES (Cont'd)

Rate Application Periods

<u>DAY RATE</u> -	applies to directly dialed station calls placed Monday through Friday, 8:00 a.m.* to 5:00 p.m.*.
<u>EVENING RATE</u> -	applies to directly dialed station-to-station calls placed Monday through Friday, 5:00 p.m.* to 10:00 p.m.*.
<u>NIGHT AND WEEKEND RATE</u> -	applies to directly dialed station-to-station calls placed Monday through Friday, 10:00 p.m.* to 8:00 a.m.*, and all day Saturday and Sunday.

* The time shown indicates the termination of one rate application period and the beginning of the "next". Calls connected at exactly the time shown are considered in the next period.